FINAL EVALUATION REPORT

(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency:

Pakistan International Airlines Corporation Limited (PIACL)

2. Method of Procurement:

Single Stage Two Envelopes

3. Title of Procurement:

HIRING OF CALL CENTRE SERVICES FOR PIA

4. Tender Inquiry No: Ref:

REF: GMCM/CONT/ PIAC CALL CENTRE/01/2024

5. PPRA Ref. No. (TSE):

TS5329607E

6. Date & Time of Bid Closing:

11-03-2024 (1030 Hrs)

7. Date & Time of Bid Opening:

11-03-2024 (1100 Hrs)

8. No of Bids Received:

01

9. Criteria for Bid Evaluation:

As per given in bidding documents

10. Details of Bid(s) Evaluation: As given below

Name of Bidder	Marks			Rule/Regulation/SBD*/Policy/
	Technical (if applicable)	Financial (if applicable)	Evaluated Cost for Three years PKR	Basis for Rejection / Acceptance as per Rule 35 of PP Rules, 2004.
Pak Telecom Mobile Limited (Ufone)	168	50	937,162,800	Accepted

11. Note: International calls & SMS charges to be paid at actual which are not included in the amount.

Most Advantageous Bidder: Pak Telecom Mobile Limited (Ufone)

Iftikhar M. Usmani

GM Contract Management

SUPPLY CHAIN MANAGEMENT AKISTAN INTERNATIONAL AIRLINES

*Standard Bidding Documents (SBD).