

**PAKISTAN AIRPORTS AUTHORITY**

پاکستان ایئرپورٹس اتھارٹی

**SERVICE LEVEL AGREEMENT**

**JANITORIAL AND CLEANING SERVICES AT IIAP ISLAMABAD**

1. Pakistan Airports Authority (PAA) invites Proposals from registered companies / firms having sound relevant experience and having valid registration with SECP, FBR, EOBI & ESSI for provisioning of Janitorial and Cleaning Services at Islamabad International Airport, Islamabad for a period of three (03) years (extendable for a further period of six (06) months subject to satisfactory performance and mutual consent).

2. Bids may be submitted by or before **(Monday) 07<sup>th</sup> October 2024** (1200 hrs) as per conditions set out in Bidding documents available on PPRA E-PAD System <http://eprocure.gov.pk> (free of Cost). Bid will be opened on same day at 1230 hrs. Bidders are required to get registered at E-PADS PPRA (Federal) to access the bidding document and other relevant information including electronic bid submission.

3. Bids must be submitted electronically through PPRA E-PADS web portal <http://eprocure.gov.pk> before closing time and date as well as in hard format, in a (separate sealed envelopes for technical and Financial Bids as per Single Stage two envelope method) duly filled and attached with requisite information in the specified format provided in the Bidding Document, to the office of OI/C HR (Admin), Level-II, Terminal Building (PTB) IIAP, Islamabad.

4. For registration and training on EPADS or in case of any technical difficulty in using E-PADS, prospective bidder may contact PPRA office, Room No.109, 1 Floor FBC Building Sector G-5/2 Islamabad, and Contact Number 051-111-137-237.

**[Note: All prospective bidders shall immediately inform PAA before bid opening date/time and submit proof of Active Taxpayer List (100% compliance) and GST/NTN Certificates of FBR at the address below]**

5. Original Bid Security for an amount and on the bank account details specified in Bidding documents must be attached with the Technical Proposal (hard format sealed envelope) and the Bid Security copy (pay order/bank guarantee) must be attached through E-PADS online submission as well before submission Date and Time.

6. The Authority reserves the right to reject any or all the quotations for sufficient and cogent reasons which may be communicated to the bidder on request and without being liable to any claim/ compensation of any nature whatever. The tender notice is also uploaded and available at [www.caapakistan.com.pk](http://www.caapakistan.com.pk) and [www.ppra.org.pk](http://www.ppra.org.pk).

**CHIEF OPERATING OFFICER/AIRPORT MANAGER  
ISLAMABAD INTERNATIONAL AIRPORT  
ISLAMABAD  
TEL: 051-95550201/051-95550202**