

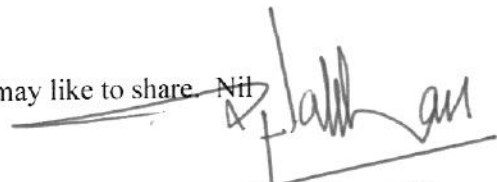
EVALUATION REPORT
(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency: HQ NADRA Islamabad
2. Method of Procurement: Single Stage (02) Envelope Methods
3. Title of Procurement: Three Year Support and Warranty, Extendable up to Five Years
4. Tender Inquiry No.: 134/2022
5. PPRA Ref. No. (TSE): TS4867722E
6. Date & Time of Bid Closing: 18th August, 2022 At 11:00 hrs.
7. Date & Time of Bid Opening: 18th August, 2022 At 11:30 hrs.
8. No of Bids Received: 01x Bid
9. Criteria for Bid Evaluation: As per Eligibility & Technical Evaluation Criteria Mentioned in Tender Documents
10. Details of Bid(s) Evaluation: As under:-

Name of Bidder	Marks		Evaluated Cos	Rule/Regulation/SBD*/Policy/ Basis for Rejection / Acceptance as per Rule 35 of PP Rules, 2004.
	Technical (if applicable)	Financial (if applicable)		
Three Years Support and Warranty, Extendable Up to Five Years				
M/s Kokusai Computers	Qualified	Only Technical qualification was required	Rs.5,661,247/-	Bid of only one firm i.e., M/s Kokusai Computers was received. Bid was opened on 18 th August 2022, and was technically qualified for further process. Financial bid of the technically qualified firm was opened on 8 th September, 2022. As a single bidder i.e., M/s Kokusai Computers was qualified, therefore to check reasonability of the bid quotation was acquired from local market. Bid of M/s Kokusai Computers was found reasonable.

Lowest Evaluated Bidder: M/s Kokusai Computer

11. Any other additional / supporting information, the procuring agency may like to share. Nil


Maj. (Retd) Amir Hayat Khan
A/Head of Department
NADRA Procurement

Dated: 27 October, 2022

3 nadra 2111-0
45776

Technical Evaluation for WLAN Support and Warranty Renewal for 3 Years Extendable upto 5 years (Tender#134/2022)

COMPLIANCE SHEET

Compliance Sheet (All Requirements are mandatory, Any single non-compliance, blank space or partial comply will disqualify bidder). Bidder must submit compliance sheet as per below format and mention document reference in front of each required feature.

S#	Requirement	M/s KOKUSAI		Recommendations	
		Compliance	Document Reference / Remarks		
General Requirements					
1.	Bidder must be a Principal or Authorized Dealer / Partner	Fully Comply	Complied in compliance sheet. partnership certificate with Principal is provided in Proposal documents.	Recommended	
2.	Bidder must have Aruba WLAN Support Contract/SLA in Pakistan in last 5 years	Fully Comply	Complied in compliance sheet. Documents given in Proposal.		
3.	Bidder shall submit Letter of compliance with the statement "Bidder fully agreed and complied all sections/parts/Annexures of RFP"	Fully Comply	Complied in compliance sheet. Letter attached		
Technical Requirements					
4	Complete system Support 24 x 7 x 365 for all components mentioned in BOQ section of this document. Remote support direct from principal.	Fully Comply	Complied in compliance sheet		
5	Warranty for all components mentioned in BOQ section of this document	Fully Comply	Complied in compliance sheet		
6	Direct support from Principal via office Phone, Cell Phone, TAC and Email	Fully Comply	Complied in compliance sheet		
7	Fixing of Bugs of all Equipment	Fully Comply	Complied in compliance sheet.		
8	Remote support for installation of Hardware, Software and licenses in case of crash of any of system component	Fully Comply	Complied in compliance sheet		
9	Addition of new features by Remote Support	Fully Comply	Complied in compliance sheet		
10	Remote Support for each and every Major/Minor Issue faced during operations	Fully Comply	Complied in compliance sheet		
11	Documentation Updates	Fully Comply	Complied in compliance sheet		
12	24x7x365 Direct TAC Access	Fully Comply	Complied in compliance sheet		
13	Registered to Support Website, Online Access to Web Portal for TAC Issues	Fully Comply	Complied in compliance sheet		
14	Access to Technical Documentation and Bulletins	Fully Comply	Complied in compliance sheet		
15	Access to Major and Minor Releases	Fully Comply	Complied in compliance sheet		
16	Remote Managed Upgrade Support	Fully Comply	Complied in compliance sheet		
17	Software Upgrades and Provision of all software release of all Components mentioned in BOQ Section of this document.	Fully Comply	Complied in compliance sheet		
18	Support and Warranty must cover three Years Support and warranty extendable upto five years for each and every Software, Hardware, Licenses, Features, Services, of all equipment mentioned in BoQ section.	Fully Comply	Complied in compliance sheet		
19	Next Cov Day Onsite Shipment	Fully Comply	Complied in compliance sheet		
20	Remote HW Diagnosis & Support	Fully Comply	Complied in compliance sheet.		
21	HPE Software Technical Unlimited Support	Fully Comply	Complied in compliance sheet.		
22	Hardware & Software Coverage	Fully Comply	Complied in compliance sheet		
23	HPE Foundation Care NBD Exchange SVC	Fully Comply	Complied in compliance sheet		
24	HPE Hardware Replacement Support	Fully Comply	Complied in compliance sheet.		
25	Advance Product Exchange	Fully Comply	Complied in compliance sheet		
26	All the above points must comply for principal direct support and warranty for all BOQ mentioned in BOQ section of this document.	Fully Comply	Complied in compliance sheet		

Recommendation: M/s KOKUSAI is Recommended

Member 1: Raja Bilal Nasir

ERP/Designation: 47650/AD.
Signature: *[Signature]*

[Signature]
26/08/2022

Member 2: Mehboob Ali

ERP/Designation: 47145
Signature: *[Signature]*

President: Muhammad Junaid Zafar
ERP/Designation:
Signature: *[Signature]*

Member 3: Haroon Hafeez Ahmad

ERP/Designation:
Signature: *[Signature]*

[Signature]
26/8/2022

[Signature] 26/8/2022