Date: 7-2-2020

EVALUATION REPORT

(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency:

State Bank of Pakistan

2. Method of Procurement:

Single Stage Two Envelops – Rule 36 (b)

3. Title of Procurement:

Procurement of General Support Services (Call Center Management

Services)

4. Tender Inquiry No.:

IFB No. (PROC. II/General Support Services - PRI / 155496 /2019

5. PPRA Ref. No. (TSE):

TS407682E

6. Date & Time of Bid Closing:

17-12-2019 - 3:00 PM

7. Date & Time of Bid Opening:

17-12-2019 - 3:30 PM

8. No. of Bids Received:

6(six)

9. Criteria for Bid Evaluation:

Compliance Based

10. Details of Bid(s) Evaluation:

Name of Bidder	Technical Evaluation	Financial Bid* (Rs.)	Rule/ Regulation/ SBD**/ Policy/ Basis for Rejection / Acceptance as per Rule 35 of PP Rules, 2004.
M/s Sybrid (Pvt) Ltd	Compliant	9,630,420.48	Compliant and lowest evaluated bidder
M/s Pak Telecom Mobile Ltd	Compliant	15,132,960/-	Compliant
M/s Virtual World (Pvt) Ltd	Compliant	15,944,973.48	Compliant
M/s CATCOS (Pvt) Ltd	Compliant	16,012,800.60	Compliant
M/s G.M.B Rass (Pvt) Ltd	Non-Compliant	-	-
M/s Outrider (Pvt) Ltd	Non-Compliant	-	-

^{*}Price after athematic correction

Lowest Evaluated Bidder:

M/s Sybrid (Pvt) Ltd

11. Any other additional / supporting information, the procuring agency may like to share.

Official Stamp:

General Services Department General Services Department State Bank of Pakistan SBP ESC (Bank) Head Office, Karachi.

^{**}Standard Bidding Documents