

ZARAI TARAQIATI BANK LIMITED

FINAL EVALUATION REPORT

(AS PER RULE 35 OF PUBLIC PROCUREMENT RULES 2004)

1	Name of Procuring Agency	ZARAI TARAQIATI BANK LIMITED, HEAD OFFICE, ISLAMABAD
2	Method of Procurement	Open Competitive Bidding. Single stage - two envelope procedure as defined in PPRA Rules 2004, Clause 36 (b)
3	Title of Procurement	Procurement of Service Desk Solution
4	Tender Enquiry No.	ZTBL-13-2021
5	PPRA Ref. No. TSE	TS459751E
6	Date & Time of Bid Closing	20.10.2021, 10:30 AM
7	Date & Time of Bid Opening	20.10.2021, 11:00 AM
8	No. of Bids Received	02 (Two)
9	Criteria of Bid Evaluation	<p>Bidder Qualification Criteria</p> <p>Bidder complying with all conditions mentioned in the Bidding Document shall be selected for technical and financial evaluation. Bidder(s) not fulfilling any condition of Bidder Qualification Criteria shall be disqualified and their bids shall not be considered for technical & financial evaluation.</p> <p>BID EVALUATION CRITERIA</p> <p>Technical Evaluation Criteria</p> <p>Bidders' solution submitted as technical proposal must be capable to perform all functions and must meet all requirements mentioned in Scope of Work.</p> <p>Compliance of all technical specifications mentioned in this Bid Document is mandatory. Technical Evaluation to be done on compliant/non-compliant basis (without scoring or weightage). Below specification or partially compliant proposals shall be declared as Non-Compliant. Technical Compliance Matrix given in bid document to be used for evaluation.</p> <p>Financial Evaluation Criteria</p> <p>Technically Compliant Bidders shall be considered for Financial Evaluation. Responsive" bidders on basis of Total Quoted Cost (inclusive of all applicable taxes and excluding any discount), shall be assigned ranking in ascending order i.e. bidder offering lowest evaluated price shall be placed at Top and be called as "Lowest Evaluated Bidder".</p>

ZARAI TARAQIATI BANK LIMITED

10 Details of Bid(s) Evaluation

Name of Bidder	Marks		Evaluated Cost (PKR) Including taxes	Rule/Regulation/SBD/Policy/Basis for Rejection/Acceptance as per Rule 35 of PPRA Rules, 2004
	Technical (If Applicable)	Financial (If Applicable)		
M/s Arwen Tech	Not Applicable	Not Applicable	Rs. 25,241,363.00	Accepted. Compliant to Bid Document Terms & Conditions. Financial ranking: Single Technically & Financially Compliant Bidder. Note: As decided, only Halo ITSM for 30 agents perpetual licenses, Arwen Tech Professional Services and Operational maintenance services for 3-years having total cost of Rs. 7,805,824.00 (incl. tax) will be procured and remaining items have been dropped from this tender.
M/s PTCL	Not Applicable	Not Applicable	Financial proposal not opened	Rejected. Non-compliant to Bid Document Clause-7 "List of BoQ items & Bill of Quantities" sub-clause 7.1 due to quoting incomplete BoQ.

Most Advantageous Bid: M/s Arwen Tech

Signature: _____

Official Stamp _____

NAHIDULLAH KHAN
HEAD (IT-PF&AMD)
ZTBL, H.O. Islamabad