



No. 1/44/2017/NW/C.Center/MRP  
Government of Pakistan  
Directorate General, Immigration & Passports  
( Headquarters )

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Manager (Logistics)  
Tel: 92-51-9107076  
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Islamabad: August 4, 2017

To:

Mr. RizwanMehmood  
Assistant Director-II,  
PPRA 1<sup>st</sup> floor, F.B.C. Building,  
**G-5/2, Islamabad**

Subject:

**FINAL EVALUATION REPORT REGARDING TENDER FOR CALL  
CENTER SOLUTION**

Please find enclosed the Final evaluation report regarding tender for  
Call Center Solution for Directorate General of Immigration & Passport, Islamabad  
for uploading on PPRA website (copy enclosed)

2. Your cooperation in this regard will be appreciated.

(Mazhar Yasin Khan Wattoo)  
Project Coordinator

Cc:

i. Concerned file

## **EVALUATION REPORT**

### **(As Per Rule 35 of PP Rules, 2004)**

1. Name of Procuring Agency: Directorate General of Immigration and Passports, Islamabad
2. Method of Procurement: Open competition bidding (single stage two envelope Procedure)
3. Title of Procurement: Tender for Call Center Solution
4. Tender Inquiry No: 1/44/2017/NW-C.Center/MRP
5. PPRA Ref. No. (TSE): TS308571E
6. Date & Time of Bid Closing: 27 March, 2017 (1100hrs)
7. Date & Time of Bid Opening: 27 March, 2017 (1200hrs)
8. No of Bids Received: Three (03) bids Received
9. Criteria for Bid Evaluation: Technical qualification followed by Financial Evaluation =Qualification of financially lowest evaluated bidder
10. (Working for Call Center Solution as per clause 12 of Tender Document)

### **(FOR Call Center Solution)**

<b>Name of Bidder</b>	<b>Technical qualification</b>	<b>Financial Evaluation base</b>	<b>Rule/Regulation/SBD/Policy/Basis for Rejection/Acceptance as per Rule 35 of PP Rules, 2004</b>
M/S Apollo Telecom	Qualified	Financially qualified	<ul style="list-style-type: none"><li>• Technically Qualified/</li><li>• Financially Lowest Bid.</li></ul> <b>(Accepted)</b>
M/S Premier Systems	disqualified	----	<ul style="list-style-type: none"><li>• Technically disqualified/</li></ul> <b>(Rejected)</b>
M/S Four Bridges	disqualified	----	<ul style="list-style-type: none"><li>• Technically disqualified/</li></ul> <b>(Rejected)</b>

Overall Lowest Evaluated Bidder for Call Center Solution: **M/S Apollo Telecom**

Signature: \_\_\_\_\_

Official Stamp: \_\_\_\_\_

**MAZHAR YASIN KHAN WATTOO**  
-----Project Coordinator  
MRP/MRV Project, Dte. Gen.  
Immigration & Passports

Standard Bidding Documents (SBD)