GOVERNMENT OF GILGIT-BALTISTAN
OFFICE OF THE PROJECT DIRECTOR
ESTABLISHMENT OF 50-BEDDED CARDIAC HOSPITAL
GILGIT PHASE-I
******

No. CH.PMU. Dev.1 (1)/2017/609
Dated: 7th January, 2025

To,

Mr. Rizwan Mehmood
Deputy Director IT/Monitoring & Legal
Public Procurement Authority
1st Floor FBC Building Near State Bank
Sector G-5/2, Islamabad, Pakistan.

Subject: UPLOAD GRC REPORT ON OFFICIAL WEBSITE OF PPRA

Please find enclosed herewith a copy of GRC Report in respect of development project titled "Establishment 50 Bedded Cardiac Hospital at Gilgit".

It is requested that the said report may kindly be uploaded on the official website of Public Procurement Regulatory Authority (PPRA) at www.ppra.org.pk as required under the public procurement rules.

Waqar Ahmad
Office Assistant
Establishment of 50 Bedded
Cardiac Hospital at Gilgit.

CC:
1. PS to Secretary Health Gilgit-Baltistan
2. Office Copy

GOVERNMENT OF GILGIT- BALTISTAN
HEALTH DEPARTMENT
GILGIT-BALTISTAN SECRETARIAT
****

Ph: 05811-930413
Fax: 05811-920127

No. Sec-H-6(104)/2024-25
Gilgit Date,4th January, 2025

GRIEVANCE REDRESSAL COMMITTEE

The Grievance Redressal Committee for **"Establishment of 50 Bedded Cardiac Hospital Gilgit"** inquired into the written complaints received from various bidders/ participants. These complaints are in reference to the Technical Evaluation Report of 24th December, 2024. The findings/recommendations of the GRC are given below:

Sr.	Grievance	Response of GRC
1	**M/S Total Technologies (Item: 55-Laundry)**	**M/S Total Technologies (Item: 55)**
	We would like to inform you that we possess the "Embassy Attested Exclusive Authorization" of M/s "Girbau - Spain" find attach for your ready reference and necessary action.	Embassy attested exclusive authorization letter has been provided by the bidder with the grievance, but it was not provided in the technical bid. The document is not admissible now. Moreover, the bidder did not meet requirement of at least 05 verifiable past performance certificates of the quote product of the brand being offered. The GRC, therefore, agrees with the technical evaluation report. The bidder did not fulfil the knock down criteria and is **non-responsive** for this item.
	Pleas.: note that we have commendable refe..nces of Laundry Equipment within Pakistan (find attach again for your ready reference.)	
	Further to above, please note that M/s. Girbau S.A, a globally recognized manufacturer of industrial-grade laundry systems. Girbau's products are renowned for their reliability, efficiency, and adaptability to healthcare environments, making them ideal for institutions prioritizing durability and ease of maintenance.	

Asif.

	It may please be notified that we have quoted rigorous products considering the location of the project where after sale services and post warranty issues are kept under consideration. We are reputed supplier of Medical Laundry in Pakistan from 2006 onwards.	

2	**M/S Med Engineering (Item: 55 Laundry)**	**M/S Med Engineering (Item: 55)**
	As per current practice we attached original CDR with financial offer while you demanded with technical offer. We undertake / confirm that the following CDR in original is attached with financial offer however copy of the same is attached with technical offer and may be verified. You are requested to kindly consider / accept our submitted CDR.	This has already been stated in the bidding documents that original CDR was to be attached with the technical bid. Therefore, the bidder failed to meet the knock-down criteria. The specifications regarding Item 55, Laundry, have already been laid down in the Standard Bidding Documents, and any change in those cannot be entertained since GRC of the same has already been held. The GRC, therefore, agrees with the technical evaluation report that the bidder is **non-responsive** for this item.
	As per tender documents, accessories and furniture items are acceptable (local with export quality) and same was discussed in Pre- Bid meeting. Sir it is not a life-saving / hi-tech equipment, and other Govt. institutions are being purchased Pak made accessories. it is requested to kindly encourage the indigenous industry and purchase Pak made accessories and save the public money.	
	As per GRC minutes PoInt No. 15, it was decided that no deviation from PVMS specifications would be allowed. As per GBPPRA Rule No. 13 & 26 the addition in advertised specifications is not allowed, Our quoted accessories are ISO 9001:2015 & ISO 13485:2016 certified (Export quality) and 100% as per tender specifications therefore it is requested to kindly accept the same.	

3	**M/S Total Technologies (Item: 04 Docking Station, Infusion Pump, Syringe Pump)**	**Total Technologies (Item: 04)**
	We would like to inform you that we have received the Embassy Attested Exclusive Authorization" of M/s "Terumo Corporation - Japan". Further, please note that we also possess the DRAP registration Certificate for the Products of Terumo Corporation - Japan Since 05/042024 and it is clear that product can only be offered by / through us only in Pakistan.	Embassy attested exclusive authorization has been provided with the grievance, and was not provided in the original technical bid submitted. Therefore, it is inadmissible now. Moreover, the bidder did not fulfill the criteria of five past performances of the quoted product of the same brand being offered. The GRC, therefore, agrees with the technical evaluation report that the bidder is **non-responsive** for this item.
	Please note that we have commendable references of Infusion Pump & Syringe Pump within Pakistan. Further, please note that our offered brand of M/s Terumo Corporation - Japan is a world renowned brand in the manufacturing of "Infusion & Syringe Pumps with its installation existence in almost every part of the world.	

4	**M/S Medifa (Item: 04 Docking Station, Infusion Pump, Syringe Pump)**	**M/S Medifa (Item: 04)**
	We are participating in the tender as the sole distributor, and the manufacturer's authorization has already been attached to our technical bid.	The bidder did not submit the original CDR with the technical bid, hence did not meet the knock-down criteria. The exclusive authorization letter provided in the bid was not embassy attested. Physical demonstration regarding the technical specifications is not needed as the bidder did not meet two of the knock down criteria. The GRC, therefore, agrees with the technical evaluation report that the bidder is **non-responsive** for the said item.
	The bolus rate can be verified from the purge rate, which is up to 1500 mL/h.	
	Our machine is capable of calibrating syringes ranging from 5 mL to 60 mL (a physical demonstration of the machine can be provided upon request).	
	Our infusion pump supports increments of 1 mL, as specified in our catalog, with a minimum step of 1 mL/h. Note: We can provide a physical demonstration of the unit to clarify these observations further.	

5	**M/S Hospicare (Package: 3 Cerebral Oximeter)**	**M/S Hospicare (Package: 3)**
	Original CDR attached in financial offer. Copy is also attached in technical offer. Attaching the Copy here also for the reference. The form is also attached in technical offer.	This has already been stated in the bidding documents that original CDR has to be attached with the technical bid. Therefore, the bidder failed to meet the knock-down criteria. No concession can be given regarding past five performance certificates. The countries listed were USA, all of Europe and Japan. Mexico does not fall in any of these.
	OEM does not provide such document. In other packages, we have attached the embassy attested LOA.	
	We Hospicare systems got the distribution an year before, hence we cannot provide 5 years of experience for the said product. We have quoted complete package, as this package contains only one item i.e., Cerebral Oximeter	
	The country of Manufacturer is USA, and Country of Origin is Mexico (which is North America	
	Package # 7	**Package 7, 8, 12, 23:** Same as Point 1 above. The GRC, therefore, agrees with the technical evaluation report that the bidder is **non-responsive** for all these items.
	The original CDR is attached to the financial offer. while a copy is included in the technical offer. Additionally, the form is included in the technical offer.We have quoted the complete bid as the said package contains only ETT.	
	Package # 8	
	The original CDR is attached to the financial offer, while a copy is included in the technical offer. Additionally, the form is included in the technical offer. Please note that Meezan Bank Ltd. has declined to provide the form in the format specified by the procuring agency and has instead issued it in their own format.	

	Package # 12	
	The original CDR is attached to the financial offer, while a copy is included in the technical offer. Additionally, the form is included in the technical offer. Quoted Model Does have manual and automatic operations mode. Battery charging options for mobile ambulance usage: Although our system has a batter backup upto 5 hours and 500 Ecgs, still we can provide with such requirement in quoted price. Compatibility with PACS: Our quoted model is compatible with PACS, multiple Hospitals, including Shifa International Hospital is using such features on our Cardioline ECGs.	

6	**SAHAAB INTERNATIONAL**	**SAHAAB INTERNATIONAL**
	Undertaking of none blacklisting is attached in the master file of technical bid, please recheck. Embassy attested Sole distributor certificate is attached in master file as well as in all the technical bids.	M/S Sahaab International did not mention the item(s) against which their grievances were. However, it was found that in all their bids, undertaking of not being blacklisted and Embassy attested sole distributor certificate were not provided. Proof of their past performance was either missing or not according to the specified standards.
	Past performance certificates are attached in all bids, all the certificates are verifiable	
	Country of origin letter is attached with all the bids & also in master file, all the equipment's are of Medallion Equipment's UK, that is clearly mentioned on every page of bid as well as confirmation letter names*country of origin* We have participated in the tender as it was item wise tender & participated in the complete package of relate items. Please Verify CE	

	There might be any in the web surfing, you are requested to please recheck. Sole distribution letter is attached in the bid as well as in master set. Please recheck as a combine file of all the certification of medallion equipment's UK are attached altogether. Bid security in form of CDR is attached with Financial bid & copy of Bid security is attached with the master set of technical bid. Please recheck as a combine file of all the certification of medallion equipment's UK are attached altogether. After sales services confirmation letter is attached there. Please recheck as a combine file of all the certification of medallion equipment's UK are attached altogether.	Therefore, the GRC agrees with the technical evaluation report and maintains that M/S Sahaab International Pvt ltd is **non-responsive** against the all packages/ Items.
	Please recheck as a combine file of all the certification of medallion equipment's UK are attached altogether. Please check last page of medallion equipment's certificated named Installation & Warranty	

7	**M/S Vertex Medical**	**M/S Vertex Medical**
	(Against M/S Mediland)	
	The Getinge HL 40 Heart Lung Machine does not hold an FDA certification. This raises significant concerns about its compliance with international safety and performance standards, which are critical for devices used in cardiac surgery. The absence of FDA certification makes it challenging to ensure the machine's reliability and suitability for clinical use.	With regards to the Item Heart Lung Machine, only one certificate was required, and that was provided by the said bidder.
	Moreover, the local distributor of the HL 40 in Pakistan has failed to deliver this machine to institutions such as CPE Institute of Cardiology. Multan and PAF Hospital, Islamabad, even after receiving confirmed purchase orders. This points to serious issues in the product's supply chain, which could lead to operational disruptions in your facility.	The claim is unsubstantiated, an allegation has been raised without any documentary proof.

	The combination of the absence of FDA certification and the distributor's delivery failures pose a significant clinical risk. Given the critical role of heart lung machines in cardiac surgeries, any uncertainty regarding their safety, quality, or availability could directly impact patient outcomes.	
	In light of these concerns, we strongly recommend against proceeding with the purchase of the Getinge HL 40 Heart Lung Machine.	

8	**M/S Medequips**	**M/S Medequips**
	(Against M/S Shirazi)	
	While going through the Technical Evaluation Report of Cardiac Hospital, Gilgit for purchase of subject equipment. Please note that M/s Shirazi Trading Company has quoted the ICU Monitor Model B155 whereas they have to quote their 8850 model which has 17" display but the quoted model has 15" inch display. It is pertinent to mention here that both the model has huge cost difference and quoting their inferior model should lead to rejection of the monitors.	With regards to the complaint of Mediquips, it is cleared that M/S Shirazi has quoted Carescape Canvas 1000 for ICU monitor, which has a screen size of 19 inches (and the required specification is at least 17 inches). M/S Irfan has been declared non-responsive because they quoted Infinium Omni III for the same, which is a 15-inch model. The grievance of Mediquips is baseless, hence dismissed by the GRC.
	Please note that M/s Irfan Brother International has been rejected on the same point and clause of the specification but M/s Shirazi Trading is accepted. The acceptance of M/s Shirazi Trading may have been done unintentionally or the committee may overlook the display size of ICU Monitors quoted by M/s Shirazi Trading Company.	

9	**M/S Hoora Pharma**	**M/S Hoora Pharma**
	Technical Bid Form Annexure D:	
	Duly filled and signed, was submitted alongside our bid through our technical officer, The form is compliant with all tender requirements, and we believe there is no basis for concern in this regard.	The GRC reiterates the observation of the technical evaluation committee that M/S Hoora Pharma did not submit the technical bid form as specified. Standard bidding documents may be consulted for clarification.
	Bid Security (CDR)	
	The original bid security in the form of a CDR is enclosed with the financial offer, as per standard procurement practices. To ensure clarity, a copy of the bid security was attached with the technical offer, with the amount erased, strictly to maintain the confidentiality of our financial submission.	It has already been stated in the bidding documents that original CDR was to be attached with the technical bid. Therefore, the bidder failed to meet the knock-down criteria.
	Documentary Evidence from Manufacturer:	
	The requirement for originally signed evidence from the manufacturer, including manufacturing site details, is generally valid only in case of C&F or not valid for F. O. R cases. However, we will provide once order issued to concern firm. this point raised against our submission does not align with the practical and logical interpretation of the tender rules.	The point does not stand as it was a part of knock down criteria and other bidders provided the same.
	Complete Package Quotation:	
	We submitted a comprehensive package covering all specifications and requirements for Serial No. 44 (Blood Gas Analyzer) and 48 (chemistry analyzer). Our offer meets the technical and functional criteria mentioned in the tender documents.	Already addressed.

	Blood Gas Analyzer (Serial No. 44)	
	A division of Hoora Group of Companies Siemens Healthineers is a global entity formed through the merger of multiple established brands and operates from various manufacturing/operating sites, including the USA and Europe. For the Blood Gas Analyzer (Serial No. 44), the requirement for a specific country of origin and manufacturing is not applicable, as Siemens Healthineers complies with international standards across all sites. Additionally, the tender specifies that equipment from Europe, the USA, and Japan is valid, and our quoted product adheres to this condition.	Regarding Blood Gas Analyzer (44), the country of origin and manufacture has to be same, as already stated in the Standard Bidding Documents. Moreover, the bidder failed in the knock down criteria of original CDR and documentary evidence from manufacturer.
	Chemistry Analyzer (Serial No. 48):	
	The tender requires at least five verifiable past performance certificates issued by the procuring agency against the same supply order. We have duly attached all relevant purchase orders and performance certificates with our technical offer, clearly fulfilling this requirement. Any claim to the contrary is inaccurate and undermines the fairness of the evaluation process.	RegardingChemistry Analyzer (48), in addition to the above-mentioned issues (original CDR and documentary evidence from manufacturer), the bidder also did not fulfil the criteria of five past performances of the quoted product of the same brand being offered. The GRC, therefore, agrees with the technical evaluation report that the bidder is **non-responsive** for all these items.

10	**M/S Irfan Brothers International (Item: 48 Chemistry Analyser)**	**M/S Irfan Brothers International (Item: 48 Chemistry Analyser)**
	Original bid security is submitted as per required criteria in bidding docs	As claimed by the bidder, the GRC agrees that the original bid security was provided in the technical bid. But the undertaking on attested stamp
	Sub distributor certificate from sole distributor having consent of OEM is attached.	

	We undertake that we will sign the bid as per required criteria. (as per bidding documents this clause is not in knock out criteria. That clause is in general terms and condition.	paper that the firm is not blacklisted was unsigned and unstamped, hence having no legal value. It was provided with the grievance and hence was inadmissible. The sole sub-distributor certificate from Sole Distributor having consent of OEM provided is also not according to the prescribed format. Since the bidder has not been able to fulfil these knock out criteria, the GRC holds that the bidder is **non-responsive** for this item.
	The CE Certificate is enclosed.	
	Spectral range is 340-800 nm which is within the prescribed range	
	The pc and led monitor (touch screen) will be supplied with the machine as per tender terms & conditions.	

11	**M/S Irfan Brothers International (Item: 34 Delivery Table)**	**M/S Irfan Brothers International (Item: 34 Delivery Table)**
	We undertake that we will sign the bid as per required criteria.as per bidding documents this clause is not in knock out criteria. That clause is in general terms and condition.	The undertaking on attested stamp paper that the firm is not blacklisted was unsigned and unstamped, hence having no legal value. Bid is not signed and stamped as required in BD Clause ITB 19. Sub-Distributor Certificate from Sole Distributor having consent of OEM provided is also not according to the prescribed format. The CE (MDD) provided also was not from an authorized EU body. The bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered. Embassy Attested Exclusively Authorized Agent / Sole Distributor Certificate by the Original Equipment Manufacturer (OEM) is also not provided. Regarding the technical specifications, the overall width
	Undertaking on legal valid or attested stamp paper of 100 Rs that the firm is not blacklisted in any ground is again attached with the signed and stamped (already attached with our bid attested by oath commissioner).	
	Sole distributor certificate by the original equipment manufacturer (OEM) is attached for your ready reference.	
	The past performance as per criteria is attached	
	The manufacturer authorization certification OEM is enclosed.	
	The sales service certificate from principal is attached for your ready reference.	
	The CE OF CLINIQON HC LTD OF Medical Devices Directive 93/42/EEC, Class I, attached.	

	Overall width is 82 cm which is a minor deviation and can be acceptable and easy for hospital use.	of the quoted product is 82 cm, while the demanded was 95 cm (950 mm). The offered height is 51 cm to 82, instead 64.5 cm to 87 cm (645 mm to 870 mm). Therefore, the GRC also maintains that the bidder is **non-responsive** for this item.
	The offered height is 51 cm to 82cm which is a minor deviation and can be acceptable. Built in patient handset control system. The brochure of quoted item is attached.	

12	**M/S Irfan Brothers International (Item: 50 Semi Automatic Chemistry Analyser)**	**M/S Irfan Brothers International (Item: 50 Semi Automatic Chemistry Analyser)**
	Original bid security is submitted as per required criteria in bidding docs.	The GRC admits the claim of the bidder that they provided original CDR with the technical bid. However, Embassy Attested Exclusively Authorized Agent/Sole Distributor Certificate by the Original Equipment Manufacturer (OEM) is not provided by the bidder, which is a knock down criteria.
	The exclusive authorization is attached for your ready reference.	The quality certification provided is not according to the requirements. Moreover, the bid is not signed and stamped as required in BD Clause ITB 19. Therefore, the GRC is of the view that the bidder is **non-responsive** as they failed to meet multiple knock-out criteria.
	We undertake that we will sign the bid as per required criteria as per bidding documents this claus is not in knock out clause. That clause is in general terms and condition.	
	The TUV SUD ISO 13485 & 9001 AND DECLERATION OF CONFIRMITY is attached.	
	THERMOSTAT SETTING:) Automatic temperature control programmable 25°C, 30°C and 3JCC (±0,1 I°C).	

13	**M/S Irfan Brothers International (Item: 45 ELISA SYSTEM)**	**M/S Irfan Brothers International (Item: 45 ELISA SYSTEM)**
	Original bid security is submitted as per required criteria in bidding docs.	The GRC admits the claim of the bidder that they provided original CDR with the technical bid. However, the bidder did not fulfil the criteria of five past performances of the quoted product of the same brand being offered. Moreover, the bidder also did not provide embassy attested sole distributor certificate. Moreover, the evaluation report mentioned that "LAN/WLAN port to share the data with hospital data cannot be verified from the product data sheet", and the bidder has replied that USB port is available, which is a different thing. The quality certifications are also not as per the specified standards. Hence, the GRC maintains that the bidder is **non-responsive** for this item.
	The past performance is attached for your ready reference.	
	The TUV SUD ISO 13485 & 9001 OR EC DECLERATION OF CONFIRMITY IS ENLOSED	
	USB PORT IS AVAILABLE (MANUAL PAGE ENCLOSED)	
	CE Certificate from authorized body is enclosed	

14	**M/S Irfan Brothers International (Item: 58 Dental Treatment Package)**	**M/S Irfan Brothers International (Item: 58 Dental Treatment Package)**
	Undertaking on legal valid or attested stamp paper of 100 Rs that the firm is not blacklisted in any ground is again attached with the signed and stamped (affidavit on stamp paper attested by oath commissioner is attached)	The undertaking on attested stamp paper that the firm is not blacklisted was unsigned and unstamped, hence having no legal value. It was provided with the grievance and hence was inadmissible. As per pre-bid GRC minutes, Dental Treatment Package should have any two certificates from FDA 510 K / CE (MDD) / MHLW.

	Complete package / tender no is quoted FDA & CE Certificate for dental unit & Dental OPG is enclosed for ready reference. The CE Certificate Of TUV NORD Of Ritter Concept GMBH Is Attached For Your Ready Reference	The bidder only provided one certificate (CE). The GRC also maintains the view of the technical evaluation report that the specifications were not met by the bidder, as quotations with the exact specifications were also received. Since these are knockout criteria, the GRC maintains that the bidder is **non-responsive** for the item.
	TUV NORD extension letter is also enclosed for your ready reference	
	For OPG with ceph is offered 61-85 kv 5-10 ma IS Set as standard setting and can be adjustable. & PPRA Decision for this setting is enclosed that requirement is for within ranges for the quoted offered 61-85KV is within range .& 3-16 mA is within range. PPRA Decision is enclosed for read reference.	

15	**Hoora Pharma (Item-47)**	**Hoora Pharma (Item-47)**
	Continuous flow centrifuge system is more latest and reliable technology, it shorter the procedure time contamination.	The specifications of the equipment have already been published, and cannot be discussed at this point. The GRC upholds the view of the technical evaluation committee that the bidder is **non-responsive** for this item.
	If blood is centrifuged at excessive speeds for too long, the mechanical forces (shear stress) can lead to (cell rupture / disperse) hemolysis. This release of hemoglobin can have harmful effects, such as kidney damage, jaundice, and other complications.	
	To safe the product and patient from any contamination.	

16	**M/S Allmed Solution**	**M/S Allmed Solution**
	We, Allmed Solutions writing regarding the tender process for the above said reference, where our technical proposal was disqualified due to the placement of earnest money in the financial envelope instead of the technical proposal, as specified in the tender documents.	This has already been stated in the bidding documents that original CDR was to be attached with the technical bid. The nature of this deviation is not minor, as it was in the knock out criteria.

	We acknowledge this procedural oversight, which occurred due to adherence to a common industry practice where earnest money is included in the financial proposal to ensure confidentiality during technical evaluations. This was not intended as non-compliance but as a standard practice. Allmed Solutions, is a reputable organization with over a decade of experience participating in public institution tenders. We are a fully compliant, tax-registered firm with a proven track record of successfully executing projects for esteemed institutions.	Hence, the GRC upholds the view of the technical evaluation report that the bidder is **non-responsive** for this item.
	Given the minor nature of this deviation, we respectfully request the procurement committee reconsider our technical proposal. This procedural issue does not affect the substance of our submission or our ability to fulfill the project's requirements effectively.	

17	**M/S Total Technologies (Item-1-Anesthesia Machine)**	**M/S Total Technologies (Item-1- Anesthesia Machine)**
	Based on the latest FDA data, the offered model, Carestation 650, is manufactured by GE Medical Systems (China) Co Ltd, a subsidiary of GE Healthcare Technologies Inc. This confirms that the machine originates from China. However, the tender specifications clearly state that the anesthesia machine manufacturer and origin should be from the USA, Europe, or Japan. Therefore, the anesthesia machine offered by M/S Sherazi Trading should be declared non-responsive based on this criterion alone.	With regards to the complaint of Total Technologies against M/S Shirazi, it is cleared that GE Healthcare has its branches in USA and China, and the technical bid from M/S Shirazi has proposed the country of origin and manufacture for the Anesthesia machine (Carestation 650) as USA, and that of the monitor as Finland. Hence, the point is rejected.
	Moreover, the tender specifications require that the anesthesia machine be capable of ventilating neonatal patients. The offered model, Carestation 650, does not meet this requirement as it is not approved for use with neonatal patients. To substantiate this claim, the FDA 510(k) certificate for neonatal application is attached to this letter.	As per the brochure of the quoted product attached, the offered product is capable pf ventilating neonatal patients. The claim that it is not approved for use with neonatal patients cannot be substantiated with the attached

	In light of these issues, we respectfully request that the offer from Sherazi Trading be declared non-responsive. We urge that appropriate actions be taken to ensure compliance with the tender specifications.	FDA 510(k). Therefore, the GRC dismisses these grievances.
18	**M/S Hoora Pharma (Lot 41)**	**M/S Hoora Pharma (Lot 41)**
	As per technical committee decisions, our offer is declared as non-responsive due to following points.	The GRC admits to the observation of the bidder that Embassy Attested Letter of Authorization was provided by the bidder in the technical bid proposal.
	Embassy attested LOA (Embassy attested LOA is attached).	The decision on country of manufacture and origin to be the same has already been decided in the pre-mid minutes, and GRC of the same. The product being quoted by the bidder has country of manufacture as USA and origin as Norway, hence it cannot be accepted. Moreover, the original CDR was also not found with the technical bid, hence the GRC agrees with the technical evaluation report that the bidder is **non responsive** for this item.
	Country of Principal and origin same as USA or EU or Japan.	
	We submitted grievance letters (copies attached) before pre-bid meeting and after pre-bid meeting by mentioning some points which were needed to be generalized.	

	We submitted our grievance before pre-bid via letter HP/SAL/US/01800902024/10285 dated 18-09-2024 (copy attached) and after pre-bid meeting grievance submitted to Chairman grievance committee via letter Ref No. HP/SAL/US/02800902024/10286 dated 28-09-2024 (copy attached). After the decision of grievance committee point 1 (copy attached), they changed the country of origin according to PPRA rule as country of Principal but for the specific items. Our grievance is not addressed and remain the same while it should be implemented for all the items. But it remained the same we could not participate in Lot 42.	

19	**EXECUTIVE ENTERPRISES (Item-60-Gynae Instruments)**	**EXECUTIVE ENTERPRISES (Item-60- Gynae Instruments)**
	After the technical evaluation report we come to know that another bidder (Jamil Enterprises) quote the same manufacturer items, which Swantia medical has officially disowned(original letter from Swantia Medical is Attached in Annex A). During the technical evaluation, the committee did not verify the authenticity of these documents with the manufacturer, leading to the disqualification of both bidders, including us, who had submitted genuine documentation.	Perusal of the record attests to the fact that Swantia Medical has stated Executive Enterprises as their sole distributor to participate in tenders in Gilgit Baltistan. However, the documents submitted by M/S Jamil Enterprises neither claim to be the sole distributor of the same, nor do they establish any direct link. Hence, the GRC cannot term the authorisation of the other bidder as itself being fake.

	We are deeply concerned about this decision, as it does not address the core issue of misconduct by the bidder who used fake documents. The lack of an inquiry into this matter undermines the integrity of the tender process. We respectfully request the following: Initiation of Inquiry: Please conduct a thorough investigation against the bidder who submitted the fake authorization letter. Such actions should lead to their disqualification from the tender and appropriate penalties. We request you to take necessary action against the bidder who use fake authorization and disqualify them from the whole tender process and blacklist that firm.	The GRC admits that the Embassy Attestation Requirement is not applicable in this case, hence the observation of the bidder is admitted. As per the minutes of the GRC and pre-bid meeting, FDA 510k certificate was mandatory for surgical equipments from within Pakistan. The bidder has failed to supply the required certificate. Therefore, the GRC agrees to the technical evaluation report that the bidder is **non-responsive** for this item.
	Clarification on Embassy Attestation Requirement: The rejection of our bid citing the absence of embassy attestation is unjustified, as our manufacturer, Swantia Medical, is based in Pakistan. Embassy attestation is only required for foreign manufacturers, as clearly stated in the bidding guidelines.	
	Clarification on FDA 510k or CE Certification: the FDA 510k attached and FDA registration Number as well company name is write over there, why the committee not verify these documents online? Are they verify other bidder's documents? If yes then why the committee not verify ours.	
	Clarification on Complete Tender Package: The committee's observations, that our tender package is not complete as per knock out clauses mention in bidding documents our tender package is complete rest of minor errors such as unsigned or unstamped pages, are not listed in the knock-out criteria in the bidding documents. Additionally, our bid included all necessary certifications, including FDA and CE approvals, and a blacklisting affidavit attested by an oath commissioner.	

20	**EXECUTIVE ENTERPRISES (Item-58 Dental Treatment)**	**EXECUTIVE ENTERPRISES (Item-58 Dental Treatment)**
	Clarification on CE MDD, FDA Certification: All the certifications of Dental unit is attached with our bid.	Two certificates were required for the said item, and the bidder only provided one with the technical bid. Further documents cannot be accepted at this point. This objection is not justifiable as the Evaluation Committee has not rejected the offer owing to this, and their report admits that Embassy Attested letter of Authorization (For Combined Engineering) was attached with the technical bid. Undertaking on legal valid and attested stamp paper Rs. 100/- that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan, has not been submitted by M/S Executive Enterprises but only by Combined Engineering, hence it is not acceptable. Another affidavit has been submitted with the grievance, which cannot be admitted.
	Clarification on Embassy Attestation Requirement: The rejection of our bid citing the absence of embassy attestation Authorization is attached with our bid).	
	Clarification on non-blacklisted Affidavit: Nonblack listing affidavit of combine engineering as well Executive Enterprises is attached with our bid	
	Clarification on Sub distributor Certificate not attached: Sub distributor Certificate is attached with our bid . Clarification on Complete Tender Package: The committee's observations, that our tender package is not complete as per knock out criteria mention in bidding documents our tender package is complete rest of minor error such as unsigned or unstamped pages, are not listed in knock-out Criteria in the bidding documents. Additionally, our bid included all necessary certifications, including FDA and CE approvals, and a blacklisting affidavit attested by an oath commissioner. These should have been sufficient for qualification.	

		The GRC, therefore, agrees with the technical evaluation report that the bidder is **non-responsive** for this item.
21	**Total Technologies (Item-01 Anaesthesia Machine)**	**Total Technologies (Item-01 Anaesthesia Machine)**
	Please note that our Quoted Model: Efficia CM150 is from the Philips Medical System while Country of Manufacturer is Germany and Country of Origin is "China". Further, we hereby confirm that our quoted model of Monitor is not an Indian origin product while proof in shape of FDA & Free Sale certificate etc. You may have fetched data while visiting website of Philips India which is the subsidiary of Philips while quoted product is not produced in India at all. Please note our quoted model of Anesthesia Machine has "Fiber work Surface" which can be verified from the leaflet attached with this letter.	With regards to this grievance, the bidding documents clearly state that for Item No 01, country of manufacture and country of origin should be the same. Hence, even if we go by the bidder's stance regarding the monitor, the countries of origin and of manufacture are different. Hence, the bidder is not eligible on this point. The leaflet attached with the letter still cannot help establish this fact. There is just a picture of the equipment, and nowhere is the make of the work surface established. Hence, the GRC agrees to the view of the Evaluation Committee that bidder is **non-responsive** for this item.

22	**EXECUTIVE ENTERPRISES (Item-59 instruments)**	**EXECUTIVE ENTERPRISES (Item-59 instruments)**
	After the technical evaluation report we come to know that another bidder(Jamil Enterprises quote the same manufacturer items, which Swantia medical has officially disowned(letter from Swantia Medical is Attached with this application in Annex A). During the technical evaluation, the committee did not verify the authenticity of these documents with the manufacturer, leading to the disqualification of both bidders, including us, who had submitted genuine documentation. We are deeply concerned about this decision, as it does not address the core issue of misconduct by the bidder who used fake documents. The lack of an inquiry into this matter undermines the integrity of the tender process. We respectfully request the following: Initiation of Inquiry: Please conduct a thorough investigation against the bidder who submitted the fake authorization letter. Such actions should lead to their disqualification from the tender and appropriate penalties. We request you to take necessary action against the bidder who use fake authorization and disqualify them from the whole tender process and blacklist that firm AS PER GBPPRA rule. Clarification on Embassy Attestation Requirement: The rejection of our bid citing the absence of embassy attestation is unjustified, as our manufacturer, Swantia Medical, is based in Pakistan. Embassy attestation is only required for foreign manufacturers, as clearly stated in the bidding guidelines. Clarification on FDA 510k or CE Certification: the FDA 510k attached and FDA registration Number as well company name is write over there why the committee not verify these documents online? Are they verify other bidder's documents? If yes then why the committee not verify ours. FDA Certificate and CE is attached with application.	Perusal of the record attests to the fact Swanti Medical had stated Executive Enterprises as their only sole distributor to participate in tenders in Gilgit Baltistan. However, the documents submitted by M/S Jamil Enterprises neither claim to be the sole distributor of the same, nor do they establish any direct link. They claim to be the authorized sub-distributor of another distributor based elsewhere. Hence, the GRC cannot term the authorization of the other bidder as itself being fake. The GRC admits that the Embassy Attestation Requirement is not applicable in this case, hence the bidder is termed eligible on this point. As per the minutes of the GRC of the pre-bid minutes, FDA 150k certificate was mandatory for surgical equipments from within Pakistan. The bidder has failed to supply the required certificate. Further documents cannot be accepted at this point. Hence, the GRC agrees to the view of the Evaluation Committee that the proposal of the bidder is **non-responsive** for this item.

23	**M/S NOOR INTERNATIONAL (Serial No.5 ICU Ventilator)**	**M/S NOOR INTERNATIONAL (Serial No.5 ICU Ventilator)**
	We have attached original CDR with Financial offer and a photocopy of CDR in technical offer. It is requested to accept our offer.	This has already been stated in the bidding documents that original CDR was to be attached with the technical bid. Therefore, the bidder failed to meet the knock-down criteria. The GRC agrees with the technical evaluation report and maintains that the bidder is **non-responsive** for this item.

24	**TOTAL TECHNOLOGIES (Item-06-Neonatal Ventilator)**	**TOTAL TECHNOLOGIES (Item-06- Neonatal Ventilator)**
	We had attached certification of CE(MDD) & ISO etc with our quoted offer.	As per the bidding documents, dual certification was required (FDA510k, CEE(MDD), MHLW), however, the bidder only provided CE-MDD. Hence the GRC maintains the decision of the technical evaluation committee that the bidder is **non-responsive** for the item.

25	**NOOR INTERNATIONAL (Serial No 1 Anaesthesia Machine)**	**NOOR INTERNATIONAL (Serial No 1 Anaesthesia Machine)**
	FDA and CE attached.	The required certification is not provided with the technical bid. Further documents are not admissible at this point. The point of the bidder regarding the specifications does not conform to our requirements as per the bidding documents. Moreover, original CDR was to be provided with the technical bid, as per bidding documents. In view of the above, the GRC is of the view that the bidder does not meet the knockout criteria, and agrees with the technical evaluation report that the bidder is **non-responsive** for this item.
	The tidal volume required by your organization in the IT documents is "20ml-1400ml" while our system offers 10-1600 which is better than required..	
	Aluminum surface is way better than stainless steel.	
	We confirm that the machine has a self-testing mode.	

26	**G Med (Serial- 26, 27, 28,29,31,32,34,36,37,38)**	**G Med (Serial- 26, 27, 28,29,31,32,34,36,37,38)**
	As per ITB Clause 5 One Bid per Bidder sub clause 5.1 A bidder shall submit only one Bid for specific Package either individually as a Bidder or as a member in a joint venture or any similar arrangement.	As per ID ITB Clause 5, a bidder was required to submit only one bid for a specific item/package. Additionally, the tender

	We submitted one original bid and one copy in hard form along with the technical offer in soft form (USB) as per the tender requirements. While we provided a combined technical bid for all the mentioned Hems and submitted separate financial offers item-wise/package- wise.	advertisement explicitly stated the requirement to submit separate proposals/ bids. This was further recorded in the minutes of the pre-bid meeting and clarified by the GRC, which specified that firms must submit an original proposal (Technical and Financial) along with one photocopy in hard form and one in soft form (in USB) for each item/ package. Contrary to these requirements, the firm has submitted a single proposal for multiple items (Item Nos. 26-29, 31, 32, 34, 36, 37, and 38). The GRC agrees with the view of the technical evaluation committee that the bidder is **non-responsive** for all these items.
	Additionally, all documents were attached item-wise, separated with dividers, and a single set of general documents was included for all items. Furthermore, a combined tender receipt for all items was issued from your good office, based on which we prepared one technical bid for all items and separate financial offers item-wise and package-wise.As the requirement for item- wise/ package-wise technical bids was not part of the knockdown evaluation criteria, we kindly request that our bid be evaluated to ensure fair competition.	
	Considering the bidding documents and evaluation criteria, the tender cannot be straight way rejected based on the objection raised in the evaluation report. If the technical evaluation committee unanimously decides to reject our bid on this baseless objection, we request that at least one item/package be accepted as a second option, or alternatively, the complete offer should be considered.	

	Sternum Saw and Sternum Saw RS Against Jamil Enterprises. Claris Medical is not the exclusive authorized distributor of Desoutter Medical. We, M/S Med Pvt Ltd are the exclusive authorized distributor for Pakistan for Pakistan of Desoutter Medical. It is requested to reject the offer of the said firm.	The GRC sought clarification from the Procurement Committee on this point, and it was cleared that the committee has already established this. They contacted the quoted manufacturer M/S DeSoutter Medical regarding exclusive authorization for the tender under reference. The clarification by the Procurement Committee was requested on 15/12/2024 through e-mail to which the representative of M/S DeSoutter confirmed that M/S Claris Medical is authorized for the said tender.

27	**Radiant Medical (Item: 13 ECG System)**	**Radiant Medical (Item: 13 ECG System)**
	We have already attached the Manufacturer Authorization letter with our submitted bid but for your convenience we are attaching the same again with this letter. Also our enclosed supporting documents indicating the detail of Design & Manufacturing facilities. In our submitted technical offer we offered ELI-380 machine which is a resting electrocardiograph machine along with SAECG feature (Late Potential).	The GRC admits that the documentary evidence from the manufacturer regarding the quoted brand is provided with the technical bid. The GRC agrees with the observation of the technical evaluation report that "Baxter ELI-380 is a 12-lead resting ECG system, while the Signal Average ECG System was demanded". With regards to the observation by the bidder that the quoted product has the SAECG system, the GRC reached the conclusion that this is not the same as our demand of having a dedicated signal average ECG system. Therefore, the GRC agrees with the technical evaluation report that the bidder is non-responsive for this item.

28	**M/S Mediland**	**M/S Mediland**
	Serial- 22 Intra- Aortic Pump	
	The system software of the systems having revision no D.00 & D.01 has been updated as per OEM recommendation, in all installed systems in Pakistan. Therefore, all the upcoming systems have their software's updates. And they have no issues what so ever.	The GRC upholds the view of the evaluation committee regarding this, that the FDA recall status of the quoted product is still open. The model (Cardiosave hybrid) is also not showing on the manufacturer's website, and the website displays an error.
	Serial- 23 Hypothermia Machine	
	Distributor Certificate by OEM was under renewal process at the time of tender. Now it has been renewed and embassy attested.	The certificate provided by the bidder in the documents was expired at the time of evaluation. There was no document attached that attested to the process of renewal going on, hence the GRC considers this an additional document which cannot be accepted now.

	Intra-Aortic Balloon Pump brand Teleflex Arrow AC3 Optimus	
	The quoted system by M/S Shirazi, Arrow AC3 optimum has no availability of Specified features. The quoted system Arrow AC3 optimum has no availability of this feature. Due to this point another hospital has rejects this brand. The quoted system AC-3 optimum has a serious Class-1 FDA recall. According to this recall, there is a potential issue with short battery run time. Many patients have been affected due to this issue.	The GRC found no open recall of the quoted product, and the complainant has attached a dated recall. With regards to the grievance against M/S Shirazi, the bidder himself has quoted in his bid that: a. Fibre optic technology is available whereas our gold standard technique is in vitro calibration (published specifications is vendor specific and only two vendors are available globally). b. Control of deflation is in manual mode. Therefore, the GRC is of the view that the bidder M/S Shirazi also doesn't meet the required specifications for the product, hence the GRC declares the bidder M/S Shirazi as **non-responsive** for this item.

29	**M/S Jamil Enterprises**	**M/S Jamil Enterprises**
	(Item-7 ETT)	
	The quoted model of ETT Machine offers the QRS detection of selected leads which can both be verified from brochure and User Manual, Stress Software Functions for Precise QRS classification QRS Axis QRS frontal axis QRS frontal axis	The GRC examined the technical bid of the bidder, and agrees with the technical evaluation report that at least 05 verifiable Past Performance Certificates by the Procuring Agency of quoted products issued against the same Supply Orders were not supplied by the bidder. Therefore, the GRC maintains that the bidder is **non-responsive** for the said item.
	Precise QRS classification The quoted model is a computer based ETT system therefore, computer system is a standard part of the ETT machine to analyze software integration for stress testing and data management. A brand new computer system along with UPS, laser printer and all standard accessories will be supplied as per OEM Recommendation with the ETT system.	
	The cart of Labtech Hungary can be verified from the brochure Attached. 2 Nos ETT Machines are installed at Faisalabad institute of Cardiology 1 Nos ETT machine Installed At DHQ Hospital Samanabad Faisalabad. 1 Nos ETT machine installed at Nusrat fatahali khan Hospital Faisalabad. 1 Nos ETT machine installed at Directorate General of technical procurement Islamabad.	

(ITEM-12 ECG)	
We have been disqualified by technical committee by highlighting that interpretant software and battery backup is not mentioned as required. We hereby undertake that we will supply interpretation along with compatible UPS and all standard accessories for smooth working of our ECG.	The bidder in the grievance still hasn't been able to justify/clarify the objections raised in the technical evaluation report. Hence, the GRC maintains that the bidder is **non-responsive** for the item.

Item No-23 Hypothermia Machine With Blanket	
Technical Evaluation Committee raised objections on the Embassy Attested Exclusively Authorized Agent / Sole Distributor Certificate by the Original Equipment Manufacturer (OEM).	The bidder explained that the hypothermia model Hemotherm 400 CE is originally manufactured by Gentherm USA, with its manufacturing base located in the United States. Terumo holds the exclusive distribution rights for the Hemotherm 400 CE in the Middle East and Pakistan, as evidenced by the attached authorization certificate in the technical bid. The bidder further wrote that it appears the procurement committee has misinterpreted the distribution agreement. The GRC deliberated on this point, examined all the documents provided in the technical bid, and decided that the procurement committee, owing to an oversight, declared the bidder as non-responsive. The minutes of the GRC state that "in case of participation of a sub-distributor, the relevant sole agent/exclusive authorized agent's embassy attested certificates would be considered". Therefore, this committee declares the bidder as **responsive** for the said item.

		Regarding the complaint of M/S Jamil that M/S Vertex has not provided the original CDR but has still been declared eligible, the GRC examined the record and reached the conclusion that original CDR was provided by M/S Vertex in the technical bid, and the technical evaluation committee made a typing mistake. Hence the complaint is dismissed.

Item No-26,27 28,29 OT Light	
Our Technical Offer sheet TECHNICAL BID FORM ANNEX D clearly states, that we are offering LED 300 DF SC + Satellite LED 300 DF SC with HD Carma, Monitor Third Arm & UPS. Further reference TECHNICAL OFFER/COMPLIANCE ITEM NO 28, where once again it has been confirmed that the light being offered has all the features required in the tender inquiry and tender specifications.	The GRC examined the technical bid/offer of the bidder. Regarding the observation of the procurement committee that the quoted model for OT light Item No. 28 (LED 300 DF SC) has camera preparation instead of integrated camera and also does not contain monitor carried on standard axis, the GRC observed that in the brochure of the quoted product attached, it reads, "Integrated HD Camera (also can be retrofitted)". Moreover, the offer of the bidder meets the specifications as per our bidding documents, providing the medical graded LED 26 inches mounted on third arm. Therefore, this committee declares the bidder as responsive for the said item.
As per attached literature of offered light please note as under: PAGE 16. Options: Integrated HD camera can be retrofitted as per OEM recommendation PAGE 17: end of page shows VIDEO possibility and states all 300 series lights come with camera preparation, thus an HD camera can be retrofitted PAGE 18: top of page shows 300 DF SC with camera preparation	
PAGE 19. shows e light with INTEGRATED HD CAMERA PAGE 21: Shows double dome light with monitor of third arm.	

ITEM NO-44 BLOOD GAS ANALYZER	
Our Blood Gas analyzer has been declared non-responsive in technical evaluation report because the storage capacity is less than the required in the tender document which is against the facts. The quoted brand Medica USA has 154 storage capacity which is clearly mentioned our specifications Attached. Respectfully, we totally disagree with the technical evaluation report that has create misunderstanding as our analyzer meets the specification of tender document We kindly request a thorough review of the Technical Evaluation Committee's decision and evaluation of our analyzers be carried out again in the presence of our representative, so we can participate in the financial bid for a healthy competition in the best interest of Institution.	The GRC deliberated on the grievance, and in the brochure of the product, the specifications are as follows: 64 Patient results with Operator ID, Patient ID, Date and Time QC—up to 93 results for each Level (Blood Gas/ Electrolytes 1, 2, 3, Hct 1, 2). The GRC reached the conclusion that the storage of patients (64) should be considered the deciding factor, as QC cannot be considered its main storage. Moreover, the bidder's claim of 154 storage cannot be justified by any calculation. Therefore, the GRC agrees with the technical evaluation report that the bidder is **non-responsive** for this item.

30	**Radiant Medical (Item 11-Defibrillator)**	**Radiant Medical (Item 11-Defibrillator)**
	We have already enclosed our warranty Form stating that all our offered equipment covering under comprehensive warranty and which is not conditional. Also we have mentioned at the last page of our technical offer for each package that our warranty terms are as per tender requirement. Copies of the submitted Warranty Form is enclosed for your easy reference (Please see page #1) We would like to take this opportunity to confirm tha OSATU, S. COOP, SPAIN is the original I manufacture of the REANIBEX-800 defibrillator model, as mentioned in our technical offer.	The GRC admits that the unconditional warranty form is in fact provided by the bidder in the technical bid. The bidder has clarified that OSATU, S. COOP, SPAIN is the original Manufacturer of the Reanibex-800 defibrillator model. However, the examination of the CE certificate reveals that its validity was from 17-08-2020 to 23-4-2023. Hence it is rejected, and does not warrant further examination. The bidder said that in the advertised specification it wasn't mentioned whether reusable or disposable internal paddles were needed. The objection of the bidder is accepted to this extent. The bidder also said that they offered 1 set of internal audit/paediatric paddles which comprises of adult and peadiatric as required by the purchasing authority. However, The SBD clearly states that Internal Paddle Adult and Paediatric (Adult and Paediatric Qty = **2** each) Hence, the objection of the bidder is rejected.
	Bexen Cardio, is a trademark/ segment/brand name of OSATU, S. COOP, under which they design, manufacture, and market their range of defibrillator.. In your advertised specification you did not clarified that you need Rescuable or Disposable internal paddles. We have quoted disposable internal paddles which can be verified from attached datasheet of our quoted model and same is available on official website. Also here it is very important to inform you that Disposable Internal Electrodes are far better than Reusable Electrodes. In our submitted technical offer, we offered 1 set of internal Adult/Pediatric paddles which comprises of Adult & Pediatric as required by the purchasing authority.	

Against M/S Jamil	
Their quoted model M2 Is from ZOLL Medical USA but it does not have FDA 510k which is mandatory clause of EVALUATION CRITERIA that the manufacturer of USA should have FDA 510Kand on the same ground there quoted model has been rejected in number of Government institutions. Also their quoted model is allowed to market in few/selected regions which is also defilement of your EVALUATION CRITERIA & also their quoted model is not in the official website of www.ZOLL.COM & only available in 3rd party website i-e https://info.zoll.com/en/zoll-m2-home because this model is manufacturing by SUZHOU ZOLL MEDICAL TECHNOLOGY CO., LTD CHINA & again on the same ground there quoted model has been rejected in number of Government institutions. As per advertised specifications the size of built in recorder for printing of full summery on standard 50 mm whereas quoted model has size of built in recorder is of nonstandard size i-e 80 mm.	The bidder further complained that the quoted model M2 by Zoll quoted by M/S Jamil does not have FDA 510k certification. The GRC observed that the for defibrillator, only one certification was required, which M/S Jamil provided. The allegation of the bidder is unsubstantiated. Regarding package 11, as per the GRC minutes, the country of manufacture had to be USA/Europe/Japan, while the country of origin could be anywhere. In their quotation, M/S Jamil has cleared the country of manufacture to be USA while that of origin as China, which is acceptable. The quoted model meets the standard specifications.

31	**M/S Sherazi Trading**	
	Item-1- Anesthesia Machine	
	(Against M/S Noor)	
	Penlon was acquired by Medcaptain Medical Technology Ltd, China in January 2022. After thi acquisition, they released the Prima 460 anesthesia machine and the country of manufacturer of Penlon is China. This raises concerns about compliance with the tender specification, which requires the Country of Manufacturer & Origin to be USA, Europe, or Japan.Further, Any view monitor is not manufactured by Penlon. Actual manufacturer is a separate Chinese company Biolight China. It is manufactured by Biolight and comes under name of Anyview P15 (All details available on Biolight Website and also design patent.Fresh Gas Flow efficiency graph is not available / verifiable in penlon brochure/datasheet. M/s Noor International became the authorized distributor of Penlon UK in 2022, please recheck the 05 past performance certificate by precuring agency of quoted product issued against the same supply order...	Regarding item 10, M/S Shirazi complained against MS Noor International that their quoted product Prima 460 Anesthesia machine has different countries of origin and manufacture. This complain wasn't entertained by the GRC as Noor International has already been declared non-responsive regarding the said item. Henceforth, all the other complaints of Shirazi against Noor regarding this item were also not entertained. Regarding Item Number 01, Total has already been declared non-responsive, hence this complaint is not entertained.
	Item-10- Monitors	
	(Against M/S Medequips)	
	Spacelabs is not OEM of C 50. OEM is Comen China for this monitor and spacelabs only uses brand/label.	It has already been cleared by the GRC that for this lot, country of manufacture has to be US/Europe/ Japan while origin can be anywhere. M/S Mediquips hasn't gone against this in their proposal, as the country of Manufacture is USA, and country of Origin is US/China.

	3 channel IBP not found in Brochure.	The GRC sought clarification from the Procurement Committee on this point, and it was cleared that the bidder quoted 3 IBP which complies with the required specifications.
	Battery Backup of quoted model RAD-97 is 4 hours.	The GRC also sought clarification from the Procurement Committee on this point, and it was cleared that the company quoted model RAD-97 Bedside Pulse Oximeter with a 7 hour battery back-up. A copy of the brochure was also presented.
	Item-22- Intra- Aortic Balloon Pump with All Accessories.	
	(Against M/S Mediland)	
	Due to continued and serious concerns highlighted by FDA regarding recalls, finally issued warning to users and recommend the users to replace these devices due to serious injuries to patients and even reported deaths. Document from FDA is attached as reference. Now, manufacturer has also removed the Proposed model from the Maquet- Getinge Website.	Item-22- Intra- Aortic Balloon Pump with All Accessories. The GRC did not entertain this complaint as M/S Mediland has already been declared non-responsive by the technical evaluation committee for the said item.

32	**HOSPICARE SYSTEM**	**HOSPICARE SYSTEM**
	(Against M/S Radiant)	
	Item: 3- Cerebral Oximeter	
	The quoted model Sense Smart X-100 screen size information is not mentioned on Brochure or anywhere. Please check the screen size is it 6 inches or not.	The dimensions are mentioned in the brochure, and the quoted product is Sensmart X-100M, with the dimensions 305mmW*80mmH*130mmD which is more than 6 inches.
	Baxter has provided the details of their distributors globally, but Radiant medical is not mentioned there. Please check the website for the reference and please verify the LOA from the OEM.	The GRC is of the view that not all vendors provide lists of their distributors online, and these lists aren't always updated. Moreover, M/S Radiant also provided Embassy Attested Exclusively Authorized Agent / Sole Distributor Certificate by the Original Equipment Manufacturer (OEM).
	Item: 7- ETT MACHINE	
	The quoted model does not have such option. therefore we request you to please recheck the technical compliance of the quoted product.	M/S Radiant has included an automatic blood pressure measurement device in their offer.
	Item: 8- HOLTER MONITOR	
	(Against M/S Jamil)	
	The Quoted model lags the feature of severity index, hence not fulfilling the technical criteria	Since severity index is a function of software, the grievance is unsubstantiated.

33	**IRFAN BROTHERS INTERNATIONAL (SR#26-29) Mobile Light**	**IRFAN BROTHERS INTERNATIONAL (SR#26-29) Mobile Light**
	Manufacturer UAB "MEDICINOS GIJA" Lithuania has CE certificate & fulfilling all the defined quality standards of bidding documents as per tender terms & conditions. Model is not -official quoted	The GRC noted that that the quoted model in the bid is available on the website of the manufacturer. However, the bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered. The GRC agrees with the technical evaluation report that CE (MDD) from authorised EU body is not provided. Moreover, the certificate can also not be verified with the bar code or number given on the certificate. Therefore, the GRC agrees with the technical evaluation report that the bidder is **non-responsive** for these items.
	CE (MDD) is clearly written in CE certificate which can easily read.CE certificate is registered with European union EUDAMED - European database on medical devices. It can be clearly verify on the official website of European union.CE certificate is issued by TSI. TSI is authorized representative of European union EUDAMED & also registered with competent authority of Denmark Danish Medicines Agency, pharmacovigilance & medical devices.	

34	**IRFAN BROTHERS INTERNATIONAL (SR#10) Bed Side Monitor**	**IRFAN BROTHERS INTERNATIONAL (SR#10) Bed Side Monitor**
	Undertaking on legal valid or attested stamp paper c 100 Rs that the firm is not blacklisted in any ground we signed & stamped it for we totally accept this undertaking & we are abide to follow that. Affidavit is attached with our bid duly attested by oath commissioner.	The undertaking on attested stamp paper that the firm is not blacklisted was unsigned and unstamped, hence having no legal value, and the bidder did not the fulfil the knock out criteria. Moreover, the bidder also
	Embassy attested Certificate is in process & we will provide you accordingly.	

	Human Health Care has authorized us confirmation Authorization is attached in offer	did not provide embassy attested sole distributor certificate. The attached sub-distributor form was not as per the prescribed format, and documents are not admissible now. The bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered. The technical specifications of the quoted product also do not match with our specifications. The bid pages are not signed and stamped as required in BD ITB Clause 19. Hence, the GRC is of the view that the bidder is **non-responsive** for this item.
	05 verifiable past performance certificates by the procuring agency of quoted products issued against the same supply orders. Quoted product is monitor the details are attached for your ready reference.	
	Originally signed documentary evidence from the manufacturer that the quoted brand is the original equipment manufacturer OEM with indication of manufacturing site and its location. The authorization is enclosed for your ready reference.	
	Up to date after sale service certificate from principal Is already included & written in Authorization letter. Bid Pages are signed & stamped for if any paper is missing we can sign & stamp it again.FDA & CE both certificates are attached for your ready reference	
	CMS is an Infinium product & is compatible with the Infinium monitors There is a slight difference of 2 inch in size we have quoted 15 inch & it have wide view angle that can display the results effectively. 17 inch is lock out specification & patients results & efficiency is not affected by the size of the monitors.	

35	**IRFAN BROTHERS INTERNATIONAL (Item# 36)Diathermy Machine**	**IRFAN BROTHERS INTERNATIONAL (Item# 36)Diathermy Machine**
	We undertake that we will sign the bid as per required criteria. (as per bidding documents this clause is not in knock out criteria. That clause is in general terms and condition. Undertaking on legal valid or attested stamp paper of 100 Rs that the firm is not blacklisted in any ground is again attached with the signed and stamped (already attached in our bid duly attested by oath commissioner)	The undertaking on attested stamp paper that the firm is not blacklisted was unsigned and unstamped, hence having no legal value. It was provided with the grievance and hence was inadmissible. Bid is not

	Sub distributor certificate from sole distributor Having OEM is attached for your ready reference. The past performance is attached for your ready reference	signed and stamped as required in BD Clause ITB 19. Sub distributor certificate from sole distributor having consent of OEM (the attach format is not as per the prescribed format. The bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered. The CE (MDD) provided also was not from an authorized EU body. Therefore, the GRC maintains that the bidder is **non-responsive** for this item.
	CE certificate & fulfilling all the defined quality standards of bidding documents as per tender terms & conditions. CE certificate is registered with European union eudamed - European database on medical device: it can be clearly verify on the official website of European union	
	Ce certificate is issued by TSI. tsi is authorized representative of european union eudamed & also registered with competent authority of denmark danish medicines agency pharmacovigilance & medical devices.	

36	**IRFAN BROTHERS INTERNATIONAL (SR# 51) Hematology Analyzer**	**IRFAN BROTHERS INTERNATIONAL (SR# 51) Hematology Analyzer**
	TER states that CE (MDD) not from authorized EU body is attached. The bidder claims that CE Certificate is enclosed.	The certificate enclosed cannot be verified, or the bar code imprinted on the provided document. Moreover, The certificate provided is by a body which cannot be found on EU's NANDO (New Approach Notified and Designated Organization) database
	LCD Display with touch screen not available. The bidder says that PC and LED Monitor will be supplied with the machine. It is an autoloader system and in this system there is separate PC and Touch Screen required for functioning.	

		database. This deviates from the specifications of the bidding documents, where "LCD display with touch screen" was demanded. This was not to be provided separately as an accessory. Moreover, the date of sole authorization is not clear, and has also not been submitted to GRC, therefore decision of technical committee prevails and the bidder remains **non-responsive** for this item.
37	**IRFAN BROTHERS INTERNATIONAL (Item 44) Blood Gas Analyzer**	**IRFAN BROTHERS INTERNATIONAL (Item 44) Blood Gas Analyzer**
	Embassy attested exclusively authorized agent / sole distributor certificate by the OEM is enclosed with the bid. At least 05 verifiable performance certificates by the procuring agency of quoted products against the same supply orders	The GRC found that the embassy attested Sole Authorization certification was attached with the bid. However, the authorization page does not mention any date, and only states "this authorization is valid for 4 years from the date of issuance", without mentioning any date of issuance.

	No CE (MDD) certificate not from authorised EU body is attached. The ISO 13458 AND 9001 and CE Declaration of conformity is enclosed.	Hence, this cannot be accepted.The bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered.The certificate provided is by a body which cannot be found on EU's NANDO (New Approach Notified and Designated Organisation) database. Moreover, the certificate provided could also not be verified by the bar code/ number code given on it.
	Na, K, Cl and HCT is not offered in technical offer. Bidder says they are standard and are included in the offer.	The GRC accepts the claim of the bidder, that they are offered in the quoted product. But since the bidder fails to meet other knock out criteria, the GRC agrees with the technical evaluation report that the bidder is **non-responsive** for this item.

38	**IRFAN BROTHERS INTERNATIONAL (Item 35) SUCTION MACHINE**	**IRFAN BROTHERS INTERNATIONAL (Item 35) SUCTION MACHINE**
	Technical evaluation reports says that No (CE MDD) from authorized EU body available. The bidder claims that CE certificate is fulfilling all the defined quality standards of bidding documents, and CE (MDD) is clearly written in CE Certificate which be easily read.	The technical evaluation committee has noted that CE (MDD) from authorized EU body is not available. The certificate provided is by a body which cannot be found on EU's NANDO (New Approach Notified and Designated Organisation) database. Moreover, the certificate provided could also not be verified by the bar code given on it. Hence, the GRC agrees with the Technical Evaluation Report that the bidder as **non-responsive** for this item.

39	**IRFAN BROTHERS INTERNATIONAL (Item 4) SYRINGE PUMP AND INFUSION PUMP DOCKING STATION**	**IRFAN BROTHERS INTERNATIONAL (Item 4)**
	Technical evaluation reports says that No (CE MDD) from authorized EU body available. The bidder claims that "manufacturer UAB "MEDICINOS GIJA" Lithuania has CE Certificate and fulfilling all the defined quality standards of bidding documents, and CE (MDD) is clearly written in CE Certificate which be easily read".	The technical evaluation committee has noted that CE (MDD) from authorized EU body is not available. The GRC noted that the certificate provided is by a body which cannot be found on EU's NANDO (New Approach Notified and Designated Organisation) database. Moreover, the certificate provided could also not be verified by the number / bar code given on it. Hence, the GRC agrees with the Technical Evaluation Report, and declares the bidder as **non-responsive** for this item.

40	**IRFAN BROTHERS INTERNATIONAL (Item 31) OPERATION TABLE**	**IRFAN BROTHERS INTERNATIONAL (Item 31)**
	Evaluation report states that sub distributor certificate from sole distributor having consent of OEM not provided as per format of BD, the bidder claims that "sole distributor certificate from sole distributor is attached for your ready reference".	The GRC agrees with the technical evaluation report that sub distributor certificate from sole distributor having consent of OEM had not been provided as per the prescribed format. It has been provided by the bidder with the grievance, hence cannot be admitted.
	Evaluation report states states that proof of having minimum 5 years of experience in supply, installation, commissioning of biomedical equipment's, the bidder claims that "the past performance as per criteria is attached".	

	Report states that no (CE MDD) from authorised EU body is available. The bidder claims that "manufacturer UAB "MEDICINOS GIJA" Lithuania has CE Certificate and fulfilling all the defined quality standards of bidding documents, and CE (MDD) is clearly written in CE Certificate which be easily read".	The bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered. The GRC agrees with the technical evaluation report that CE (MDD) from authorized EU body is not provided. Moreover, the certificate can also not be verified with the bar code or number given on the certificate. The GRC agrees with the technical evaluation report that the bidder is **non-responsive** for the said item.

41	**IRFAN BROTHERS INTERNATIONAL (Item 49) COAGULOMETER**	**IRFAN BROTHERS INTERNATIONAL (Item 49) COAGULOMETER**
	Original bid security in form of CDR and form, the bidder claims it is attached. Embassy attested certificate not provided.	The GRC agrees with the bidder, and notes that the Technical Evaluation Committee has also acknowledged its provision. The GRC did not find the OEM authorisation to be embassy attested. The bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered.
	At least 05 verifiable past performance certificates, the bidder claims they have been provided as per the criteria.	
	Bid pages are not signed and stamped as required in BD ITB clause 19, the bidder states that they undertake "we will sign the bid as per required criteria. As per bidding documents, this clause is not in knock out criteria."	
	CE (MDD) certificate not from authorized EU body is attached	

On board storage capacity with separate positions for STAT not verified on product data sheet online	The GRC also notes that bid Pages are not signed and stamped as required in BD ITB Clause 19. The GRC admits that this is not a clause in knock out criteria, but in general terms and conditions. The GRC is of the view that the certification provided by the bidder demands further verification. However, the decision of the GRC is while keeping the other issues in focus as well. The bidder has clarified that in the brochure, 3 STAT positions are available. However, it still couldn't be verified with the brochure if these STAT positions part of a larger storage capacity, or are they the only storage slots available on the device. Since the bidder fails to meet the knock-down criteria, the GRC agrees with the technical evaluation report that the bidder is **non-responsive** for this item.

42	**IRFAN BROTHERS INTERNATIONAL (Item 24) Blood Warmer**	**IRFAN BROTHERS INTERNATIONAL (Item 24) Blood Warmer**
	Evaluation report says that bid pages are not signed and stamped as required in BD ITB clause 19, the bidder states that they undertake "we will sign the bid as per required criteria. As per bidding documents, this clause is not in knock out criteria."	The GRC also notes that bid Pages are not signed and stamped as required in BD ITB Clause 19. The GRC admits that this is not a clause in knock out criteria, but in general terms and conditions. Embassy attested authorised agent/sole distributor certificate not found with the technical bid. The bidder does not fulfil the criteria of five past performances of the quoted product of the same brand being offered. The documentary evidence for the quoted model is not found in the technical bid. The GRC agrees with the technical evaluation report that the bidder is **non-responsive** for this item.
	According to evaluation, exclusively authorised agent/sole distributor for the quoted item not available and the attached certificate is not embassy attested, while the bidder states in the grievance that "authority letter is attached for your ready reference."	
	At least 05 verifiable past performance certificates, the bidder claims they have been provided as per the criteria.	
	Originally signed documentary evidence from the Manufacturer that the quoted brand is the Original Equipment Manufacturer (OEM) with indication of manufacturing site and its location.	

The report and recommendations of the GRC are hereby submitted.

Mr. Taseer Khan
Rep. of Finance
Department GB
Member

Syed Niamat Ullah
Rep. of Planning Development Department GB
Member

4/1/2025

Engr. Zubair Aziz
Bio-Medical Engineer MoNHS Islamabad
Member

Dr. Mubashir Hassan
Director P&P Health GB
Member

Dr. Mohammad Asif Nawaz
Additional Secretary Health Department GB
Chairman