

EOI EVALUATION REPORT

1. Name of Procuring Agency: National Bank of Pakistan
2. Method of Procurement: Expression of Interest
3. Title of Procurement: Procurement of services for engaging a Consulting Services Provider to conduct the Customer Satisfaction Survey & Mystery Shopping by National Bank of Pakistan.
4. Tender Inquiry No: NT-07/19/2024-3
5. PPRA Ref. No. TSE: TS543805E
6. Date /Time of Proposal Submission: 9th August 2024 at 3:00 pm
7. Date /Time of Proposal Opening: 9th August 2024 at 3:30 pm
8. Number of Application Received: Eight (08)
9. Criteria for Evaluation: Mentioned in EOI Document.
10. Details of Bid(s) Evaluation: As follows

Name of Applicants	Evaluation	Evaluation Status
Markemartics (PVT) LTD.	Qualified	Proposal qualified as per evaluation criteria requirement of EOI Document.
ASB ASSOCIATES (PVT) LTD. (IPSOS)	Qualified	Proposal qualified as per evaluation criteria requirement of EOI Document.
Sidat Hyder Morshed Associates	Qualified	Proposal qualified as per evaluation criteria requirement of EOI Document.
Griffin Security Services (PVT) LTD.	Disqualified	Proposal disqualified as per evaluation criteria no 7 of EOI Document.
KPMG in Pakistan	Disqualified	Proposal disqualified as per evaluation criteria no 1 of EOI Document.
GAT Consulting (PVT) LTD.	Disqualified	Proposal disqualified as per evaluation criteria no 6 of EOI Document.
IRIS Communication	Disqualified	Proposal disqualified as per evaluation criteria no 1 of EOI Document.
OULA (PVT) LTD.	Disqualified	Proposal disqualified as per evaluation criteria no 4 of EOI Document.

(Divisional Head)

Procurement Division

Logistics, Communications & Marketing Group

Head Office, NBP, Karachi.