REQUEST FOR PROPOSAL

HIRING OF CONSULTING FIRM TO CONDUCT PERFORMANCE ASSESSMENT OF LEVEL OF SERVICES OFFERED AT MAJOR AIRPORTS i.e. LAHORE AND KARACHI IN PHASES

1. Pakistan Civil Aviation Authority (PCAA), in order to improve the quality of services and travelling experience at the airports, invites proposals from reputable and leading aviation & airport services consulting firms/companies to conduct diagnostic analysis of Passenger Flow System to identify areas of concern and propose solutions including introduction of latest technology at various sub-system(s), terminal layout re-alignments, etc, to enhance passenger experience and improve level of services at major airports as per IATA Standards.

2. Interested parties can obtain RFP document from the under mentioned address during office hours i, e. 0900-1700 Hrs. (PST) at the cost of Rs.2,000/- (non-refundable) to be deposited in CAA Account No. 4099093160 National Bank of Pakistan, Airport Branch, HQCAA Karachi.

3. The bids shall be submitted as per conditions set out in RFP documents in hard copy before 1100 hours (PST) on **20 June 2024** (Submission Deadline) at the address mentioned below. Details of pre-bid meeting are provided in RFP.

4. The bidder shall submit the bidding documents as per rule 36(b) of Pakistan Public Procurement Rules (PPR) 2004 (Single Stage-Two Envelope procedure). The opening of Technical Proposals shall be on the same day as the Submission Deadline at 1200 hours (PST) on **Thursday 20 June 2024** at the undermentioned address. The date for opening of Financial Proposals shall be separately communicated in writing to all the technical qualified bidders.

PCAA reserves the right to reject all bids or proposals at any stage without assigning any reason as per PPRA 2004.

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