

### **Technical Evaluation Report**

1. Name of Procuring Agency: National Bank of Pakistan
2. Method of Procurement: EOI & Bidding is conducted through open competitive bidding using the Rule 36(b) of the Public Procurement Rules, 2004 (Single Stage – Two Envelope Bidding Procedure)
3. Title of Procurement: Procurement of services for engaging a Consulting Services Provider to conduct the Customer Satisfaction Survey & Mystery Shopping by National Bank of Pakistan.
4. Tender Inquiry No: NT-07/19/2024-3
5. PPRA Ref. No. TSE: TS543805E
6. Date /Time of Proposal Submission: 18th October 2024 at 3:00 pm
7. Date /Time of Proposal Opening: 18th October 2024 at 3:30 pm
8. Number of Application Received: TWO (02)
9. Criteria for Evaluation: Mentioned in SBD
10. Details of Bid(s) Evaluation: As follows

Name of Applicants	Evaluation	Evaluation Status
M/s Sidat Hyder Morshed Associate	Qualified ( 92 marks/scores out of 100)	Proposal qualified as per evaluation criteria requirement of SBD Document
M/s Markemetrics (PVT) Limited	Qualified (98 marks/scores out of 100)	Proposal qualified as per evaluation criteria requirement of SBD Document

- The minimum technical score (St) required to pass is: 70%
- M/s ASB Associates Pvt. Ltd did not submit their proposal in response to the RFP on EPADS.

(Divisional Head)  
Procurement Division  
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