ZARAI TARAQIATI BANK LIMITED

FINAL EVALUATION REPORT

For Lot-1 (CRM with Allied Services)

(AS PER RULE 35 OF PUBLIC PROCUREMENT RULES 2004)

1	Name of Procuring Agency	ZARAI TARAQIATI BANK LIMITED, HEAD OFFICE, ISLAMABAD
2	Method of Procurement	Open Competitive Bidding. Single stage - two envelope procedure as defined in PPRA Rules 2004, Clause 36 (b)
3	Title of Procurement	Procurement of Customer Relationship Management (CRM) with Allied Services & SMS Aggregator
4	Tender Enquiry No.	ZTBL-02-2022
5	PPRA Ref. No. TSE	TS472590E
6	Date & Time of Bid Closing	10.03.2022, 10:30 AM
7	Date & Time of Bid Opening	10.03.2022, 11:00 AM
8	No. of Bids Received	03 (Three)
9	Criteria of Bid Evaluation	Bidder Qualification Criteria
		Bidder complying with all conditions mentioned in the Bidding Document shall be selected for technical and financial evaluation. Bidder(s) not fulfilling any condition of Bidder Qualification Criteria shall be disqualified and their bids shall not be considered for technical & financial evaluation. BID EVALUATION CRITERIA Technical Evaluation Criteria Bidders' solution submitted as technical proposal must be capable to perform all functions and must meet all requirements mentioned in Scope of Work. Compliance of all technical specifications mentioned in this Bid Document is mandatory. Technical Evaluation to be done on compliant/non-compliant basis (without scoring or weightage). Below specification or partially compliant proposals shall be declared as Non-Compliant. Technical Compliance Matrix given in bid document to be used for evaluation. Financial Evaluation Criteria Technically Compliant Bidders shall be considered for Financial Evaluation. Responsive" bidders on basis of Total Quoted Cost (inclusive of all applicable taxes and excluding any discount), shall be assigned ranking in ascending order i.e. bidder offering lowest evaluated price shall be placed at Top and be called as "Lowest Evaluated Bidder".

ZARAI TARAQIATI BANK LIMITED

10 Details of Bid(s) Evaluation

Name of Bidder	Ma	arks	Evaluated Cost	Rule/Regulation/SBD/Policy/Basis
	Technical (If Applicable)	Financial (If Applicable)	(PKR) Including taxes	for Rejection/Acceptance as per Rule 35 of PPRA Rules, 2004
M/s Avanza Solutions	Not Applicable	Not Applicable		Accepted. Compliant to Bid Document Terms & Conditions.
			Rs. 26,838,000.00	Financial ranking: 1st Lowest Technically & Financially Compliant Bidder.
M/s Gerrys Information Technology	Not Applicable	Not Applicable		Accepted. Compliant to Bid Document Terms & Conditions.
,			Rs. 67,741,679.00	Financial ranking: 2 nd Lowest Technically & Financially Compliant Bidder.
M/s C-Square Consulting (Pvt.) Ltd.	Not Applicable	Not Applicable		Accepted. Compliant to Bid Document Terms & Conditions.
			Rs. 308,866,094.00	Financial ranking:
				3 rd Lowest Technically & Financially Compliant Bidder.

Most Advantageous Bid: M/s Avanza Solutions for Lot-1 (CRM with Allied Services)

Signature: _	NAHIDULLAH KHAN HEAD (IT-PF&AMO) ZTBIL HOO. Islamabad

Official Stamp