



COMSATS University Islamabad (CUI), Lahore Campus

Defence Road, Off Raiwind Road, Lahore

Tel: 042-111-001-007 (Ext: 875), Fax: 042-99203100

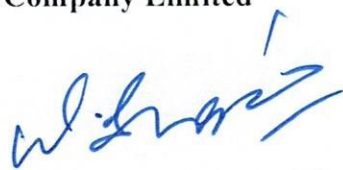
Evaluation Report

(As per Rule 35 of Public Procurement Rules, 2004)

1. Name of Procuring Agency: COMSATS University Islamabad (CUI), Lahore
2. Method of Procurement: Tender (Single Stage Two Envelopes)
3. Title of Procurement: Provision of Medical Insurance Services (2023-24) for Employees of CUI, Lahore, Sahiwal & Vehari Campuses (Case No.3740)
4. Tender Inquiry No: CUI-LHR-TN-23-1665
5. PPRA Ref No. (TSE): 174334 (TS510220E)
6. Date & Time of Bid Closing: 1400 hours on May 29, 2023
7. Date & Time of Bid Opening: 1430 hours on May 29, 2023
8. No. of Bids Received: 04 Nos.
9. Criteria for Bid Evaluation: Attached
(Also, on Page 8 & 9 of the tender document)

Sr. #	Company Name	Evaluated Cost (Rs.)/ Remarks
1	Adamjee Insurance Company Limited	58,762,162
2	Jubilee General Insurance Company Limited	82,361,864
3	Askari General Insurance Company Limited	Not Recommended in technical evaluation due to obtaining less than 80% score
4	The United Insurance Company of Pakistan Limited	Not Recommended in technical evaluation due to following reasons; <ul style="list-style-type: none">• obtained less than 80% score• found blacklisted at PPRA website

Most Advantageous Bidder: M/s. Adamjee Insurance Company Limited


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Technical Evaluation Criteria

Marks on the technical grounds shall be calculated on the following parameters. Relevant documentary proof in support of the information provided against each parameter must be attached with Technical bid as annexure

Sr. #	Description	Max. Marks	Please fill below information	Documentary Proof (Annexure)	
1	PACRA Rating	AA++ & above = 30 AA+ = 20 AA = 10 A++ = 5	30	Rating	Annex "A"
2	Number of Active Clients / Valid contract as per May 2023 in Medical Insurance; (a) Companies having 50 or more clients with a minimum of 300 employees covered = 10 marks (b) Companies with less than 50 Clients = $\frac{\text{Co.'s Clients}}{50 \text{ Clients}} \times 10 \text{ Marks}$ <i>As proof, provision of copies of contract is mandatory. Confidential information may be redacted /concealed, if required.</i>	10	Nos. of Clients	Annex "B"	
3	Number of 150+ bed panel hospitals in Lahore	0.5 point for having each 150+ bed hospital in Lahore	10	Nos. of Hospital	Annex "C"
4	Number of panel hospitals in District Sahiwal & Okara	1 point for having each panel hospital	05	Nos. of Hospital	Annex "D"
5	Number of panel hospitals in District Vehari	1 point for having each panel hospital	05	Nos. of Hospital	Annex "E"
6	Average Amount of IPD claims & reimbursement claims paid in last 3 years (in Million) (<i>Round-off to nearest million</i>) (a) Companies having 500 M & above IPD & reimbursement Claims each = 10 Marks each (b) Companies with less than 500 M IPD Claims = $\text{IPD Claims} / 500 * 10 \text{ Marks}$ (c) Companies with less than 500 M reimbursement Claims = $\text{reimbursement Claims} / 500 * 10 \text{ Marks}$	20	Amount of IPD Claims	Annex "F"	
			Amount of Reimbursement	Annex "G"	

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	<i>Complete IPD & reimbursement claim record is mandatory. Confidential/ personal information may be concealed, if required.</i>		Claims	
Total		80 Marks		

Note:

- i. A minimum of 80% Marks in the above is mandatory for technical qualification.
- ii. Only reputed insurance companies, having minimum 10 years in Medical/ health Insurance relevant experience, registered with Income Tax/Sales Tax departments and are on Active Taxpayers List (ATL) of FBR, are eligible to participate in tender.
- iii. Availability of Web Portal for Medical Insurance Clients is Mandatory.
- iv. 24/7 Medical Call Center / Customer support is Mandatory (*Provide the customer support contact numbers, to be verified by CUI*)

Bid Evaluation Criteria and award of contract:

1. After opening of bids, CUI, Lahore Campus will examine and ensure that the submitted bids are complete in all respect along with required documentary proofs as per tender document.
2. Technical Evaluation of the received bids shall be made strictly as per above technical evaluation criteria.
3. Financial bids of the companies who secure minimum qualifying marks i.e. 80% against the technical parameters shall be opened on the date and time as informed by CUI Lahore campus.
4. Contract will be awarded to the bidder with lowest quoted bid price /cost, after qualifying technical evaluation and meeting all tender terms and conditions and other requirements mentioned in the tender document.
5. In case of tie in rates, the bidder securing highest technical score will be awarded the contract. However, in case of tie in both technical score and quoted rates, CUI will award the contract to the bidder having the most IPD & reimbursement claims paid in last 3 years year, as above.
6. In case lowest evaluated bidder refuses or fails to accept the offer within the deadline, the earnest money will be confiscated AND a ban from business with CUI for a period specified by CUI will be imposed. The Work Order may be offered to the next lowest evaluated bidder.

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