

**EVALUATION REPORT**  
**(As Per Rule 35 of PP Rules, 2004)**

1. Name of Procuring Agency: HQ NADRA Islamabad
2. Method of Procurement: Single Stage (02) Envelope Methods
3. Title of Procurement: Procurement of Hardware Equipment
4. Tender Inquiry No.: NADRA-HQ-RFB/149-2022
5. PPRA Ref. No. (TSE): TS489248E
6. Date & Time of Bid Closing: 19<sup>th</sup> September, 2022 At 11:00 hrs
7. Date & Time of Bid Opening: 19<sup>th</sup> September, 2022, At 11:30 hrs
8. No of Bids Received: 08x Bids
9. Criteria for Bid Evaluation: As per Eligibility & Technical Evaluation Criteria Mentioned in Tender Documents
10. Details of Bid(s) Evaluation: As under:-

Name of Bidder	Marks		Evaluated Cost	Rule/Regulation/SBD*/Policy/ Basis for Rejection / Acceptance as per Rule 35 of PP Rules, 2004.	
	Technical (if applicable)	Financial (if applicable)			
<b>Lot-1: Servers, All in One Computers and Laptops</b>					
M/s The Expert	Qualified	Only Technical qualification was required	Rs. 33,443,826/-	Bids of Eight firms i.e. M/s Premier System, M/s Sy Office Automation, M/s The Expert, M/s Agilent Traders, M/s Nouman Business Corporation, M/s Goldreef Computers, M/s Intellitech and M/s Business Excellence, were received. Technical Bids were opened on 19 <sup>th</sup> September, 2022. Bid of M/s Goldreef Computers was non responsive due to non provision of letter of bid. Bid of M/s The Expert was technically disqualified for Lot-3, whereas Lot-2 and Lot 7 were cancelled by user department. All other bids were technically qualified. Financial bids of technically qualified firms were opened on 26 <sup>th</sup> December, 2022. As single bidder were technically qualified for Lot-3 and Lot-5 quotations were invited from the local market to check the price reasonability. As per financial Evaluation M/s The Expert for Lot-1, M/s Intellitech for Lot-3, M/s Nouman Business for Lot-4 and M/s Business Excellence for Lot-5 were found most advantageous.	
M/s Premier Systems	Qualified		Rs. 34,720,254/-		
<b>Lot-2: Q-Matic Devices (Cancelled)</b>					
<b>Lot-3: Thumb Digitizer</b>					
M/s Intellitech	Qualified	Only Technical qualification was required	Rs.11,830,682/-		
M/s The Expert	Technically Disqualified		N/A		
<b>Lot-4: Digital Cameras with Stands</b>					
M/s Nouman Business Corporation	Qualified	Only Technical qualification was required	Rs.8,560,188/-		
M/s Agilent Traders	Qualified		Rs. 8,943,480/-		
<b>Lot-5: UPS 10KVA Extended Batteries</b>					
M/s Business Excellence	Qualified	Only Technical qualification was required	Rs.27,948,375/-		
<b>Lot-6: (Generator 10KVA) No Vendor Participated</b>					
<b>Lot-7: Laser Printer &amp; Scanner (Cancelled)</b>					
<b>Lot-8: IP Phones (No Vendor Participated)</b>					

**Most Advantageous Bidder:** M/s The Expert for Lot-1, M/s Intellitech for Lot-3, M/s Nouman Business for Lot-4 and M/s Business Excellence for Lot-5

11. Any other additional / supporting information, the procuring agency may like to share. Nil

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*Naveed A. Channa*  
**Naveed A. Channa**  
Head of Department  
NADRA Procurement  
Dated: 12<sup>th</sup> April, 2023

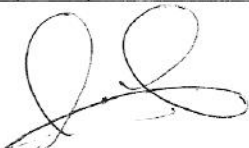



# Technical Evaluation (Tender # NADRA-HQ/149-2022)

Lot#	Item	Description/ Specification etc.	M/s Agilent Traders	M/s Intellitech	M/s The Expert	M/s Nouman Business Corporation	M/s Business Excellence	M/s Premier Systems	M/s SY Office Automation
1.	Server With Monitor	Processor: 10 <sup>th</sup> Generation Intel @ Core i7 or equivalent Operating System: Microsoft Window 10 Memory: 16 GB DDR4 SSD or Higher Hard Drive: 1 TB-SSD Connectivity: Gigabit Ethernet Display: 23-23.9"FHD Stands & Mounts: Height Adjustable Stand Accessories: Multimedia English wireless keyboard and mouse Ports: At least 3x USB 3.0 higher, 1x HDMI Warranty/Service: Standard 3- year Warranty			Qualified on clarification of observations through email (Attached).			Qualified	
	Computer All in one with Additional Screen	Processor: 10 <sup>th</sup> Generation Intel @ Core i5 or equivalent Operating System: Microsoft Window 10 or 11 Professional 64 Bit English OEM Pre-installed Memory: 8 GB DDR4 SSD or Higher Hard Drive: 512 GB SSD Connectivity: Gigabit Ethernet Display: 23-23.9"FHD Stands & Mounts: Height Adjustable Stand Accessories: Multimedia English wireless keyboard and mouse Ports: At least 3x USB 3.0 higher, 1x HDMI Warranty/Services: Standard 3- year Warranty Display: 23-23.9"FHD Stands & Mounts: Height Adjustable Stand (Raise, Pivot, Swivel and Tilt) with cable management			Qualified on clarification of observations through email (Attached).			Qualified	
	Laptop	Processor: 10 <sup>th</sup> Generation Intel @ Core i7 or equivalent Operating System: Microsoft Window 10 or 11 Professional 64 Bit English OEM Pre-installed Memory: 12 GB DDR4 RAM or Higher Storage: 512 GB NVMe (SSD) minimum Connectivity: 802.11 AC 2x2 + Bluetooth 5.0. Gigabit Ethernet Display: 14-18"FHD Camera: 720p or 1080p HD Web Cam Carrying Case: Compatible Laptop Carrying CASE Ports: USB-A/USB-C Port, HDMI/MINI- HDMI/ DISPLAY PORT/THUNDERBOLT, USB 3.0 Warranty/Services: Standard 3-Year Warranty Graphic: Intel UHD Graphic  <b>Note: No part of the laptop should reach end of support (EOS) until at least by expiry of warranty.</b>			Qualified on clarification of observations through email (Attached).			Qualified	


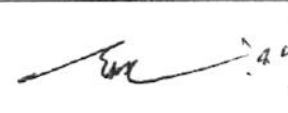

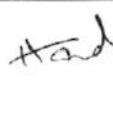

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2.	Q-Matic Device	<p>At Least <b>21.5 Inches Touch Screen</b> with Android Operating System.  Minimum 6 Ticket Buttons/Options.  Dispenser should have built in server and should not require a PC for token printing.  Built in Thermal Printer, No Ink or Toner required for Token Printing.  Cell number entry option on printer screen.  Multi Queuing options.  Separate queue and token generation for priority visitors.  WhatsApp queuing facility.  Capacity to display Organization's products and services.  Built-in QR Code Scanner.  Floor Standing Type Metal Tower Casing.  Ethernet Connection (RJ 45) and USB 2.0.  Must be Android system.  Printer embedded software.  Organized queue, provide Management Information System.  No separate HUB/Server Requirement.  Handle Multi service 3 Categories.  Support 32 Users.  Customized tickets.  Multi Lingual compatibility.  Smart Phone applications for priority token.  Smart Counter Display Unit (CDU), Counter Color display must support multi language.  At least 10 inch customer display unit (Android Operating System).  Ability to show Alpha numeric 6 digit.  Brightness: 350 Cd/m2.  Ability to show Ticket Number on Counters- serving now.  Ethernet Connection (RJ 45) and USB 2.0.  Must be Android system.  At least <b>40 inch smart LED TV</b> and android operating system. Ability to show video on the same screen.  Token display as serving Now with Counter Number.  Ethernet connection (RJ 45) and USB 2.0.  Sound system and Audio Speaker for announcement.  Web based Counter Terminal software.  Ability to call next Customer  Ability to Transfer Ticket No.  Select Priority, Change Priority.  Ability to have Break Option.  Central management and Reporting System Portal.  Centralized reporting Option.  Scheduled, Automatic Importer reports.  100% Web Based.  Staff Key Performance Indicators (KPIs).  Server PC for Central management Reporting.  Customer foot fall and transaction data analysis.  General observations and opportunities for improvement.  Powerful Statistical and Analytical Engine.  Centralized Real Time Monitoring with Real time updates and stats.</p>							Lot has been cancelled due to change in item specifications .

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		<p>Customizable Administrative Control. Data Collection and Synchronization. Customer Feedback Collection – Customer Perception Survey. Integration with third- party software and applications. Allow Central Monitoring. Customer – staff activity and interaction analysis. Facilitate analysis utilization. OEM: Reputable International Brand.</p> <p><b>Note: Sample must be provided with the bid</b></p>							
3.	Biometric Digitizers	<p><b><u>Biometric Device</u></b> <b><u>Live fingerprint scanner (Ten Print)</u></b></p> <p>USB 2.0 higher interface (powered by USB0 scanning time less than 2 second in automatic mode 5+00 DPI or higher fingerprint image resolution compatible with FBI QS IAFIS image quality specifications. Support for Windows 7/B/10 in 32 and 64 bit operating system and Linux OS. SDK for Windows in C# NET, SDK for JAVA (Windows and Linux OS) SDK Provides functionality for integration of scanner in web applications provides Hardware based live fake fingerprint deflection capability provides fingerprint tumulus in ISO 19794 2/4 or ANSI/INCITS 278/381 formats and other property forms provide fingerprint images in WSQ format and other common image formats like Raw PNG, JPEG, Tiff etc. automatic segmentation of four finger slap image and tow thumb images into describe single finger images Real time image quality checking with support to handle damaged banged or amputated fingers allows specific finger shaping in multiple fingers capturing mode. Support for auto capture on slap fingers placement as well as manual mode. MTBF more than 50.000 hrs. Standard Warranty 1 Year</p> <p><b>Note: Sample must be provided with the bid on the day of Technical bid opening.</b> <b>Vendor will provide quoted live fingerprint scanner with SDKs and Demo Application with sample codes in C#Net and JAVA for testing purposes.</b> <b>Note: Vendor will provide 1x sample with bid.</b></p>	Qualified after T&D team evaluation report (Attached)	Disqualified after T&D team evaluation report (Attached)					

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4.	Digital Camera with tripod Stand	<p><b>Digital Camera with SDK</b></p> <p>AF Modes                     one shot AE AI servo AF ai Focus AF  AF point selection.       Automatic selection. Manual selection.  AF system points         9- pint (Cross- type AF sensitive to f/5.6 with center at point).</p> <p>Built-in Flash:            YES  Closest focusing distance (cm)   25  Continuous shooting speed (shoot per sec) (Up to)    3  Digital Zoom  Dimensions (Excl. Protrusions) ( mm) (Approx.)    129.0 x 101 6 x 77.1  Drive System:             Micro motor  Effective ISO 100 – 6400 (H 12800)  Focal Length (35 mm equivalent) :                               28.8-88 mm  Guide number:             ISO 100 meters 9.2/30.2  Image resolution         5184 x 3456 (L)3456 x 2304 (M) 2592 X 1728 (SI)    1920 X 1280 (S2) 720*480(S3) 5184 x 3456 (RAW)  LCD Monitor Resolution (Dots):                                        230000  Manual Focus:             YES  Memory Card Type: SD SDHC 5DXC UHS-I cards compatible.  Metering Mode 63 Zone TTL Evaluative, partial  Movie format:             MOV  Optical Zoom:             3x  Optional Power</p> <p>Peripheral Connection: Hi-Speed USB, HDMI (TYPE C)  Processor Type:           DIGIC 4+  Sensor Size:               APS-C  Shooting Modes:         Scene Intelligent Auto, Flash Off, Creative Auto, portrait, Landscape, Close-up, Sports, Food, Night portrait, Program AC, shutter priority AE Aperture priority AE, Manual Exposure  Shutter Speed Range:    1/4000 Bulb  Standard Power Supply:  Battery Pack LP-E10  Still Image Format:       JPEG, RAW, RAW/JPEG  Viewfinder Coverage (Approx.):                                        95  Viewfinder Type:         Eye –level petamirror  Weight (G) including the battery and memory card (Approx.)  For camera kits, weight includes kit lario:                        436  White Balance Auto (Ambience priority), Auto (White Priority) parcel (Daylight, shade, cloudy) custom withie balance correction and white balance bracketing provided  * Flash color temperature information transmission possible  x-Sync (Sec.1 1/200)  SDK:                         Yes ( Necessary)</p>	Qualified			Qualified			








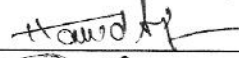

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5.	UPS 10KVA Extended Batteries	<p><b>UPS 10KVA/1KW 400V3; 1 UPS WITH 30 MN BACKUP TIME, Extended run time model, Built in SNMP.</b></p> <p><b><u>OUTPUT</u></b></p> <p>Output Power Capacity                    10.0 Watts/10.0kva  Nominal output Voltage                    230v  Max Configurable Power (Watts)        10.0 k watts/10.0kva  Output Voltage Distortion                Less than 3  Output Frequency (sync to mains)       50 hz sync to mains. 60 hz sync to mains  Other output voltages                      220v. 240v  Load Crest Factor                            3.1  Topology                                        Double Conversion online  Output voltage operation                  10 minus at 125% and 60 seconds at 150%  Output Voltage thd                          5.55 AT 1005 non-linear load  Output voltage tolerance                  -1.5%</p> <p><b><u>INPUT</u></b></p> <p>Maximum input current                    18.0a  Input frequency                              45-65 hz  Input voltage range for main operations 304-477v  Input total harmonic distortion          less than 4% for full load  Other input voltage                         380v415v  Input power factor at full load           0.99</p> <p><b><u>BATTERIES &amp; RUNTIME</u></b></p> <p>Battery type                                  vrla  Nominal battery voltage                   240v  End of discharge battery voltage        198v dc  Maximum available short circuit current   10kamps  Back time @8kw</p> <p><b><u>CONFORMANCE</u></b></p> <p>Approvals:                                    ce.eac.iec 62040 1-1 iec 62040- 3 iec 62040-3  ISTA 2B, RCM  Standard warranty:                           1 year on site repair or replace including batteries with factory authorize start up  Rohs:    Complaint</p>					Qualified (Comparative Statement of the vendor attached)		

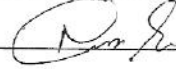






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6.	Generator	<b>Diesel Generator</b> 10KVA 400/230V, 380/220 V – 50Hz Engine Speed 1500 RPM Power Rating Prime, 3 Phase, 50 Hz Frequency, Heavy Duty Maintenance Free Battery, Caterpillar, FG Wilson, UK, USA assembled, Canopy 85 db with international standard. Roof top 14v gauge and door 16 gauge, sound proofing with glass wool.							
7.	Laser Printer	<b>LASER TECHNOLOGY PRINTER</b> Print Speed: 40 ppm or above Print Technology: Laser First Page Out: 8.5 Sec Memory: 512 MB or higher Connectivity: Network, Wireless and USB port 250 Sheet Capacity PaperTray, 50 Sheet Capacity Multi-purpose Tray. Warranty: Standard Make/OEM: UK, USA, Japan, Europe  <b>Note: Sample must be provided with the bid on the day of Technical bid opening.</b>							Qualified
	Scanner	<b>FORM SCANNER</b> Light Source: LED Image Sensor: CISX2 Optical Resolution: 600 DPI Hardware Resolution Flatbed: 1200 x 1200 dpi (Color mode, 200 dpi, A4 Portrait) ADF: 600 x 600 dpi Scanning Speed (ADF) 32 ppm/64 ipm (Color mode, 200 dpi, A4 Portrait) Daily Duty cycle: 2500 to 3000 pages Connectivity: USB 2.0 Make/OEM: Reputable International Brands  <b>Note: Sample must be provided with the bid on the day of Technical bid opening.</b>							Qualified

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8.	IP Phone	<p><b>IP PHONE</b></p> <p>Please contact Network Dte for specification</p> <p><b>IP Phone Generic Specifications</b></p> <ul style="list-style-type: none"> <li>Vole protocols SF</li> <li>Up to 2 lines with up to 2 calls per line.</li> <li>Display at least 102.33 LCD</li> <li>At least 3 soft keys for operating via display screen.</li> <li>Vole codes g 711nG711u g729ab</li> <li>Full double HD hands free speaker phone</li> <li>Quality of service eee802 1q VLAN eee802 IP type of services (TOS)</li> <li>IP Address assignment DHCP static [before booting process]</li> <li>Programing protocols FTP, HTTP, TFTP, HTTPS, FTPS</li> <li>Two part 10/100 Ethernet switch Dedicated 2.5mm headset port</li> <li>Integrated 802 POE support</li> <li>Shared call/banded line appearance</li> <li>Flexible line appearance {one or more line keys can be assigned for each line extension}</li> <li>Deactivate incoming call treatment\call waiting</li> <li>Call transfer, waiting forward pickup do not disturb DND mute key</li> <li>Called calling connected party information</li> <li>One touch speed dial redial</li> <li>Dedicated hold key</li> <li>509 certificate installed</li> <li>Transport layer security TLS secure real time transport protocol SRTP compulsory encrypted configuration files digest authentication</li> <li>Event logging syslog, hardware diagnostics, status and statistics reporting</li> <li>Password login (Admin, User, built in)</li> <li>Official firmware installation support</li> </ul> <p><b>Following Points are mandatory:</b></p> <ul style="list-style-type: none"> <li>Local China brands are not acceptable other than big Chinese IP Phone who have full technical support over the internet Technical Support is mandatory</li> <li>1 Year local repair service warranty</li> <li>Interoperability with the leading IP Fax and Soft switch platform</li> <li>IP Phones are recurred with power adopters</li> </ul> <p><b>Note: Sample must be provided with the bid on the day of Technical bid opening.</b></p>	No bid received						

Member 1:  Member 2: 

Member 3:  Member 4: 

Member 5:  President: 