

# **TECHNICAL EVALUATION REPORT**

## **(As Per Rule 35 of PP Rules, 2004)**

1. Name of Procuring Agency: Pakistan Single Window
2. Method of Procurement: Single Stage – Two Envelop
3. Title of Procurement: Provision of Customer Relationship Management (CRM)/Call Centre Solution Services
4. Tender Inquiry No.: PSW/PROC/OPS-181/24-25
5. PPRA Ref. No. (TSE): TS549376E
6. Date & Time of Bid Closing: 21<sup>st</sup> October 2024 1500 Hrs.
7. Date & Time of Bid Opening: 21<sup>st</sup> October 2024 1530 Hrs.
8. No of Bids Received: Two (02)
9. Criteria for Bid Evaluation: As stated in the tender documents
10. Details of Bid(s) Evaluation: As under

<b>Name of Bidder</b>	<b>Compliance with Mandatory Requirements/ Eligibility Criteria</b>	<b>Technical Marks (if applicable)</b>	<b>Rule/Regulation/SBD*/Policy/ Basis for Technical Rejection / Acceptance as per Rule 35 of PP Rules, 2004.</b>
M/s PTML - Ufone	Non-Compliant	N/A	Dis-Qualified – Form of Bid not submitted (didn't meet the mandatory requirements)
M/s Sybrid Pvt. Ltd.	Compliant	88/100	Compliant with mandatory requirements and obtaining the qualifying marks

11. Any other additional / supporting information, the procuring agency may like to share.

**Signature:**



5<sup>th</sup> November, 2024

**Official Stamp:**



**\*Standard Bidding Documents (SBD).**