NDRMF

National Disaster Risk Management Fund

A company set up under section 42 of the Companies Act, 2017

Making Pakistan Resilient

IFB# 004/34/IT

INVITATION TO PROPOSALS (RE-TENDER)

"Hiring a Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services"

National Diaster Risk Management Fund (hereinafter shall be termed as "Fund" & "Client") is a not-for-profit company incorporated with the Securities and Exchange Commission of Pakistan, under Section 42 of the Companies Act 2017, invites sealed proposals from the eligible Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services having established office(s), duly registered with relevant tax authorities, and fulfil all eligibility & qualification requirments mentioned in the bidding document under Public Procurement Rules,2004- Single Stage One Envelop Procedure.

- 2. Bidding document containing detailed terms & conditions for the aforesaid activity may be downloaded (free of cost) from PPRA's Webiste i.e. www.ppra.org.pk, Fund's website i.e. www.ndrmf.pk and from **PPRA's EPAD system** (www.eprocure.gov.pk). Further, details can be obtained from the office of Manager Procurement, EOBI Building, 5th Floor,G-10/4, Islamabad.
- 3. Bidders are required to submit their Proposals/bids through PPRA EPAD System (www.eprocure.gov.pk) as per following schedule:-

Proposals Submission Date & Time	23 rd December, 2024 at 1100 hours
Proposals Opening Date & Time	23 rd December, 2024 at 1130 hours

4. Bidders are requested to get registered on Public Procurement Regulatory Athourity (PPRA) **EPAD System** to participate in the aforesaid bidding process. In case Government announces any public holiday, Proposals/Bids through EPAD system will be publicly opened/decrypted on next working day on same time in the presence of the participating companies/ their authorized representatives, who may choose to be present. This notice is also available on Fund's Website i.e. www.ndrmf.pk and PPRA website at www.ppra.org.pk.

Manager (Procurement)

National Diaster Risk Management Fund EOBI Building, 5th Floor, G-10/4, Islamabad Telephone No. 92(51) 9108300- 415 Email:- <u>muhammad.asif@ndrmf.pk</u>

NATIONAL BIDDING DOCUMENT (Re-tender)

Hiring a Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services

(Single Stage One Envelop Procedure)

(National Competitive Bidding)



National Disaster Risk Management Fund

06th December, 2024

SECTION I: INVITATION TO BIDS

National Disaster Risk Management Fund (NDRMF) IFB No. 004/34/IT

Hiring a Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services

Date: 06/12/2024

- 1. This Invitation to Bids follows the Procurement Notice (PN) or Procurement Advertisement (PA) No. 004/34/IT for the subject Project/Procurement which is planned to appear on 06-Dec-2024 on the website of NDRMF & PPRA as well as on PPRA's EPAD.
- 2. The Procuring Agency has reserved the funds for the procurement planned during the financial year 2024-25 It is intended that part of the proceeds of the fund will be used to cover eligible payment under the contract for subject procurement.
- 3. NDRMF now invites sealed bids from eligible bidders for subject procurement. The bidding shall be conducted in line with the *Single Stage One Envelope* procedure of the Public Procurement Rules 2004 and *Least Cost Selection* method as envisaged under Public Procurement Regulations 2010, PPRA Procurement Guidelines or Instructions as indicated in Standard Bidding Document issued by the Authority (from time to time), and is open to all potential bidders through PPRA EPAD System (www.eprocure.gov.pk).
- 4. All bids must be accompanied by a **Bid Security Declaration** on the format provided in the Bidding Document **Form -5**.
- 5. Bidding document containing detailed terms & conditions for the aforesaid activity may be downloaded (free of cost) from PPRA's website i.e. www.ppra.org.pk, Fund's website i.e. www.ndrmf.pk and from **PPRA's EPAD** system. Further, details can be obtained from the office of Manager Procurement, EOBI Building, 5th Floor, G-10/4, Islamabad.
- 6. Bidders are required to submit their bids through PPRA EPAD System (www.eprocure.gov.pk) as per following schedule:-

Bid Submission Date & Time	23 rd December, 2024 at 1100 hours
Bid Opening Date & Time	23 rd December, 2024 at 1130 hours

7. Bidders are requested to get registered on Public Procurement Regulatory Authority (PPRA) **EPAD System** to participate in the aforesaid bidding process.

Manager Procurement National Disaster Risk Management Fund's Office located at 5th Floor, EOBI House, G-10/4, Mauve Area, Islamabad



Table of Contents

SECT	ION I: INVITATION TO BIDS	2
SECT	ION II: INSTRUCTION TO BIDDERS (ITBs)	5
A.	Introduction	5
B.	Bidding Documents	8
C.	Preparation of Bids	9
D.	Submission of Bids	. 17
E.	Opening and Evaluation of Bids	. 18
F.	Award of Contract	. 26
G.	Grievances Redressal & Compliant Review Mechanism	. 29
H.	Mechanism of Blacklisting	. 30
SECT	ION III: BID DATA SHEET (BDS)	. 32
SECT	ION IV. ELIGIBLE COUNTRIES	. 36
SECT	ION V: SCOPE OF WORK	. 37
SECT	ION VI: STANDARD FORMS (BIDDERS RESPONSE SCHEDULES)	. 39
A.	Form 1: Form of Bid	. 40
B.	Form 2: Price Schedule	. 41
C.	Form 3: Form of Qualification Information	. 42
D.	Form 4: Project Plan & Methodology and Proposed Experts' CVs	
E.	Form 5: Bid Securing Declaration	. 44
SECT	ION VII: GENERAL CONDITIONS OF THE CONTRACT (GCC)	. 45
1.	Definitions	. 45
2.	Application and interpretation	. 47
3.	Conditions Precedent	. 47
4.	Governing Language	. 48
5.	Applicable Law	. 48
6.	Country of Origin	. 48
7.	Standards	. 48
8.	Use of Contract Documents and Information; Inspection and Audit by the Government of	
	istan	
9.	Patent and Copy Rights	
10.	Performance Security (or Guarantee)	
11.	Effectiveness of Contract	
12.	Termination of Contract for Failure to Become Effective	
13.	Commencement of Services	
14.	Expiration of Contract	. 49

17.	Force Majeure	50
18.	Suspension	51
19.	Termination	51
20.	General	53
21.	Conflict of Interests	53
22.	Confidentiality	55
23.	Liability of the Consultant	55
24.	Insurance to be Taken out by the Consultant	55
25.	Accounting, Inspection and Auditing	55
26.	Reporting Obligations	56
27.	Proprietary Rights of the Procuring Agency in Report and Records	56
29.	Code of Conduct	57
36.	Assistance and Exemptions	57
37.	Access to the Project Site	57
38.	Change in Applicable Law related to Taxes and Duties	58
39.	Services, facilities and Property of the Procuring Agency	58
40.	Counterpart Personnel	58
41.	Payment Obligation	59
44.	Taxes and Duties	59
45.	Currency of Payment	59
46.	Mode of Billing and Payment	59
47.	Interest on Delayed Payment	59
48.	Good Faith	59
49.	Amicable Settlement	59
SECT	TON VIII: SPECIAL CONDITIONS OF THE CONTRACT (SCC)	61
A.	Form 1: Letter of Acceptance / Notification of Award	
B.	Form 2: Form of Contract	65
C.	Performance Security (or Bank Guarantee) Form	66



SECTION II: INSTRUCTION TO BIDDERS (ITBs)

This Section provides information to help Bidders prepare their Bids. Information is also provided on the submission, opening, and evaluation of Bids and on the award of Contracts.

These instructions are supplemented by Bid Data Sheet in following Section III.

A. Introduction		
1. Scope of Bid	1.1	The Procuring Agency (PA), as indicated in the Bid Data Sheet (BDS) invites Bids for the provision of Services as specified in the BDS and Section V - Scope of Work . The successful Bidders will be expected to deliver the Services within the specified period and timeline(s) as stated in the BDS .
2. Source of Funds	2.1	Source of funds is referred in Clause-2 of Invitation for Bids.
3. Eligible Bidders	3.1	A Bidder may be natural person, company or firm or public or semi-public agency of Pakistan or any foreign country, or any combination of them with a formal existing agreement (on Judicial Papers) in the form of a joint venture, consortium, or association. In the case of a joint venture, consortium, or association, all members shall be jointly and severally liable for the execution of the Contract in accordance with the terms and conditions of the Contract. The joint venture, consortium, or association shall nominate a Lead Member as nominated in the BDS, who shall have the authority to conduct all business for and on behalf of any and all the members of the joint venture, consortium, or association during the Bidding process, and in case of award of contract, during the execution of contract. (The limit on the number of members of JV or Consortium or Association may be prescribed in BDS, in accordance with the guidelines issued by the PPRA).
	3.2	The appointment of Lead Member in the joint venture, consortium, or association shall be confirmed by submission of a valid Power of Attorney to the Procuring Agency.
	3.3	Verifiable copy of the agreement that forms a joint venture, consortium or association shall be required to be submitted as part of the Bid.
	3.4	Any bid submitted by the joint venture, consortium or association shall indicate the part of proposed contract to be performed by each party and each party shall be evaluated (or post qualified if required) with respect to its contribution only, and the responsibilities of each party shall not be substantially altered without prior written approval of the Procuring Agency and in line with any instructions issued by the Authority. The invitation for Bids is open to all prospective Service Provider, firms or authorized agents/dealers subject to any provisions of incorporation or licensing by the respective national

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	incorporating agency or statutory body established for that particular trade or business.
3.6	Foreign Bidders must be locally registered with the appropriate national incorporating body or the statutory body, before participating in the national/international competitive tendering with the exception of such procurements made by the foreign missions of Pakistan. For such purpose the bidder must have to initiate the registration process before the bid submission and the
	necessary evidence shall be submitted to the procuring agency along with their bid, however, the final award will be subject to
	the complete registration process.
3.7	 A Bidder shall not have a conflict of interest. All Bidders found to have a conflict of interest shall be disqualified. A Bidders may be considered to have a conflict of interest with one or more parties in this Bidding process, if they: a) are associated or have been associated in the past, directly or indirectly with a firm or any of its affiliates which have been engaged by the Procuring Agency to provide consulting services for the preparation of the design specifications and other documents to be used for the procurement of the Services to be purchased under this Invitation for Bids. b) have controlling shareholders in common; or c) receive or have received any direct or indirect subsidy from any of them; or d) have the same legal representative for purposes of this Bid; or e) have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Procuring Agency regarding this Bidding process; or
	f) Submit more than one Bid in this Bidding process.
3.8	 A Bidder may be ineligible if – (a) he is declared bankrupt or, in the case of company or firm, insolvent; (b) payments in favor of the Bidder is suspended in accordance with the judgment of a court of law other than a judgment declaring bankruptcy and resulting (in accordance with the national laws) in the total or partial loss of the right to administer and dispose of its property; (c) legal proceedings are instituted against such Bidder involving an order suspending payments and which may result, in accordance with the national laws, in a declaration of bankruptcy or in any other situation entailing the total or partial loss of the right to administer and dispose of the property; (d) the Bidder is convicted, by a final judgment, of any offence involving professional conduct; (e) the Bidder is blacklisted and hence debarred due to
	involvement in corrupt and fraudulent practices, or performance failure or due to breach of bid securing

		declaration.
		(f) The firm, Service Provider and contractor is blacklisted or debarred by a foreign country, international organization, or other foreign institutions for the period defined by them.
	3.9	Bidders shall provide to the Procuring Agency evidence of their eligibility, proof of compliance with the necessary legal requirements to carry out the contract effectively.
	3.10	Bidders shall provide such evidence of their continued eligibility to the satisfaction of the Procuring Agency, as the Procuring Agency shall reasonably request.
	3.11	Bidders shall submit proposals relating to the nature, conditions and modalities of sub-contracting wherever the sub-contracting of any elements of the contract amounting to the more than ten (10) percent of the Bid price is envisaged.
4. Eligible Services and Related supplementary Services	4.1	All Services and related supplementary services to be rendered under the contract shall have their origin in eligible source countries, and all expenditures made under the contract will be limited to such Services and services. For purpose of this Bid, ineligible countries are stated in the section-4 titled as "Eligible Countries".
	4.2	For purposes of this Clause, "origin" means the place where the Services are mined, grown, cultivated, produced, manufactured, or processed, or through manufacture, procession, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its imported components or the place from where the related services are/to be rendered.
	4.3	The nationality of the Service Provider that supplies, assembles, distributes, or sells the Services and services shall not determine the origin of the Services.
	4.4	To establish the eligibility of the Services and the related services, Bidders shall fill the country of origin declarations included in the Form of Bid.
	4.5	If so required in the BDS, the Bidder shall demonstrate that it has been duly authorized by the firm of the Services to deliver in Pakistan (or in respective country in case of procurement by the Pakistani Missions abroad), the Services indicated in its Bid.
5. One Bid per Bidder	5.1	A bidder shall submit only one Bid, in the same bidding process, either individually as a Bidder or as a member in a joint venture or any similar arrangement.
	5.2	No bidder can be a sub-contractor while submitting a Bid individually or as a member of a joint venture in the same Bidding process.
	5.3	A person or a firm cannot be a sub-contractor with more than one bidder in the same bidding process.
6. Cost of Bidding	6.1	The Bidder shall bear all costs associated with the preparation and submission of its Bid, and the Procuring Agency shall in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.



	B. Bidding Documents		
7. Contents of	7.1	The Services required, bidding procedures, and terms and	
Bidding Documents	7.1	conditions of the contract are prescribed in the Bidding Documents. In addition to the Invitation to Bids, the Bidding Documents which should be read in conjunction with any addenda issued in accordance with ITB 9.2 include: Section I - Invitation to Bids Section II - Instructions to Bidders (ITBs) Section III - Bid Data Sheet (BDS) Section IV - Eligible Countries Section V - Schedule of Requirements/ToR Section VI - Standard Form (Response Schedules) Section VII - General Conditions of Contract (GCC) Section VIII - Special Conditions of Contract (SCC) Section IX - Contract Forms	
	7.2	The number of copies to be completed and returned with the Bid is specified in the BDS.	
	7.4	The Procuring Agency is not responsible for the completeness of the Bidding Documents and their addenda, if they were not obtained directly from the Procuring Agency or the signed pdf version from downloaded from the website of the Procuring Agency. However, Procuring Agency shall place both the pdf and same editable version to facilitate the bidder for filling the forms.	
	7.5	The Bidder is expected to examine all instructions, forms, terms and specifications in the Bidding Documents. Failure to furnish all the information required in the Bidding Documents will be at the Bidder's risk and may result in the rejection of his Bid.	
8. Clarification of Bidding Documents	8.1	A prospective Bidder requiring any clarification of the Bidding Documents may notify the Procuring Agency in writing or in electronic form that provides record of the content of communication at the Procuring Agency's address indicated in the BDS.	
	8.2	The Procuring Agency will within three (3) working days after receiving the request for clarification, respond in writing or in electronic form to any request for clarification provided that such request is received not later than three (03) days prior to the deadline for the submission of Bids as prescribed in ITB 23.1. However, this clause shall not apply in case of alternate methods of Procurement.	
	8.3	Copies of the Procuring Agency's response will be forwarded to all identified Prospective Bidders through an identified source of communication, including a description of the inquiry, but without identifying its source. In case of downloading of the Bidding Documents from the website of PA, the response of all such queries will also be available on the same link available at the website.	
	8.4	Should the Procuring Agency deem it necessary to amend the Bidding Documents as a result of a clarification, it shall do so	

	0 -	following the procedure under ITB 9 .
	8.5	If indicated in the BDS, the Bidder's designated representative is
		invited at the Bidder's cost to attend a pre-Bid meeting at the
		place, date and time mentioned in the BDS. During this pre-Bid
		meeting, prospective Bidders may request clarification of the
		schedule of requirement, the Evaluation Criteria or any other
		aspects of the Bidding Documents.
	8.6	Minutes of the pre-Bid meeting, if applicable, including the text of
		the questions asked by Bidders, including those during the
		meeting (without identifying the source) and the responses given,
		together with any responses prepared after the meeting will be
		transmitted promptly to all prospective Bidders who have
		obtained the Bidding Documents. Any modification to the
		Bidding Documents that may become necessary as a result of the
		pre-Bid meeting shall be made by the Procuring Agency
		exclusively through the use of an Addendum pursuant to ITB 9.
		Non-attendance at the pre-Bid meeting will not be a cause for
		disqualification of a Bidder.
9. Amendment of	9.1	Before the deadline for submission of Bids, the Procuring Agency
Bidding Document		for any reason, whether at its own initiative or in response to a
		clarification requested by a prospective Bidder or pre-Bid meeting
		may modify the Bidding Documents by issuing addenda.
	9.2	Any addendum issued including the notice of any extension of
		the deadline shall be part of the Bidding Documents pursuant to
		ITB 7.1 and shall be communicated in writing or in any identified
		electronic form that provide record of the content of
		communication to all the bidders who have obtained the Bidding
		Documents from the Procuring Agency. The Procuring Agency
		shall promptly publish the Addendum at the Procuring Agency's
		web page identified in the BDS:
		Provided that the bidder who had either already submitted their
		bid or handed over the bid to the courier prior to the issuance of
		any such addendum shall have the right to withdraw his already
		filed bid and submit the revised bid prior to the original or
		extended bid submission deadline.
	9.3	To give prospective Bidders reasonable time in which to take an
		addendum/corrigendum into account in preparing their Bids, the
		Procuring Agency may, at its discretion, extend the deadline for
		the submission of Bids:
		Provided that the Procuring Agency shall extend the deadline for
		submission of Bid, if such an addendum is issued within last three
		(03) days of the Bid submission deadline.
		C. Preparation of Bids
10. Language of	10.1	The Bid prepared by the Bidder, as well as all correspondence and
Bid		documents relating to the Bid exchanged by the Bidder and the
		Procuring Agency shall be written in the English language unless
		specified in the BDS. Supporting documents and printed
		literature furnished by the Bidder may be in another language
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		provided they are accompanied by an accurate translation of the relevant pages in the English language unless specified in the BDS, in which case, for purposes of interpretation of the Bidder, the translation shall govern.
11. Documents and Sample(s) Constituting the Bid	11.1	11.1 The Bid prepared by the Bidder shall constitute the following components: -
		a) Form of Bid and Bid Prices completed in accordance with ITB 14 and 15;
		b) Details of the Sample(s) where applicable and requested in the BDS .
		 c) Documentary evidence established in accordance with ITB 13 that the Bidder is eligible and/or qualified for the subject bidding process;
		 d) Documentary evidence established in accordance with ITB 13.3(a) that the Bidder has been authorized by the firm to deliver the Services into Pakistan, where required;
		e) Documentary evidence established in accordance with ITB 12 that the Services and related supplementary services to be rendered by the Bidder are eligible Services and services, and conform to the Bidding Documents;
		f) Bid security or Bid Securing Declaration furnished in accordance with ITB 18;
		g) Duly Notarized Power of Attorney authorizing the signatory of the Bidder to submit the bid; and
	11.2	h) Any other document required in the BDS. Where a sample(s) is required by a procuring agency, the sample
	11.4	shall be:
		a) submitted as part of the bid, in the quantities, dimensions and other details requested in the BDS;
		b) carriage paid;c) received on, or before, the closing time and date for the submission of bids; and
		d) evaluated to determine compliance with all characteristics listed in the BDS.
	11.3	The Procuring Agency shall retain the sample(s) of the successful Bidder. A Procuring Agency shall reject the Bid if the sample(s)-
		a) do(es) not conform to all characteristics prescribed in the bidding documents; andb) is/are not submitted within the specified time clearly
		mentioned in the Bid Data Sheet.
	11.4	Where it is not possible to avoid using a propriety article as a sample, a Bidder shall make it clear that the propriety article is displayed only as an example of the type or quality of the
		Services being Bided for, and that competition shall not thereby be limited to the extent of that article only.
	11.5	Samples made up from materials supplied by a Procuring Agency shall not be returned to a Bidder nor shall a Procuring Agency be
		liable for the cost of making them.



12. Documents Establishing Eligibility of Services and Related Services and Conformity to	11.6	All samples produced from materials belonging to an unsuccessful Bidder shall be kept by the Procuring Agency till thirty (30) days from the date of award of contract or exhaust of all the grievance forums (including those pending at Authority's Level or in some Court of Law). Pursuant to ITB 11, the Bidder shall furnish, as part of its Bid, all those documents establishing the eligibility in conformity to the terms and conditions specified in the Bidding Documents for all Services and related supplementary services which the Bidder proposes to render.
Bidding Documents	12.2	The documentary evidence of the eligibility of the Services and related services shall consist of a statement in the Price Schedule of the country of origin of the Services and related services offered which shall be confirmed by a certificate of origin issued at the time of shipment.
	12.3	The documentary evidence of conformity of the Services and related services to the Bidding Documents may be in the form of literature, drawings, and data, and shall consist of: a) a detailed description of the essential technical specifications and performance characteristics of the Services; b) an item-by-item commentary on the Procuring Agency's Technical Specifications demonstrating substantial responsiveness of the Services and Services to those specifications, or a statement of deviations and exceptions to the provisions of the Technical Specifications; c) any other procurement specific documentation requirement as stated in the BDS.
	12.4	The Bidder shall also furnish a list giving full particulars, including available sources and current prices of Services, spare parts, special tools, etc., necessary for the proper and continuing functioning of the Services during the period specified in the BDS following commencement of the use of the Services by the Procuring Agency.
	12.5	For purposes of the commentary to be furnished pursuant to ITB 12.3(c) above, the Bidder shall note that standards for workmanship, material, and equipment, as well as references to brand names or catalogue numbers designated by the Procuring Agency in its Technical Specifications, are intended to be descriptive only and not restrictive. The Bidder may substitute alternative standards, brand names, and/or catalogue numbers in its Bid, provided that it demonstrates to the Procuring Agency's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.
13. Documents	12.6	The required documents and other accompanying documents must be in English. In case any other language than English is used the pertinent translation into English shall be attached to the original version. Pursuant to ITB 11 , the Bidder shall furnish, as part of its Bid, all

Establishing Eligibility and Qualification of the Bidder		those documents establishing the Bidder's eligibility to participate in the bidding process and/or its qualification to perform the contract if its Bid is accepted.
	13.2	The documentary evidence of the Bidder's eligibility to Bid shall establish to the satisfaction of the Procuring Agency that the Bidder, at the time of submission of its bid, is from an eligible country as defined in Section 4 titled as "Eligible Countries".
	13.3	 The documentary evidence of the Bidder's qualifications to perform the contract if its Bid is accepted shall establish to the satisfaction of Procuring Agency that: a) in the case of a Bidder offering to deliver Services under the contract which the Bidder did not manufacture or otherwise produce, the Bidder has been duly authorized by the Services' Firm or producer to deliver the Services in Pakistan; b) the Bidder has the financial, technical, and supply/production capability necessary to perform the Contract, meets the qualification criteria specified in BDS. c) that the Bidder meets the qualification criteria listed in the Bid Data Sheet.
14. Form of Bid	14.1	The Bidder shall fill the Form of Bid furnished in the Bidding Documents. The Bid Form must be completed without any alterations to its format and no substitute shall be accepted.
15. Bid Prices	15.1	The Bid Prices and discounts quoted by the Bidder in the Form of Bid and in the Price Schedules shall conform to the requirements specified below in ITB Clause 15 or exclusively mentioned hereafter in the bidding documents.
	15.2	All items in the Statement of Work must be listed and priced separately in the Price Schedule(s). If a Price Schedule shows items listed but not priced, their prices shall be construed to be included in the prices of other items.
	15.3	Items not listed in the Price Schedule shall be assumed not to be included in the Bid, and provided that the Bid is still substantially responsive in their absence or due to their nominal nature, the corresponding average price of the respective item(s) of the remaining substantially responsive bidder(s) shall be construed to be the price of those missing item(s): Provided that: a) where there is only one (substantially) responsive bidder, or b) where there is provision for alternate proposals and the respective items are not listed in the other bids, the procuring agency may fix the price of missing items in accordance with market survey, and the same shall be considered as final price.
	15.4	as final price. The Bid price to be quoted in the Form of Bid in accordance with ITB 15.1 shall be the total price of the Bid, excluding any discounts offered.
	15.5	The Bidder shall indicate on the appropriate Price Schedule, the unit prices (where applicable) and total Bid price of the Services it

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		proposes to deliver under the contract.
	15.6	Prices proposed on the Price Schedule for Services and related services shall be disaggregated, where appropriate as indicated in this Clause. This desegregation shall be solely for the purpose of facilitating the comparison of Bids by the Procuring Agency. This, shall not in any way limit the Procuring Agency's right to contract on any of the terms and conditions offered: -
		 a) For Services: - i. the price of the Services, quoted as per applicable INCOTERMS as specified in the BDS ii. all customs duties, sales tax, and other taxes applicable on Services or on the components and raw materials used in their manufacture or assembly, if the contract is awarded to the Bidder, and
		b) For Related Services
		i. The price of the related services, and
		ii. All customs duties, sales tax and other taxes applicable in
		Pakistan, paid or payable, on the related services, if the contract is awarded to the Bidder.
	15.7	Prices quoted by the Bidder shall be fixed during the Bidder's
		performance of the contract and not subject to variation on any account. A Bid submitted with an adjustable price will be treated as non-responsive and shall be rejected, pursuant to ITB 28.
	15.8	If so indicated in the Invitation to Bids and Instructions to Bidders, that Bids are being invited for individual contracts (Lots) or for any combination of contracts (packages), Bidders wishing to offer any price reduction for the award of more than one contract shall specify in their Bid the price reductions applicable to each package, or alternatively, to individual contracts (Lots) within a package.
16. Bid Currencies	16.1	Prices shall be quoted in the following currencies:
		a) For Services and services that the Bidder will deliver from within Pakistan, the prices shall be quoted in Pakistani Rupees, unless otherwise specified in the BDS.
		b) For Services and related services that the Bidder will deliver from outside Pakistan, or for imported parts or components of Services and related services originating outside Pakistan, the Bid prices shall be quoted in any freely convertible currency of another country. If the Bidder wishes to be paid in a combination of amounts in different currencies, it may quote its price accordingly but use no more than three foreign currencies.
	16.2	For the purposes of comparison of bids quoted in different currencies, the price shall be converted into a single currency specified in the bidding documents. The rate of exchange shall be

		the selling rate, prevailing on the date of opening of (financial part of) bids specified in the bidding documents, as notified by the
	16.3	State Bank of Pakistan on that day. Bidders shall indicate details of their expected foreign currency requirements in the Bid.
	16.4	Bidders may be required by the Procuring Agency to clarify their foreign currency requirements and to substantiate that the amounts included in Lump Sum and in the SCC are reasonable and responsive to ITB 16.1.
17. Bid Validity Period	17.1	Bids shall remain valid for the period specified in the BDS after the Bid submission deadline prescribed by the Procuring Agency. A Bid valid for a shorter period shall be rejected by the Procuring Agency as non-responsive. The period of Bid validity will be determined from the complementary bid securing instrument i.e. the expiry period of bid security or bid securing declaration as the case may be.
	17.2	Under exceptional circumstances, prior to the expiration of the initial Bid validity period, the Procuring Agency may request the Bidders' consent to an extension of the period of validity of their Bids only once, for the period not more than the period of initial bid validity. The request and the Bidders responses shall be made in writing or in electronic forms that provide record of the content of communication. The Bid Security provided under ITB 18 shall also be suitably extended. A Bidder may refuse the request without forfeiting its Bid security or causing to be executed its Bid Securing Declaration. A Bidder agreeing to the request will not be required nor permitted to modify its Bid, but will be required to extend the validity of its Bid Security or Bid Securing Declaration for the period of the extension, and in compliance with ITB 18 in all respects.
	17.3	If the award is delayed by a period exceeding sixty (60) days beyond the expiry of the initial Bid validity period, the contract price may be adjusted by a factor specified in the request for extension. However, the Bid evaluation shall be based on the already quoted Bid Price without taking into consideration on the above correction.
18. Bid Security or Bid Security Declaration	18.1	Pursuant to ITB 11 , unless otherwise specified in the BDS , the Bidder shall furnish as part of its Bid, a Bid Security in form of fixed amount not exceeding five percent of the estimated value of procurement determined by the procuring agency and in the amount and currency specified in the BDS or Bid Securing Declaration as specified in the BDS in the format provided in Section VI (Standard Forms) .
	18.2	The Bid Security or Bid Securing Declaration is required to protect the Procuring Agency against the risk of Bidder's conduct which would warrant the security's forfeiture, pursuant to ITB 18.9 .
	18.3	The Bid Security shall be denominated in the local currency or in another freely convertible currency, and it shall be in the form specified in the BDS which shall be in any of the following:

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	 a) a bank guarantee, an irrevocable letter of credit issued by a Scheduled bank in the form provided in the Bidding Documents or another form acceptable to the Procuring Agency and valid for twenty-eight (28) days beyond the end of the validity of the Bid. This shall also apply if the period for Bid Validity is extended. In either case, the form must include the complete name of the Bidder; b) a cashier's or certified cheque; or c) another security if indicated in the BDS
18.4	The Bid Security or Bid Securing Declaration shall be in accordance with the Form of the Bid Security or Bid Securing Declaration included in Section VI (Standard Forms) or another form approved by the Procuring Agency prior to the Bid submission
18.5	The Bid Security shall be payable promptly upon written demand by the Procuring Agency in case any of the conditions listed in ITB 18.9 are invoked.
18.6	Any Bid not accompanied by a Bid Security or Bid Securing Declaration in accordance with ITB 18.1 or 18.3 shall be rejected by the Procuring Agency as non-responsive, pursuant to ITB 28 .
18.7	Unsuccessful Bidders' Bid Security will be discharged or returned as promptly as possible, however in no case later than thirty (30) days after the expiration of the period of BidValidity prescribed by the Procuring Agency pursuant to ITB 17 . The Procuring Agency shall make no claim to the amount of the Bid Security, and shall promptly return the Bid Security document, after whichever of the following that occurs earliest:
	 a) the expiry of the Bid Security; b) the entry into force of a procurement contract and the provision of a performance security (or guarantee), for the performance of the contract if such a security (or guarantee), is required by the Biding documents; c) the rejection by the Procuring Agency of all Bids; d) the withdrawal of the Bid prior to the deadline for the submission of Bids, unless the Biding documents stipulate that no such withdrawal is permitted
18.8	The successful Bidder's Bid Security will be discharged upon the Bidder signing the contract pursuant to ITB 41, or furnishing the performance security (or guarantee), pursuant to ITB 42
18.9	 The Bid Security may be forfeited or the Bid Securing Declaration executed: a) if a Bidder: i) withdraws its Bid during the period of Bid Validity as specified by the Procuring Agency, and referred by the bidder on the Form of Bid except as provided for in ITB 17.2; or ii) does not accept the correction of errors pursuant to ITB 30.3; or

		 b) in the case of a successful Bidder, if the Bidder fails: i) to sign the contract in accordance with ITB 41; or ii) to furnish performance security (or guarantee) in accordance with ITB 42.
19. Alternative Bids by Bidders	19.1	Bidders shall submit offers that comply with the requirements of the Bidding Documents, including the basic Bidder's technical design as indicated in Schedule of Requirements/ToR. Alternatives will not be considered, unless specifically allowed for in the BDS . If so allowed, ITB 19.2 shall prevail.
	19.2	When alternative schedule for delivery of Services is explicitly invited, a statement of that effect will be included in the BDS as will the method for evaluating different schedule for delivery of Services.
	19.3	If so allowed in the BDS , Bidders wishing to offer technical alternatives to the requirements of the Bidding Documents must also submit a Bid that complies with the requirements of the Bidding Documents, including the basic technical design as indicated in the specifications. In addition to submitting the basic Bid, the Bidder shall provide all information necessary for a complete evaluation of the alternative by the Procuring Agency, including technical specifications, breakdown of prices, and other relevant details. Only the technical alternatives, if any, of the Most Advantageous Bidder conforming to the basic technical requirements (without altering the bid price) shall be considered by the Procuring Agency.
20. Withdrawal, Substitution, and Modification of Bids	20.1	Before bid submission deadline, any bidder may withdraw, substitute, or modify its Bid after it has been submitted by sending a written notice, duly signed by an authorized representative, and the corresponding substitution or modification must accompany the respective written notice.
	20.2	Bids requested to be withdrawn in accordance with ITB 20.1 shall be returned unopened to the Bidders.
21. Format and Signing of Bid	21.1	The Bidder shall prepare an original and the number of copies of the Bid as indicated in the BDS, clearly marking each "ORIGINAL" and "COPY," as appropriate. In the event of any discrepancy between them, the original shall prevail: Provided that except in Single Stage One Envelope Procedure, the Bid shall include only the copies of technical proposal.
	21.2	The original and the copy or copies of the Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to sign on behalf of the Bidder. This authorization shall consist of a written confirmation as specified in the BDS and shall be attached to the Bid. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Bid, except for un-amended printed literature, shall be initialed by the person or persons signing the Bid.

	21.3	Any interlineations, erasures, or overwriting shall be valid only if they are signed by the person or persons signing the Bidder.
		D. Submission of Bids
22. Sealing and Marking of Bids	22.1	In case of <i>Single Stage One Envelope Procedure</i> , the Bidder shall seal the original and each copy of the Bid in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The envelopes shall then be sealed in an outer envelope securely sealed in such a manner that opening and resealing cannot be achieved undetected. Note: The envelopes shall be sealed and marked in accordance with the bidding procedure adopted as referred in Rule-36 of PPR-2004
	22.2	 The inner and outer envelopes shall: a) be addressed to the Procuring Agency at the address given in the BDS; and b) bear the title of the subject procurement or Project name, as the case may be as indicated in the BDS, the Invitation to Bids (ITB) title and number indicated in the BDS, and a statement: "DO NOT OPEN BEFORE," to be completed with the time and the date specified in the BDS, pursuant to ITB 23.1.
	22.3	 In case of Single Stage Two Envelope Procedure, The Bid shall comprise two envelopes submitted simultaneously, one called the Technical Proposal and the other Financial Proposal. Both envelopes to be enclosed together in an outer single envelope called the Bid. Each Bidder shall submit his bid as under: a) Bidder shall submit his TECHNICAL PROPOSAL and FINANCIAL PROPOSAL in separate inner envelopes and enclosed in a single outer envelope. b) ORIGINAL and each copy of the Bid shall be separately sealed and put in separate envelopes and marked as such c) The envelopes containing the ORIGINAL and copies will be put in one sealed envelope and addressed / identified as given in Sub- Clause 21.2.
	22.4	 The inner and outer envelopes shall: a) be addressed to the Procuring Agency at the address provided in the Bidding Data; b) bear the name and identification number of the contract as defined in the Bidding Data; and provide a warning not to open before the time and date for bid opening, as specified in the Bidding Data. pursuant to ITB 23.1. c) In addition to the identification required in Sub- Clause 21.2 hereof, the inner envelope shall indicate the name and address of the bidder to enable the bid to be returned unopened in case it is declared "late" pursuant to Clause ITB.24
	22.5	If all envelopes are not sealed and marked as required by ITB 22.2, ITB 22.3 and ITB 22.4 or incorrectly marked, the Procuring Agency will assume no responsibility for the misplacement or premature opening of Bid.

23. Deadline for Submission of Bids	23.1	Bids shall be received by the Procuring Agency no later than the date and time specified in the BDS .
	23.2	The Procuring Agency may, in exceptional circumstances and at its discretion, extend the deadline for the submission of Bids by amending the Bidding Documents in accordance with ITB 9 , in which case all rights and obligations of the Procuring Agency and Bidders previously subject to the deadline will thereafter be subject to the new deadline.
24. Late Bids	24.1	The Procuring Agency shall not consider for evaluation any Bid that arrives after the deadline for submission of Bids, in accordance with ITB 23.
	24.2	Any Bid received by the Procuring Agency after the deadline for submission of Bids shall be declared late, recorded, rejected and returned unopened to the Bidder.
25. Withdrawal of Bids	25.1	A Bidder may withdraw its Bid after it has been submitted, provided that written notice of the withdrawal of the Bid, is received by the Procuring Agency prior to the deadline for submission of Bids.
	25.2	Revised bid may be submitted after the withdrawal of the original bid in accordance with the provisions referred in ITB 22.
		E. Opening and Evaluation of Bids
26. Opening of Bids	26.1	The Procuring Agency will open all Bids, in public, in the presence of Bidders' or their representatives who choose to attend, and other parties with a legitimate interest in the Bid proceedings at the place, on the date and at the time, specified in the BDS. The Bidders' representatives present shall sign a register as proof of their attendance.
	26.2	First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding bid shall not be opened, but returned to the Bidder. No bid withdrawal shall be permitted unless the corresponding Withdrawal Notice contains a valid authorization to request the withdrawal and is read out at bid opening.
	26.3	Second, outer envelopes marked "SUBSTITUTION" shall be opened. The inner envelopes containing the Substitution Bid shall be exchanged for the corresponding Original Bid being substituted, which is to be returned to the Bidder unopened. No envelope shall be substituted unless the corresponding Substitution Notice contains a valid authorization to request the substitution and is read out and recorded at bid opening.
	26.4	Next, outer envelopes marked "MODIFICATION" shall be opened. No Technical Proposal and/or Financial Proposal shall be modified unless the corresponding Modification Notice contains a valid authorization to request the modification and is read out and recorded at the opening of the Bids. Any Modification shall be read out along with the Original Bid except in case of Single Stage Two Envelope Procedure where only the Technical Proposal, both Original as well as Modification, are to be opened, read out, and recorded at the opening. Financial

	Proposal, both Original and Modification, will remain
	unopened till the prescribed financial bid opening date.
26.5	Other envelopes holding the Bids shall be opened one at a time, in case of Single Stage One Envelope Procedure, the Bidders names, the Bid prices, the total amount of each Bid and of any alternative Bid (if alternatives have been requested or permitted), any discounts, the presence or absence of Bid Security, Bid Securing Declaration and such other details as the Procuring Agency may consider appropriate, will be announced by the Procurement Evaluation Committee.
26.6	In case of Single Stage Two Envelope Procedure, the Procuring Agency will open the Technical Proposals in public at the address, date and time specified in the BDS in the presence of Bidders' designated representatives who choose to attend and other parties with a legitimate interest in the Bid proceedings. The Financial Proposals will remain unopened and will be held in custody of the Procuring Agency until the specified time of their opening.
26.7	The envelopes holding the Technical Proposals shall be opened one at a time, and the following read out and recorded: (a) the name of the Bidder; (b) whether there is a modification or substitution; (c) the presence of a Bid Security, if required; and (d) Any other details as the Procuring Agency may consider appropriate.
26.8	Bids not opened and not read out at the Bid opening shall not be considered further for evaluation, irrespective of the circumstances. In particular, any discount offered by a Bidder which is not read out at Bid opening shall not be considered further.
26.9	Bidders are advised to send in a representative with the knowledge of the content of the Bid who shall verify the information read out from the submitted documents. Failure to send a representative or to point out any un-read information by the sent Bidder's representative shall indemnify the Procuring Agency against any claim or failure to read out the correct information contained in the Bidder's Bid.
26.10	No Bid will be rejected at the time of Bid opening except for late Bids which will be returned unopened to the Bidder, pursuant to ITB 24.
26.11	The Procuring Agency shall prepare minutes of the Bid opening. The record of the Bid opening shall include, as a minimum: the name of the Bidder and whether or not there is a withdrawal, substitution or modification, the Bid price if applicable, including any discounts and alternative offers and the presence or absence of a Bid Security or Bid Securing Declaration.
26.12	The Bidders' representatives who are present shall be requested to sign on the attendance sheet. The omission of a Bidder's signature on the record shall not invalidate the contents and affect the record. A copy of the record shall be distributed to all the Bidders.

	26.12	A converge the minutes of the Rid enemine shall be furnished
	26.13	A copy of the minutes of the Bid opening shall be furnished to individual Bidders upon request.
	26.14	In case of Single Stage Two Envelop Bidding Procedure, after the evaluation and approval of technical proposal the procuring agency, shall at a time within the bid validity period, publically open the financial proposals of the technically accepted bids only. The financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders subject to redress of the grievances from all tiers of grievances.
27. Confidentiality	27.1	Information relating to the examination, clarification, evaluation and comparison of Bids and recommendation of contract award shall not be disclosed to Bidders or any other persons not officially concerned with such process until the time of the announcement of the respective evaluation report.
	27.2	Any effort by a Bidder to influence the Procuring Agency processing of Bids or award decisions may result in the rejection of its Bid.
	27.3	Notwithstanding ITB 27.2 from the time of Bid opening to the time of contract award, if any Bidder wishes to contact the Procuring Agency on any matter related to the Bidding process, it should do so in writing or in electronic forms that provides record of the content of communication.
28. Clarification of Bids	28.1	To assist in the examination, evaluation and comparison of Bids (and post-qualification if applicable) of the Bidders, the Procuring Agency may, ask any Bidder for a clarification of its Bid including breakdown of prices. Any clarification submitted by a Bidder that is not in response to a request by the Procuring Agency shall not be considered.
	28.2	The request for clarification and the response shall be in writing or in electronic forms that provide record of the content of communication. In case of Single Stage Two Envelope Procedure, no change in the prices or substance of the Bid shall be sought, offered, or permitted, whereas in case of Single Stage One Envelope Procedure, only the correction of arithmetic errors discovered by the Procuring Agency in the evaluation of Bids should be sought in accordance with ITB 31.
	28.3	28.3 The alteration or modification in THE BID which in any affect the following parameters will be considered as a change in the substance of a bid: a) evaluation & qualification criteria; b) required scope of work or specifications; c) all securities requirements; d) tax requirements; e) terms and conditions of bidding documents. f) change in the ranking of the bidder
	28.4	From the time of Bid opening to the time of Contract award if any Bidder wishes to contact the Procuring Agency on any matter related to the Bid it should do so in writing or in electronic forms that provide record of the content of communication.



29. Preliminary Examination of	29.1	29.1 Prior to the detailed evaluation of Bids, the Procuring Agency will determine whether each Bid:
Bids		 a) meets the eligibility criteria defined in ITB 3 and ITB 4; b) has been prepared as per the format and contents defined by the Procuring Agency in the Bidding Documents; c) has been properly signed; d) is accompanied by the required securities; and e) is substantially responsive to the requirements of the Bidding Documents.
		The Procuring Agency's determination of a Bid's responsiveness will be based on the contents of the Bid itself.
	29.2	A substantially responsive Bid is one which conforms to all the terms, conditions, and specifications of the Bidding Documents, without material deviation or reservation. A material deviation or reservation is one that: -
		 a) affects in any substantial way the scope, quality, or performance of the Services; b) limits in any substantial way, inconsistent with the Bidding Documents, the Procuring Agency's rights or the Bidders obligations under the Contract; or c) if rectified, would affect unfairly the competitive position of other Bidders presenting substantially responsive Bids.
	29.3	The Procuring Agency will confirm that the documents and information specified under ITB 11, 12 and 13 have been provided in the Bid. If any of these documents or information is missing, or is not provided in accordance with the Instructions to Bidders, the Bid shall be rejected.
	29.4	29.4 The Procuring Agency may waive off any minor informality, nonconformity, or irregularity in a Bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.
		Explanation: A minor informality, non-conformity or irregularity is one that is merely a matter of form and not of substance. It also pertains to some immaterial defect in a Bid or variation of a bid from the exact requirements of the invitation that can be corrected or waived without being prejudicial to other bidders. The defect or variation is immaterial when the effect on quantity, quality, or delivery is negligible when contrasted with the total cost or scope of the supplies or services being acquired. The Procuring Agency either shall give the bidder an opportunity to cure any deficiency resulting from a minor informality or irregularity in a bid or waive the deficiency, whichever is advantageous to the Procuring Agency. Examples of minor informalities or irregularities include failure of a bidder to –
		a. Submit the number of copies of signed bids required by the invitation;b. Furnish required information concerning the number of its

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		employees; c. the firm submitting a bid has formally adopted or authorized, before the date set for opening of bids, the execution of documents by typewritten, printed, or stamped signature and submits evidence of such authorization and the bid carries such a signature.
	29.5	Provided that a Technical Bid is substantially responsive, the Procuring Agency may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Technical Bid related to documentation requirements. Requesting information or documentation on such nonconformities shall not be related to any such aspect of the technical Proposal linked with the ranking of the bidders. Failure of the Bidder to comply with the request may result in the rejection of its Bid.
	29.6	Provided that a Technical Bid is substantially responsive, the Procuring Agency shall rectify quantifiable nonmaterial nonconformities or omissions related to the Financial Proposal. To this effect, the Bid Price shall be adjusted, for comparison purposes only, to reflect the price of the missing or nonconforming item or component.
	29.7	If a Bid is not substantially responsive, it will be rejected by the Procuring Agency and may not subsequently be evaluated for complete technical responsiveness.
30. Examination of Terms and Conditions; Technical Evaluation	30.1	The Procuring Agency shall examine the Bid to confirm that all terms and conditions specified in the GCC and the SCC have been accepted by the Bidder without any material deviation or reservation.
	30.2	The Procuring Agency shall evaluate the technical aspects of the Bid submitted in accordance with ITB 22, to confirm that all requirements specified in Section V – Schedule of Requirements/ToR, of the Bidding Documents have been met without material deviation or reservation. If after the examination of the terms and conditions and the technical evaluation, the Procuring Agency determines that the Bid is not substantially responsive in accordance with ITB 29, it shall reject the Bid.
31. Correction of Errors	31.1	Bids determined to be substantially responsive will be checked for any arithmetic errors. Errors will be corrected as follows: - a) if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected, unless in the opinion of the Procuring Agency there is an obvious misplacement of the decimal point in the unit price, in which the total price as quoted shall govern and the unit price shall be corrected; b) if there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub- totals shall prevail and the

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		 total shall be corrected; and c) where there is a discrepancy between the amounts in figures and in words, the amount in words will govern. d) Where there is discrepancy between grand total of price schedule and amount mentioned on the Form of Bid, the amount referred in Price Schedule shall be treated as correct subject to elimination of other errors.
	31.2	The amount stated in the Bid will, be adjusted by the Procuring Agency in accordance with the above procedure for the correction of errors and, with, the concurrence of the Bidder, shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, its Bid will then be rejected, and the Bid Security may be forfeited or the Bid Securing Declaration may be executed in accordance with ITB 18.9.
32. Conversion to Single Currency	32.1	To facilitate evaluation and comparison, the Procuring Agency will convert all Bid prices expressed in the amounts in various currencies in which the Bid prices are payable. For the purposes of comparison of bids quoted in different currencies, the price shall be converted into a single currency specified in the bidding documents. The rate of exchange shall be the selling rate, prevailing on the date of opening of (financial part of) bids specified in the bidding documents, as notified by the State Bank of Pakistan on that day.
	32.2	The currency selected for converting Bid prices to a common base for the purpose of evaluation, along with the source and date of the exchange rate, are specified in the BDS .
33. Evaluation of Bids	33.1	The Procuring Agency shall evaluate and compare only the Bids determined to be substantially responsive, pursuant to ITB 29.
	33.2	In evaluating the Technical Proposal of each Bid, the Procuring Agency shall use the criteria and methodologies listed in the BDS and in terms of Statement of Requirements and Technical Specifications. No other evaluation criteria or methodologies shall be permitted.
	33.2	The Procuring Agency's evaluation of a Bid will take into account: a) in the case of Services rendered by local firm in Pakistan or Services from foreign origin firm already registered in Pakistan, Income Tax, General Sales Tax and other similar/applicable taxes, which will be payable on the Services if a contract is awarded to the Bidder; b) in the case of Services of foreign origin offered from abroad, customs duties and other similar import taxes which will be payable on the Services if the contract is awarded to the Bidder; and In evaluating the Bidders, the evaluation committee will, in
		addition to the Bid price quoted in accordance with ITB 15.1, take account of one or more of the following factors as specified in the BDS, and quantified in ITB 32.5:
		i. Cost of inland transportation, insurance, and other costs

	:	
		within the Pakistan incidental to delivery of the Services to
		their final destination.
		ii. delivery schedule offered in the Bid;
		iii. deviations in payment schedule from that specified in the
		Special Conditions of Contract;
		iv. the cost of components, mandatory spare parts, and service;
		v. other specific criteria indicated in the TBS and/or in the
	22.5	Technical Specifications.
	33.5	For factors retained in BDS, pursuant to ITB 33.4 one or more of
		the following quantification methods will be applied, as detailed in the BDS:
		III the DDS.
		a) Delivery schedule.
		i) The Services covered under this invitation are required to be
		delivered (shipped) within an acceptable range of weeks
		specified in the Schedule of Requirement. No credit will be
		given to earlier deliveries, and Bids offering delivery beyond
		this range will be treated as non-responsive. Within this
		acceptable range, an adjustment per week, as specified in the
		BDS, will be added for evaluation to the Bid price of Bids
		offering deliveries later than the earliest delivery period
		specified in the Schedule of Requirements/ToR.
		b) Deviation in payment schedule.
		i) Bidders shall state their Bid price for the payment schedule
		outlined in the SCC. The Procuring Agency will not consider
		the alternative payment schedule offered by the Bidder.
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		c) Specific additional criteria.
		Other specific additional criteria to be considered in the
		evaluation and the evaluation method shall be detailed in the
	22 6	BDS and/or the Technical Specifications. If these Bidding Documents allow Bidders to quote separate
	33.6	If these Bidding Documents allow Bidders to quote separate prices for different Lots, and the award to a single Bidder of
		multiple Lots, the methodology of evaluation to determine the
		lowest evaluated Lot combinations, including any discounts
		offered in the Form of Bid, is specified in the BDS .
34. Domestic	34.1	If the BDS so specifies, the Procuring Agency will grant a margin
Preference	U 1.1	of preference to certain Services in line with the rules, regulations,
,		regulatory guides or instructions issued by the Authority from
		time to time.
35. Determination	35.1	In case where the Procuring Agency adopts the Cost Based
of Most		Evaluation Technique and, the Bid with the lowest evaluated
Ådvantageous Bid		price from amongst those which are eligible, compliant and
		substantially responsive shall be the Most Advantageous Bid.
	35.2	The Procuring Agency may adopt the Quality & Cost Based
		Selection Technique due to the following two reasons:
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		i) Where the Procuring Agency knows about the main features,

		complete features, technical specifications and functionalities of the Services to be procured and requires the bidders to submit their proposals defining those features, specifications and functionalities; or ii) Where the Procuring Agency, in addition to the mandatory requirements and mandatory technical specifications, requires parameters specified in Evaluation Criteria to be evaluated while determining the quality of the Services: In such cases, the Procuring Agency may allocate certain weightage to these factors as a part of Evaluation Criteria, and may determine the ranking of the bidders on the basis of combined evaluation in accordance with provisions of Rule
36. Post- qualification of Bidder and/or Abnormally Low Financial Proposal	36.1	2(1)(h) of PPR-2004. After determining the Most Advantageous Bid, if neither the prequalification was undertaken separately nor any qualification parameters were undertaken as part of determining the Most Advantageous Bid, the Procuring Agency shall carry out the post-qualification of the Bidder using only the requirements specified in the BDS. In case of International Tendering, the parameters for
		incorporation or licensing within Pakistan may be fulfilled as part
	36.2	of post qualification. Where the Bid price is considered to be abnormally low, the
	50.2	Procuring Agency shall perform price analysis either during determination of Most Advantageous Bid or as a part of the post-qualification process. The following process shall apply:
		a) The Procuring Agency may reject a Bid if the Procuring Agency has determined that the price in combination with other constituent elements of the Bid is abnormally low in relation to the subject matter of the procurement (i.e. scope of the procurement or ancillary services) and raises concerns as to the capability and capacity of the respective Bidder to perform that contract;
		b) Before rejecting an abnormally low Bid the Procuring Agency shall request the Bidder an explanation of the Bid or of those parts which it considers contribute to the Bid being abnormally low; take account of the evidence provided in response to a request in writing; and subsequently verify the Bid or parts of the Bid being abnormally low;
		c) The decision of the Procuring Agency to reject a Bid and reasons for the decision shall be recorded in the procurement proceedings and promptly communicated to the Bidder concerned;
		d) The Procuring Agency shall not incur any liability solely by rejecting abnormally Bid; ande) An abnormally low Bid means, in the light of the Procuring
		Agency's estimate and of all the Bids submitted, the Bid

		appears to be abnormally low by not providing a margin for normal levels of profit.
		Guidance for Procuring Agency: In order to identify the Abnormally Low Bid (ALB) following approaches can be considered to minimize the scope of subjectivity:
		 i) Comparing the bid price with the cost estimate; ii) Comparing the bid price with the bids offered by other bidders submitting substantially responsive bids; and iii) Comparing the bid price with prices paid in similar contracts in the recent past either government- or development partner-funded.
	36.3	The Procuring Agency will determine to its satisfaction whether the Bidder that is selected as having submitted the most advantageous Bid is qualified to perform the contract satisfactorily, in accordance with the criteria listed in ITB 13.3.
	36.4	The determination will take into account the Bidder's financial, technical, and production capabilities. It will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB 13.3, as well as such other information as the Procuring Agency deems necessary and appropriate. Factors not included in these Bidding Documents shall not be used in the evaluation of the Bidders' qualifications.
	36.5	Procuring Agency may seek "Certificate for Independent Price Determination" from the Bidder and the results of reference checks may be used in determining award of contract.
		Explanation: The Certificate shall be furnished by the bidder. The bidder shall certify that the price is determined keeping in view of all the essential aspects such as raw material, its processing, value addition, optimization of resources due to economy of scale, transportation, insurance and margin of profit etc.
	36.6	An affirmative determination will be a prerequisite for award of the contract to the Bidder. A negative determination will result in rejection of the Bidder's Bid, in which event the Procuring Agency will proceed to the next ranked bidder to make a similar determination of that Bidder's capabilities to perform satisfactorily.
		F. Award of Contract
37. Criteria of Award	37.1	Subject to ITB 36 and 38, the Procuring Agency will award the Contract to the Bidder whose Bid has been determined to be substantially responsive to the Bidding Documents and who has been declared as Most Advantageous Bidder, provided that such Bidder has been determined to be:
		a. eligible in accordance with the provisions of ITB 3;



		b. is determined to be qualified to perform the Contract satisfactorily; andc. Successful negotiations have been concluded, if any.
38. Negotiations	38.1	 Negotiations may be undertaken with the Most Advantageous Bid relating to the following areas: a. a minor alteration to the technical details of the statement of requirements; b. reduction of quantities for budgetary reasons, where the reduction is in excess of any provided for in the Biding documents; c. a minor amendment to the special conditions of Contract; d. finalizing payment arrangements; e. delivery arrangements; f. the methodology for provision of related services; or g. clarifying details that were not apparent or could not be finalized at the time of Bidding;
	38.2	Where negotiation fails to result into an agreement, the Procuring Agency may invite the next ranked Bidder for negotiations. Where negotiations are commenced with the next ranked Bidder, the Procuring Agency shall not reopen earlier negotiations.
39. Procuring Agency's Right to reject All Bids	39.1	Notwithstanding ITB 37, the Procuring Agency reserves the right to reject all the bids, and to annul the Bidding process at any time prior to award of contract, without thereby incurring any liability to the affected Bidder or Bidders. However, the Authority (i.e. PPRA) may call from the Procuring Agency the justification of those grounds.
	39.2	Notice of the rejection of all Bids shall be given promptly to all Bidders that have submitted Bids.
	39.3	The Procuring Agency shall upon request communicate to any Bidder the grounds for its rejection of its Bids, but is not required to justify those grounds.
40. Procuring Agency's Right to Vary Quantities at the Time of Award	40.1	The Procuring Agency reserves the right at the time of contract award to increase or decrease the quantity of Services or related services originally specified in these Bidding Documents (Schedule of Requirements/ToR) provided this does not exceed by the percentage indicated in the BDS , without any change in unit price or other terms and conditions of the Bid and Bidding Documents.
41. Notification of Award	41.1	Prior to the award of contract, the Procuring Agency shall issue a Final Evaluation Report giving justification for acceptance or rejection of the bids.
	41.2	Where no complaints have been lodged, the Bidder whose Bid has been accepted will be notified of the award by the Procuring Agency prior to expiration of the Bid Validity period in writing or electronic forms that provide record of the content of communication. The Notification of Award will state the sum that the Procuring Agency will pay the successful Bidder in consideration for the execution of the scope of works as prescribed by the Contract (hereinafter and in the Contract called the "Contract Price).

	41.3	The notification of award will constitute the formation of the
	41.9	Contract, subject to the Bidder furnishing the Performance Security (or guarantee) in accordance with ITB 43 and signing of
		the contract in accordance with ITB 42.2.
	41.4	Upon the successful Bidder's furnishing of the performance security (or guarantee) pursuant to ITB 43 , the Procuring Agency will promptly notify each unsuccessful Bidder, the
		name of the successful Bidder and the Contract amount and will discharge the Bid Security or Bid Securing Declaration of the
		Bidders pursuant to ITB 18.7 .
42. Signing of Contract	42.1	Promptly after notification of award, Procuring Agency shall send the successful Bidder the draft agreement, incorporating all terms and conditions as agreed by the parties to the contract.
	42.2	Immediately after the Redressal of grievance by the GRC, and after fulfillment of all conditions precedent of the Contract Form, the successful Bidder and the Procuring Agency shall sign the contract.
	42.3	Where no formal signing of a contract is required, purchase order issued to the bidder shall be construed to be the contract.
43. Performance Security (or Guarantee)	43.1	After the receipt of the Letter of Acceptance, the successful Bidder, within the specified time, shall deliver to the Procuring Agency a Performance Security (or Guarantee) in the amount and in the form stipulated in the BDS and SCC, denominated in the
		type and proportions of currencies in the Letter of Acceptance and in accordance with the Conditions of Contract.
	43.2	If the Performance Security (or Guarantee) is provided by the successful Bidder and it shall be in the form specified in the BDS which shall be in any of the following:
		a) certified cheque, cashier's or manager's cheque, or bank draft;
		b) irrevocable letter of credit issued by a Scheduled bank or in the case of an irrevocable letter of credit issued by a foreign bank, the letter shall be confirmed or authenticated by a
		Scheduled bank; c) bank guarantee confirmed by a reputable local bank or, in the case of a successful foreign Bidder, bonded by a foreign
		bank; or d) surety bond callable upon demand issued by any reputable surety or insurance company.
		Any Performance Security (or guarantee) submitted shall be enforceable in Pakistan.
	43.3	Failure of the successful Bidder to comply with the requirement of ITB 43.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security, in which event the Procuring Agency may make the award to the next ranked Bidder or call for new Bids.
44. Advance Payment	44.1	The advance payment will not be provided in normal circumstances. However, in case where international incoterms

		are involved, the same will be dealt with standard international
		practices and in the manner as prescribed in ITB 44.2.
	44.2	44.2 The Procuring Agency will provide an Advance Payment as stipulated in the Conditions of Contract, subject to a maximum amount, as stated in the BDS. The Advance Payment request shall be accompanied by an Advance Payment Security (Guarantee) in the form provided in Section IX. For the purpose of receiving the Advance Payment, the Bidder shall make and estimate of, and include in its Bid, the expenses that will be incurred in order to commence Delivery of Services. These expenses will relate to the purchase of equipment, machinery, materials, and on the engagement of labor during the first month beginning with the date of the Procuring Agency's "Notice to Commence" as
		specified in the SCC.
45. Arbitrator	45.1	The Arbitrator shall be appointed by mutual consent of the both parties as per the provisions specified in the SCC.
46. Corrupt & Fraudulent Practices	46.1	Procuring Agencies (including beneficiaries of Government funded projects and procurement) as well as Bidders/Service Providers/Contractors under Government financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts, and will avoid to engage in any corrupt and fraudulent practices.
C	G. Grieva	nces Redressal & Compliant Review Mechanism
47. Constitution of Grievance Redressal	47.1	Procuring agency shall constitute a Grievance Redressal Committee (GRC) comprising of odd number of person with proper power and authorization to address the complaint. The GRC shall not have any of the members of Procurement Evaluation Committee. The committee must have one subject specialist depending the nature of the procurement.
48. GRC Procedure	48.1	Any party can file its written complaint against the eligibility parameters or any other terms and conditions prescribed in the prequalification or bidding documents found contrary to provision of Procurement Regulatory Framework, and the same shall be addressed by the GRC well before the bid submission deadline.
	48.2	Any Bidder feeling aggrieved by any act of the procuring agency after the submission of his bid may lodge a written complaint concerning his grievances not later than seven days of the announcement of technical evaluation report and five days after issuance of final evaluation report.
	48.3	In case, the complaint is filed against the technical evaluation report, the GRC shall suspend the procurement proceedings.
	48.4	In case, the complaint is filed after the issuance of the final evaluation report, the complainant cannot raise any objection on technical evaluation of the report:
		Provided that the complainant may raise the objection on any part of the final evaluation report in case where single stage one envelop bidding procedure is adopted.

	48.5	The GRC, in both the cases shall investigate and decide upon the
	48.6	complaint within ten days of its receipt. Any bidder or the procuring agency not satisfied with the
	40.0	decision of the GRC may file Appeal before the Appellate Committee of the Authority on prescribed format after depositing the Prescribed fee.
	48.7	The Committee, upon receipt of the Appeal against the decision of the GRC complete in all respect shall serve notices in writing upon all the parties to Appeal.
	48.8	The committee shall call the record from the concerned procuring agency or the GRC as the case may be, and the same shall be provided within prescribed time.
	48.9	The committee may after examination of the relevant record and hearing all the concerned parties, shall decide the complaint within fifteen (15) days of receipt of the Appeal.
	48.10	The decision of the Committee shall be in writing and shall be signed by the Head and each Member of the Committee. The decision of the committee shall be final.
		H. Mechanism of Blacklisting
49. Mechanism of Blacklisting	49.1	The Procuring Agency shall bar for not more than the time prescribed in Rule-19 of the Public Procurement Rules, 2004, from participating in their respective procurement proceedings, bidder or contractor who either: i. Involved in corrupt and fraudulent practices as defined in Rule-2 of Public Procurement Rules; ii. Fails to perform his contractual obligations; and iii. Fails to abide by the id securing declaration;
	49.2	The show cause notice shall contain: (a) precise allegation, against the bidder or contractor; (b) the maximum period for which the Procuring Agency proposes to debar the bidder or contractor from participating in any public procurement of the Procuring Agency; and (c) the statement, if needed, about the intention of the Procuring Agency to make a request to the Authority for debarring the bidder or contractor from participating in public procurements of all the procuring agencies.
	49.3	The procuring agency shall give minimum of seven days to the bidder or contractor for submission of written reply of the show cause notice
	49.4	In case, the bidder or contractor fails to submit written reply within the requisite time, the Procuring Agency may issue notice for personal hearing to the bidder or contractor/ authorize representative of the bidder or contractor and the procuring agency shall decide the matter on the basis of available record and personal hearing, if availed.
	49.5	In case the bidder or contractor submits written reply of the show cause notice, the Procuring Agency may decide to file the matter or direct issuance of a notice to the bidder or contractor for personal hearing.



49.6	The Procuring Agency shall give minimum of seven days to the bidder or contractor for appearance before the specified officer of the Procuring Agency for personal hearing. The specified officer shall decide the matter on the basis of the available record and personal hearing of the bidder or contractor, if availed
49.7	The procuring Agency shall decide the matter within fifteen days from the date of personal hearing unless the personal hearing is adjourned to a next date and in such an eventuality, the period of personal hearing shall be reckoned from the last date of personal hearing.
49.8	The Procuring Agency shall communicate to the bidder or contractor the order of debarring the bidder or contractor from participating in any public procurement with a statement that the bidder or contractor may, within thirty days, prefer a representation against the order before the Authority.
49.9	Such blacklisting or barring action shall be communicated by the procuring agency to the Authority and respective bidder or bidders in the form of decision containing the grounds for such action. The same shall be publicized by the Authority after examining the record whether the procedure defined in blacklisting and debarment mechanism has been adhered to by the procuring agency.
49.10	The bidder may file the review petition before the Review Petition Committee Authority within thirty days of communication of such blacklisting or barring action after depositing the prescribed fee and in accordance with "Procedure of filing and disposal of review petition under Rule-19(3) Regulations, 2021". The Committee shall evaluate the case and decide within ninety days of filing of review petition
49.11	The committee shall serve a notice in writing upon all respondent of the review petition. The notices shall be accompanied by the copies of review petition and all attached documents of the review petition including the decision of the procuring agency. The parties may file written statements along with essential documents in support of their contentions. The Committee may pass such order on the representation may deem fit.
49.12	The Authority on the basis of decision made by the committee either may debar a bidder or contractor from participating in any public procurement process of all or some of the procuring agencies for such period as the deemed appropriate or acquit the bidder from the allegations. The decision of the Authority shall be final.

SECTION III: BID DATA SHEET (BDS)

The following specific data for the Services to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITBs). Whenever there is a conflict, the provisions herein shall prevail over those in ITBs.

BDS Clause	ITB	Amendments of, and Supplements to, Clauses in the	
Number	Number	Instruction to Bidders	
	A. Introduction		
1.	1.1	Name of Procuring Agency: National Disaster Risk Management Fund (NDRMF)	
		The subject of procurement is: Hiring a Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services	
		Period for delivery of Services & allied services: Tentatively Two months following date of signing of contract - Negotiable	
		Commencement date for delivery: Following date of signing of the Contract	
2	2.1 & 2.2	Financial year for the operations of the Procuring Agency: 2024-25	
		Name and identification number of the Contract: 004/34/IT	
3.	3.1	Maximum number of members in the joint venture, consortium or association shall be: N/A .	
4.	4.1	Ineligible country(s) is or are India & Israel	
	В	3. Bidding Documents	
7.	7.2	The number of documents to be completed is one original duly signed and stamped, which shall be properly scanned and uploaded at PPRA EPADS (www.eprocure.gov.pk). Original Bid may be kept by bidder and may not be submitted to PE unless called for clarification if required.	
8.	8.1	The address for clarification of Bidding Documents is Manager Procurement (<u>muhammad.asif@ndrmf.pk</u>) National Disaster Risk Management Fund's Office located at 5th Floor, EOBI House, G-10/4, Mauve Area, Islamabad. Phone No: 051-9108300 Ext (415)	
9.	8.5	Pre-Bid Meeting: Not Required	
	(C. Preparation of Bids	
10.	10.1	The Language of all correspondences and documents related to the Bid is: English	



BDS Clause	ITB	Amendments of, and Supplements to, Clauses in the
Number	Number	Instruction to Bidders
11.	11.1	Documents constituting Bid:
		a) Standard Forms of Bidders response as illustrated in Section VI .
		b) Documentary evidence established in accordance with ITB 13 that the Bidder is eligible and/or qualified for the subject bidding
		process
		c) Bid Securing Declaration furnished in accordance with ITB 18 ;
		d) Duly Notarized Power of Attorney authorizing the signatory of
		the Bidder to submit the bid
12.	11.1(b)	Detail of sample(s) to be submitted with the Bid are: N/A
13.	11.2 (b)	Characteristics : N/A
14.	11.1 (h)	In addition to the documents stated in ITB 11 , the
		following documents must be included with the Bid:
		(i) Updated CVs of qualified Experts with sufficient experience
		(ii)Project Plan and Methodology
15.	12.3 (c)	Other procurement specific documentation requirements are:
		(i) Updated CVs of qualified Experts with sufficient experience
		(ii) Project Plan and Methodology
16.	12.4	Spare parts required for years of operation: N/A
17.	13.3 (b)	The qualification criteria required from Bidders in ITB 13.3(b)
		as follows:
		a) Must be registered with Income & sales Tax Departments and on ATL
		status, proof shall be attached with proposal(s),
		b) Service provider must have proper Business Location/setup and telephone facility, <i>proof shall be attached with proposal(s)</i> ,
		c) Bidders must provide an Affidavit on non-judicial stamp paper of
		Rs. 100/- that bidder is not blacklisted by any public sector
		organization,
		d) At least 3 years of similar experience to meet the requirement
		mentioned in the Scope of Work, having successfully completed at
		least 3 similar assignments. <i>The bidder(s) must provide copies of supply orders/contracts, completion certificate(s) to establish the required</i>
		experience,
		e) Should have minimum of one ISO/IEC 27001 Lead Auditor
		Certification or equivalent qualified personnel in the Firms' pool
		of experts
		f) Declaration of firm on its letterhead to confirm post certification
18.	15	required support in conformity with scope of work.
10.	15	The Bid Prices and discounts quoted by the Bidder in the Form of Bid and in the Price Schedules shall conform that all items
		and allied services are Delivery Duty Paid at Procuring Agency's designated Project Sites.
19.	15.8	The price shall be fixed.
		The price shan be fixed.
20.	16.1 (a)	a) For Services and related supplementary services
	, ,	originating in Pakistan the currency of the Bid shall be
		Pakistani Rupees
21.	17.1	The Bid Validity period shall be <i>Sixty</i> (60) days.
		rando de la company (est anyon



BDS Clause	ITB	Amendments of, and Supplements to, Clauses in the
Number	Number	Instruction to Bidders
22.	18.1	Bid Security Declaration is required as per Form 5
23.	19.1	Alternative Bids to the requirements of the Bidding
		Documents Not Allowed
24.	21.1	The number of documents to be completed is one original duly signed and stamped, which shall be properly scanned and uploaded at PPRA EPADS (www.eprocure.gov.pk). Original Bid may be kept by bidder and may not be submitted to PE unless called for clarification if required.
25.	21.2	Bidder's Authorization: Written confirmation of authorization are: On authorizing agency's letterhead. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Bid, except for un-amended printed literature, shall be initialed by the person or persons signing the Bid
		D. Submission of Bids
26.	22.2 (a)	Bid shall be submitted as per E-Pak Procurement Regulations
		2023: Manager Procurement (<u>Muhammad.asif@ndrmf.pk</u>) National Disaster Risk Management Fund's Office located at 5 th Floor, EOBI House, G-10/4, Mauve Area, Islamabad. Phone No: 051-9108300 Ext (415)
27.	22.2 (b)	Title of the subject Procurement or Project name: Hiring a Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services
		ITB title and No: 004/34/IT
28.	23.1	Time and date for submission: 1100 Hours , 23 rd December , 2024 The deadline for Bid submission is
20.		a) Day: Monday
		b) Date: 23 rd December, 2024
		c) Time:1100 Hours
	E.	Opening and Evaluation of Bids
29.	26.1	The Bid opening shall take place at:
		Address: National Disaster Risk Management Fund's Office
		located at 5 th Floor, EOBI House, G-10/4, Mauve Area, Islamabad.
		a) Day: Monday
		b) Date : 23 rd December, 2024
		c) Time:1130 Hours
30.	32.2	The currency that shall be used for Bid evaluation and
		comparison purposes to convert all Bid prices expressed in various currencies is: <i>Pakistani Rupees</i>



BDS Clause Number	ITB Number	Amendments of, and Supplements to, Clauses in the Instruction to Bidders		
		The source of exchange rate shall be: <i>N/A</i> The date of exchange rate shall be: <i>N/A</i>		
31.	35	Evaluation Techniques Least Cost Based Selection (LCBS) After meeting the requirements of eligibility, qualification and substantial responsiveness, the bid in compliance with all the mandatory (technical) specifications/requirements and/or requisite quality threshold (if any), and having lowest evaluated cost (or financial proposal) shall be considered highest ranked bid.		
32.	33.4 (h)	Other specific criteria are: N/A		
33.	33.5 (a)	Delivery schedule: Tentatively Two months following date of signing of contract - Negotiable		
34.	33.5 (b)	Deviation in payment schedule: Deviation not permitted		
35.	33.6	In case of award to a single Bidder of multiple lots; the methodology of evaluation to determine the lowest evaluated Lot combinations, including any discounts offered in the Form of Bid is: To be awarded as a lump sum contract		
36.	34.1	a) Domestic preference to apply: N/A		
		Award of Contract		
27	1			
37.	40.1	Percentage for quantity increase or decrease is: 15%		
38.	43.1	The Performance Security (or guarantee) shall be: 10% of contract value either in form of Bank Guarantee (Form attached) or Bank Draft/CDR/SDR, which shall be discharged following completion of post certification support or expiration of contract, or whichever is earlier.		
39.	43.2	The Performance Security (or guarantee) shall be in the form of: Either in form of Bank Guarantee (Form attached) or Bank Draft/CDR/SDR, which shall be discharged following completion of post certification support or expiration of contract, or whichever is earlier.		
40.	45.1	Arbitrator shall be appointed by mutual consent of the both parties.		
G	G. Grievances Redressal & Compliant Review Mechanism			
41.	49.1	The address of the Procuring Agency: National Disaster Risk Management Fund's Office located at 5th Floor, EOBI House, G-10/4, Mauve Area, Islamabad.		
42.		The Address of PPRA to submit a copy of grievance: <i>Grievance Redressal Appellate Committee, Public Procurement Regulatory Authority 1st Floor, G-5/2, Islamabad, Pakistan Tel:</i> +92-51-9202254		



SECTION IV. ELIGIBLE COUNTRIES

All the bidders are allowed to participate in the subject procurement without regard to nationality, except bidders of some nationality, prohibited in accordance with policy of the Federal Government.

Following countries are ineligible to participate in the procurement process:

- 1. India
- 2. Israel

Ministry of Interior, Government of Pakistan has notified List of Business Friendly Countries (BVL), information can be accessed through following link:

http://www.dgip.gov.pk/Files/Visa%20Categories.aspx#L



SECTION V: SCOPE OF WORK

Hiring a Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services

Project Background

NDRMF is a federal government non-banking financial intermediary exclusively focused to invest in Disaster Risk Reduction, Disaster Risk Financing and Climate Change across Pakistan, especially in most vulnerable regions of Pakistan. NDRMF provides grant financing to public and non-public sector entities for their interventions to reduce the socio economic and fiscal vulnerability of population to natural hazards by prioritizing and financing investments in disaster risk reduction and preparedness with high impacts.

In this context, NDRMF has engaged M/s SUPARCO to develop the Natural Catastrophe (Nat Cat) Model of Pakistan (Geo-referenced Exposure Database for Catastrophe Project for NDRMF). In the region, it is first initiative at national level. This NatCat modelling will assess disasters posed by natural hazards including hydro-meteorological (flood, drought, Tropical Cyclone) and Geo-physical (earthquake), to evaluate exposure and vulnerability of elements at risk and will quantify its financial impacts up to Tehsil (sub-district) level. The NaCat modeling outputs include hazards, exposure, vulnerability, and risk assessment against natural hazards (flood, drought, Tropical Cyclone and seismic) of varying frequency and magnitude on national level.

To host NatCat application NDRMF has deployed a datacenter in National University of Science & Technology (NUST) which is a primary site. The secondary site is at the National Disaster Risk Management Fund (NDRMF) office at EOBI House G-10/4. These data centers re operational.

2. Objective

NDRMF intends to seek certification of its NatCat data center to ensure data security, located at NUST (Primary site) and EOBI House (Secondary site) certified for ISO 27001:2022. The objective of this certification is to provide a framework for managing and improving the security of an organization's information assets, securing business continuity, and reducing the risks of business disruptions due to cybersecurity incidents. It is to provide assurance to stakeholders that an organization has implemented an Information Security Management System (ISMS) that meets the requirements of the ISO 27001:2022 standard. In addition, ISO 27001 certification is to help

organizations comply with legal and regulatory requirements related to information security and improve their resilience against cyber threats and data breaches.

3. Scope of Work

- a. The scope of the certification will be the whole organization.
- b. Understanding of NDRMF's business for ISO27001 certification with regards to ISMS compliance.
- c. Prepare a strategy, timetable, and overall process for implementation of ISO27001 standard.
- d. Conducting a risk assessment to identify the risks, threats and vulnerabilities to information assets, processes and systems within the scope of the ISMS.
- e. Prepare a report on GAP analysis in-line with ISO27001 standard.
- f. Developing the information security policies, procedures and controls required to mitigate the identified risks and providing relevant documents, templates and standard guidelines.
- g. Suggesting the controls to be implemented on devices to correspond to the developed policies, procedures and controls.
- h. Awareness training of NDRM team on the ISO27001 standard.
- i. In-house training and development of organization's team on ISO27001 standard
- j. Improving ISMS and protection of NDRMF data.
- k. Document review and updating as per standards requirements.
- 1. Internal audit training based on applicable ISO standard.
- m. Pre-audit assessment and submission of the report to NDRMF.
- n. Corrective action plan documentation.
- o. Final internal audit assessment for securing ISO27001 certification.
- p. Ensuring customers successfully secure the ISO27001 certification after an external audit by the independent qualified audit body.
- q. Post certification audit support to improve the documentation and controls as proposed by the audit body

Key Deliverables:

- Risk Assessment Report
- GAP Analysis Report
- Developing the relevant policies, procedures and controls
- Relevant trainings to NDRMF staff
- Final internal audit assessment Report
- Post certification audit support required deliverables.



SECTION VI: STANDARD FORMS (BIDDERS RESPONSE SCHEDULES)

Form 1: Form of Bid

Form 2: Price Schedule

Form 3: Form of Qualification Information

Form 4: Project Plan and Methodology

Form 5: Bid Securing Declaration

A. Form 1: Form of Bid

Date:

To: Manager Procurement
National Disaster Risk Management Fund
5th Floor, EOBI House, G-10/4, Mauve Area, Islamabad

Having examined the Bidding Documents including Addenda Nos: [insert numbers], the receipt of which is hereby duly acknowledged, we, the undersigned, offer to deliver [description of Services and services] in conformity with the said Bidding Documents stated terms & conditions for the sum of [total Bid Amount in words and figures] or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

- We declare that our Bidding price did not involve agreements with other Bidders for the purpose of Bid suppression.
- We are hereby confirming to appoint the adjudicator in case of any arisen disputes in accordance with ITB Clause 45.1
- We undertake, if our Bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements.
- If our Bid is accepted, we undertake to provide a Performance Security (or Guarantee) in the form, in the amounts, and within the times specified in the Bidding Documents.
- We declare that, as Bidder(s) we do not have conflict of interest with reference to ITB Clause
 3.7.
- We agree to abide by this Bid for the Bid Validity Period specified in BDS 21, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
- We are not participating, as Bidders, in more than one Bid in this Bidding process, other than alternative offers in accordance with the Bidding Documents.
- Our firm, its affiliates or subsidiaries including any subcontractors or suppliers for any part of the contract – has not been declared ineligible by the Government of Pakistan under Pakistan's laws or official regulations.
- Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
- We understand that you are not bound to accept the lowest or any Bid you may receive.

We certify/confirm that we comply with the eligibility requirements as per **ITB Clause 3** of the Bidding Documents

Dated this	day of	20	
(Name)			
[signature]			
[in the capacity of]			
Duly authorized to sig	n Bid for and on behalf of		



B. Form 2: Price Schedule

This form shall be printed on bidder's letterhead with requisite items description, specification, unit and Quantities as illustrated in SECTION V: SCOPE OF WORK

Sr.	Item Description	Unit	Total Cost (DDP)
No			(PKR)
1	ISO 27001:2022 Information Security		
	Management System (ISMS)		
	Readiness and Preparation Services		
	Applicable Sale/		
	Total Cost Inclusive of all apple		

C. Form 3: Form of Qualification Information

1. Individual
Bidders or
Individual
Members of
Joint Ventures

1.1 Constitution or legal status of Bidder: [attach copy]

Place of registration: [insert]

Principal place of business: [insert]

Power of attorney of signatory of Bid: [attach]

1.2

- a. Must be registered with Income & sales Tax Departments and on ATL status, *proof shall be attached with proposal(s)*,
- b. Service provider must have proper Business Location/setup and telephone facility, *proof shall be attached with proposal(s)*,
- c. Bidders must provide an Affidavit on non-judicial stamp paper of Rs. 100/- that bidder is not blacklisted by any public sector organization,
- d. At least 3 years of similar experience to meet the requirement mentioned in the Scope of Work, having successfully completed at least 3 similar assignments. The bidder(s) must provide copies of supply orders/contracts, completion certificate(s) to establish the required experience,
- e. Should have minimum of one ISO/IEC 27001 Lead Auditor Certification or equivalent qualified personnel in the Firms' pool of experts
- f. Declaration of firm on its letterhead to confirm post certification required support in conformity with scope of work.

Pattern for Response

Project name and country	Name of PA and contact person	Type of Services provided and year of	Value of Contract
(a) (b)			



D. Form 4: Project Plan & Methodology and Proposed Experts' CVs

[Letter head paper of the Procuring Agency]

[date]

The bidder is required to submit Project Plan & Methodology and Experts in compliance of Section V –Scope of Work, clearly illustrating project completion with breakdown of activities.

Note: Service provider shall ensure one of the experts whose CVs were submitted should be the part of the assignment.

E. Form 5: Bid Securing Declaration

[The Bidder shall fill in this Form in accordance with the instructions indicated.]

Date: [insert date (as day, month and year)]
Bid No.: [insert number of Bidding
process]

Alternative No.: [insert identification No if this is a Bid for an alternative]

To:

Manager Procurement National Disaster Risk Management Fund 5th Floor, EOBI House, G-10/4, Mauve Area, Islamabad

We, the undersigned, declare that:

We understand that, according to your conditions, Bids must be supported by a Bid Securing Declaration.

We accept that we will be blacklisted and henceforth cross debarred for participating in respective category of public procurement proceedings for a period of (not more than) six months, if fail to abide with a bid securing declaration, however without indulging in corrupt and fraudulent practices, if we are in breach of our obligation(s) under the Bid conditions, because we:

- (a) have withdrawn or modified our Bid during the period of Bid Validity specified in the Form of Bid;
- (b) Disagreement to arithmetical correction made to the Bid price; or
- (c) having been notified of the acceptance of our Bid by the Procuring Agency during the period of Bid Validity, (i) failure to sign the contract if required by Procuring Agency to do so or (ii) fail or refuse to furnish the Performance Security or to comply with any other condition precedent to signing the contract specified in the Bidding Documents.

We understand this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight (28) days after the expiration of our Bid.

Signed: [insert signature of person whose name and capacity are shown] In the capacity of [insert legal capacity of person signing the Bid Securing Declaration]

Name: [insert complete name of person signing the Bid Securing Declaration]

Duly authorized to sign the Bid for and on behalf of: [insert complete name of Bidder]

Dated on_____day of_______,___[insert date of signing]

Corporate Seal (where appropriate)



SECTION VII: GENERAL CONDITIONS OF THE CONTRACT (GCC)

This Section includes the General clauses to be applied in all the contracts. These GCC are supplemented by Special Conditions of the Contract (SCC) in following Section VIII.

1.	Definitions	1.1	Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:
			(a) "Applicable Law" means the laws and any other instruments having the force of law in Pakistan or as may be specified in the Special Conditions of Contract (SCC), as they may be issued and in force from time to time.
			(b) Procuring Agency" means:-
			any Ministry, Division, Department or any Office of the Federal Government; any authority, corporation, body or organization established by or under a Federal Law or which is owned or controlled by the Federal Government; Herein it is referred to "National Disaster Risk Management Fund" (NDRMF (c) Procuring Agency's Personnel" refers to the staff, labor and other employees (if any) of the Procuring Agency engaged in fulfilling the Procuring Agency's obligations under the Contract; and any other personnel identified as Procuring Agency's Personnel, by a notice from the Procuring Agency to the Consultant.
			(d) "Consultant" means an individual consultant or a consulting firm as the case may be;
			(e) "Contract" means an agreement enforceable by law;
			(f) "Contractor" means a person, consultant, firm, company or an organization who undertake to supply goods, services or works;
			(g) "Contractor's Personnel" means personnel whom the Contractor utilizes in the execution of its contract, including the staff, labor and other employees of the Contractor and each subcontractor; and any other personnel assisting the Contractor in the execution of the contract to be supervised by the Consultant (if applicable).
			(h) "Day" means calendar day unless indicated otherwise.
			(i) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause GCC 11.

- (j) "Experts" means, collectively, Key Experts, Non-Key Experts, or any other personnel of the Consultant, Subconsultant or JV member(s) assigned by the Consultant to perform the Services or any part thereof under the Contract.
- (k) "Foreign Currency" means any currency other than the Pakistani Rupees.
- (1) "GCC" means these General Conditions of Contract.
- (m) "Government" means the Government of Pakistan.
- (n) "Joint Venture (JV)" means an association with or without a legal personality distinct from that of its members, of more than one entity where one member has the authority to conduct all businesses for and on behalf of any and all the members of the JV, and where the members of the JV are jointly and severally liable to the Procuring Agency for the performance of the Contract.
- (o) "Key Expert(s)" means an individual professional whose skills, qualifications, knowledge and experience are critical to the performance of the Services under the Contract and whose Curricula Vitae (CV) was taken into account in the technical evaluation of the Consultant's proposal.
- (p) "Local Currency" means the currency of Pakistan
- (q) "Non-Key Expert(s)" means an individual professional provided by the Consultant or its Sub-consultant to perform the Services or any part thereof under the Contract.
- (r) "Party" means the Procuring Agency or the Consultant, as the case may be, and "Parties" means both of them.
- (s) "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented but not over-written.
- (t) "Services" means any object of procurement other than goods or works; the work to be performed by the Consultant pursuant to this Contract, as described in Section V: Schedule of Requirements/ToR hereto.
- (u) "Site" (if applicable) means the land and other places where Works are to be executed or facilities to be installed, and such other land or places as may be specified in the Contractor's Contract as forming part of the Site.
- (v) "Sub-consultants" means an entity to whom/which the Consultant subcontracts any part of the Services while remaining solely liable for the execution of the Contract.



2. Application and interpretation	2.1	 (w) "Third Party" means any person or entity other than the Government, the Procuring Agency, the Consultant or a Sub-consultant. (x) "Title of Procurement", it refers to object of procurement. These General Conditions shall apply to the extent that they are not superseded by provisions of other parts of the Contract. In interpreting these Conditions of Contract headings and marginal notes are used for convenience only and shall not affect their interpretations unless specifically stated; references to singular include the plural and vice versa; and masculine include the feminine. Words have their ordinary meaning under the language of the Contract unless specifically defined.
	2.3	The documents forming the Contract shall be interpreted in the following order of priority: 1) Form of Contract, 2) Special Conditions of Contract, 3) General Conditions of Contract, 4) Letter of Acceptance, 5) Certificate of Contract Commencement 6) Specifications 7) Contractor's Bid, and 8) Any other document listed in the Special Conditions of Contract as forming part of the Contract.
	2.4	Nothing contained herein shall be construed as establishing a relationship of master and servant or of principal and agent as between the Procuring Agency and the Service Provider/ Consultant. The Service Provider/ Consultant, subject to this Contract, has complete charge of the Experts and Subconsultants, if any, performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.
3. Conditions Precedent	3.1	Having signed the Contract, it shall come into effect on the date on which the following conditions have been satisfied: - a) Submission of performance Security (or guarantee) in the form specified in the SCC; b) Furnishing of Advance Payment Unconditional Guarantee.
	3.2	If the Condition precedent stipulated on GCC Clause 3.1 is not met by the date specified in the SCC this contract shall not come into effect;
	3.3	If the Procuring Agency is satisfied that each of the conditions precedent in this contract has been satisfied (except to the extent waved by him, but subject to such conditions as he shall impose in respect of such waiver) he shall promptly issue to the Service Provider a certificate of Contract commencement, which shall confirm the start date.

4. Governing	4.1	The Contract as all correspondence and documents relating
Language	1.1	to the contract exchanged by the Service Provider and the Procuring Agency shall be written in the language specified in SCC. Subject to GCC Clause 3.1, the version of the Contract
		written in the specified language shall govern its interpretation.
5. Applicable Law	5.1	The contract shall be governed and interpreted in accordance with the laws of Pakistan, unless otherwise specified in SCC.
6. Country of Origin	6.1	The origin of Services may be distinct from the nationality of the Service Provider.
7. Standards	7.1	The Services rendered under this Contract shall conform to the standards mentioned in the Schedule of Requirements/ToR, and, when no applicable standard is mentioned, the American Standards (such as ACI, IEEE, ASME, etc.) or the Pakistani standards such as PSQCA. Such standards shall be the latest issued by the concerned institution.
8. Use of Contract Documents and Information; Inspection and Audit by the Government of Pakistan	8.1	The Service Provider shall not, without the Procuring Agency's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring Agency in connection therewith, to any person other than a person employed by the Service Provider in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
	8.2	The Service Provider shall not, without the Procuring Agency's prior written consent, make use of any document or information enumerated in GCC Clause 7.1 except for purposes of performing the Contract.
	8.3	Any document, other than the Contract itself, enumerated in GCC Clause 7.1 shall remain the property of the Procuring Agency and shall be returned (all copies) to the Procuring Agency on completion of the Service Provider's performance under the Contract if so required by the Procuring Agency.
	8.4	The Service Provider shall permit the Government of Pakistan or / and donor agencies involved in financing the project to inspect the Service Provider's accounts and records relating to the performance of the Service Provider and to have them audited by auditors appointed by the Government of Pakistan or / and the appropriate donor agencies, if so required by the Government of Pakistan or / and the appropriate donor agencies.
9. Patent and Copy Rights	9.1	The Service Provider shall indemnify the Procuring Agency against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Services or any part thereof in Pakistan.
	9.2	The patent right in all drawings, documents, and other



		materials containing data and information furnished to the Procuring Agency by the Service Provider herein shall remain vested in the Service Provider, or, if they are furnished to the Procuring Agency directly, or through the Service Provider by any third party, including Service Providers of materials, the patent right in such materials shall remain vested in such third party.
10. Performance Security (or Guarantee)	10.1	The Performance Security (or Guarantee) shall be provided to the Procuring Agency no later than the date specified in the Letter of Acceptance and shall be issued in an amount and form and by a bank or surety acceptable to the Procuring Agency, and denominated in the types and proportions of the currencies in which the Contract Price is payable as specified in the SCC.
	10.2	The proceeds of the Performance Security (or Guarantee) shall be payable to the Procuring Agency as compensation for any loss resulting from the Service Provider's failure to complete its obligations under the Contract.
	10.3	The Performance Security (or Guarantee) shall be in one of the following forms: a) A bank guarantee, an irrevocable letter of credit issued by a reputable bank, or in the form provided in the Bidding Documents or another form acceptable to the Procuring Agency; or b) A cashier's or certified check.
	10.4	The performance security (or guarantee) will be discharged by the Procuring Agency and returned to the Service Provider not later than thirty (30) days following the date of completion of the Service Provider's performance obligations under the Contract, including any warranty obligations, unless otherwise specified in SCC.
11. Effectiveness of Contract	11.1	This Contract shall come into force and effect on the date (the "Effective Date") of the Procuring Agency's notice to the Consultant instructing the Consultant to begin carrying out the Services. This notice shall confirm that the effectiveness conditions, if any, listed in the SCC have been met.
12. Termination of Contract for Failure to Become Effective	12.1	If this Contract has not become effective within such time period after the date of Contract signature as specified in the SCC, either Party may, by not less than twenty two (22) days written notice to the other Party, declare this Contract to be null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the other Party with respect hereto.
13. Commencement of Services	13.1	The Consultant shall confirm availability of Key Experts and begin carrying out the Services not later than the number of days after the Effective Date specified in the SCC.
14. Expiration of Contract	14.1	Unless terminated earlier pursuant to Clause GCC 19 hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the SCC.
15. Entire	15.1	This Contract contains all covenants, stipulations and



promise or agreement not set forth herein. 16. Modifications or Variations 16.1 Any modification or variation of the terms and conditions this Contract, including any modification or variation of scope of the Services, may only be made by writ agreement between the Parties. However, each Party sl give due consideration to any proposals for modification variation made by the other Party. 16.2 In cases of any modifications or variations, the prior writ consent of the Procuring Agency is required. 17.1 Force Majeure 1	Agreement		provisions agreed by the Parties. No agent or representative
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carrying out the terms and conditions of this Contract.			
	c. Measures to be	17.5	A Party affected by an event of Force Majeure shall continue
	Taken	-7.0	to perform its obligations under the Contract as far as i
			reasonably practical, and shall take all reasonable measure
			to minimize the consequences of any event of Force Majeure
		176	A Party affected by an event of Force Majeure shall notify the
		17.0	other Party of such event as soon as possible, and in any case
			not later than fourteen (14) calendar days following the
			occurrence of such event, providing evidence of the nature
, ,			and cause of such event, and shall similarly give written
notice of the restoration of normal conditions as soon			
possible.			



		Contract, complete any action or task, shall be extended for a
		period equal to the time during which such Party was unable
		to perform such action as a result of Force Majeure.
	17.8	During the period of their inability to perform the Services as
		a result of an event of Force Majeure, the Consultant, upon
		instructions by the Procuring Agency, shall either:
		a. demobilize, in which case the Consultant shall be
		reimbursed for additional costs they reasonably and
		necessarily incurred, and, if required by the Procuring
		Agency, in reactivating the Services; or
		b. continue with the Services to the extent reasonably
		possible, in which case the Consultant shall continue to be
		paid under the terms of this Contract and be reimbursed
		for additional costs reasonably and necessarily incurred.
	17.9	In the case of disagreement between the Parties as to the
		existence or extent of Force Majeure, the matter shall be
		settled according to Clauses GCC 49.
18. Suspension	18.1	The Procuring Agency may, by written notice of suspension
		to the Consultant, suspend all payments to the Consultant
		hereunder if the Consultant fails to perform any of its
		obligations under this Contract, including the carrying out of
		the Services, provided that such notice of suspension (i) shall
		specify the nature of the failure, and (ii) shall request the
		Consultant to remedy such failure within a period not exceeding thirty (30) calendar days after receipt by the
		Consultant of such notice of suspension.
19. Termination	19.1	This Contract may be terminated by either Party as per
13. Termination	17.1	provisions set up below:
a. By the Procuring	19.1.1	The Procuring Agency may terminate this Contract in case of
Agency	27,212	the occurrence of any of the events specified in paragraphs (a)
8 3		through (f) of this Clause. In such an occurrence the Procuring
		Agency shall give at least thirty (30) calendar days' written
		notice of termination to the Consultant in case of the events
		referred to in (a) through (d); at least sixty (60) calendar days'
		written notice in case of the event referred to in (e); and at
		least five (5) calendar days' written notice in case of the event
		referred to in (f):
		(a) If the Consultant fails to remedy a failure in the
		performance of its obligations hereunder, as specified in a
		notice of suspension pursuant to Clause GCC 18;
		(b) If the Consultant becomes (or, if the Consultant consists
		of more than one entity, if any of its members becomes)
		insolvent or bankrupt or enter into any agreements with
		their creditors for relief of debt or take advantage of any
		law for the benefit of debtors or go into liquidation or
		receivership whether compulsory or voluntary; (c) If the Consultant fails to comply with any final decision
		reached as a result of arbitration proceedings pursuant to
		Clause GCC 49
		(d) If, as the result of Force Majeure, the Consultant is unable
	<u>i</u>	(a) 1, as the result of Force majeure, the Consultant is unable

	19.1.2	to perform a material portion of the Services for a period of not less than sixty (60) calendar days; (e) If the Procuring Agency, in its sole discretion and for any reason whatsoever, decides to terminate this Contract; (f) (f) If the Consultant fails to confirm availability of Key Experts as required in Clause GCC 13. If the Consultant, in the judgment of the Procuring Agency has engaged in Fraud and Corruption, as defined in paragraph 1.23 of Attachment 1 to the GCC, in competing for or in executing the Contract, then the Procuring Agency may, after giving fourteen (14) calendar days written notice to the Consultant, terminate the Consultant's employment under the Contract.
b. By the Consultant	19.1.3	The Consultant may terminate this Contract, by not less than thirty (30) calendar days' written notice to the Procuring Agency, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause. (a) If the Procuring Agency fails to pay any money due to the Consultant pursuant to this Contract and not subject to dispute pursuant to Clauses GCC 50.1 within forty-five (45) calendar days after receiving written notice from the Consultant that such payment is overdue. (b) If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days. (c) If the Procuring Agency fails to comply with any final decision reached as a result of arbitration pursuant to Clause GCC 50.1. (d) If the Procuring Agency is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Consultant may have subsequently approved in writing) following the receipt by the Procuring Agency of the Consultant's notice specifying such breach.
c. Cessation of Rights and Obligations	19.1.4	Upon termination of this Contract pursuant to Clauses GCC 12 or GCC 19 hereof, or upon expiration of this Contract pursuant to Clause GCC 14, all rights and obligations of the Parties hereunder shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, (ii) the obligation of confidentiality set forth in Clause GCC 22, (iii) the Consultant's obligation to permit inspection, copying and auditing of their accounts and records set forth in Clause GCC 25 and to cooperate and assist in any inspection or investigation, and (iv) any right which a Party may have under the Applicable Law.
d. Cessation of Services	19.1.5	Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GCC 19a or GCC 19b, the Consultant shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a

e. Payment upon	19.1.6	close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultant and equipment and materials furnished by the Procuring Agency, the Consultant shall proceed as provided, respectively, by Clauses GCC 27 or GCC 28. Upon termination of this Contract, the Procuring Agency
Termination	19.1.6	shall make the following payments to the Consultant: (a) remuneration for Services satisfactorily performed prior to the effective date of termination, and reimbursable expenditures for expenditures actually incurred prior to the effective date of termination; and pursuant to Clause 43; (b) in the case of termination pursuant to paragraphs (d) and (e) of Clause GCC 19.1.1, reimbursement of any reasonable cost incidental to the prompt and orderly termination of this Contract, including the cost of the return travel of the Experts.
20. General		•
a. Standard of Performance	20.1	The Consultant shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Consultant shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to the Procuring Agency, and shall at all times support and safeguard the Procuring Agency's legitimate interests in any dealings with the third parties
	20.2	The Consultant shall employ and provide such qualified and experienced Experts and Sub-consultants as are required to carry out the Services.
	20.3	The Consultant may subcontract part of the Services to an extent and with such Key Experts and Sub-consultants as may be approved in advance by the Procuring Agency.
b. Law Applicable to Services	20.4	The Consultant shall perform the Services in accordance with the Contract and in accordance with the Law of Pakistan and shall take all practicable steps to ensure that any of its Experts and Sub-consultants, comply with the Applicable Law.
21. Conflict of Interests	21.1	The Consultant shall hold the Procuring Agency's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.
a. Consultant Not to Benefit from Commissions, Discounts, etc.	21.1.1	The payment of the Consultant pursuant to GCC F (Clauses GCC 42 through 47) shall constitute the Consultant's only payment in connection with this Contract and, subject to Clause GCC 21.1.3, the Consultant shall not accept for its own benefit any trade commission, discount or similar payment in

	21.1.2	connection with activities pursuant to this Contract or in the discharge of its obligations hereunder, and the Consultant shall use its best efforts to ensure that any Sub-consultants, as well as the Experts and agents of either of them, similarly shall not receive any such additional payment. Furthermore, if the Consultant, as part of the Services, has the responsibility of advising the Procuring Agency on the procurement of goods, works or services. Any discounts or commissions obtained by the Consultant in the exercise of such procurement responsibility shall be for the account of
b. Consultant and Affiliates Not to Engage in Certain Activities	21.1.3	the Procuring Agency. The Consultant agrees that, during the term of this Contract and after its termination, the Consultant and any entity affiliated with the Consultant, as well as any Sub-consultants and any entity affiliated with such Sub-consultants, shall be disqualified from providing goods, works or non-consulting services resulting from or directly related to the Consultant's Services for the preparation or implementation of the project, unless otherwise indicated in the SCC.
c. Prohibition of Conflicting Activities	21.1.4	The Consultant shall not engage, and shall cause its Experts as well as its Sub-consultants not to engage, either directly or indirectly, in any business or professional activities that would conflict with the activities assigned to them under this Contract.
d. Strict Duty to Disclose Conflicting Activities	21.1.5	The Consultant has an obligation and shall ensure that its Experts and Sub-consultants shall have an obligation to disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of their Procuring Agency, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the Consultant or the termination of its Contract.

22.	Confidentiality	22.1	Except with the prior written consent of the Procuring Agency, the Consultant and the Experts shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Consultant and the Experts make public the recommendations formulated in the course of, or as a result of, the Services.
23.	Liability of the Consultant	23.1	Subject to additional provisions, if any, set forth in the SCC, the Consultant's liability under this Contract shall be as determined under the Applicable Law.
24.	Insurance to be Taken out by the Consultant	24.1	The Consultant (i) shall take out and maintain, and shall cause any Sub-consultants to take out and maintain, at its (or the Sub-consultants', as the case may be) own cost but on terms and conditions approved by the Procuring Agency, insurance against the risks, and for the coverage specified in the SCC, and (ii) at the Procuring Agency's request, shall provide evidence to the Procuring Agency showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. The Consultant shall ensure that such insurance is in place prior to commencing the Services as stated in Clause GCC 13.
25.	Accounting, Inspection and Auditing	25.1	The Consultant shall keep, and shall make all reasonable efforts to cause its Sub-consultants to keep, accurate and systematic accounts and records in respect of the Services in such form and detail as will clearly identify relevant time changes and costs.
		25.2	Pursuant to paragraph 1.23 (e) of Attachment 1 to the General Conditions, the Consultant shall permit and shall cause its agents (where declared or not), subcontractors, subconsultants, service providers, suppliers, and personnel, to permit, the procuring agency to inspect the site and/or the accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have such accounts, records and other documents. The Consultant's and its Subcontractors' and sub-consultants' attention is drawn to Sub-Clause 10.1 (Fraud and Corruption) which provides, inter alia, that acts intended to materially impede the exercise of the Procuring Agency's inspection and audit rights constitute a prohibited practice subject to contract termination.

26. Reporting Obligations	26.1	The Consultant shall submit to the Procuring Agency the reports and documents specified in SCC, in the form, in the numbers and within the time periods set forth in the said Appendix.
27. Proprietary Rights of the Procuring Agency in Report and Records	27.1	Unless otherwise indicated in the SCC, all reports and relevant data and information such as maps, diagrams, plans, databases, other documents and software, supporting records or material compiled or prepared by the Consultant for the Procuring Agency in the course of the Services shall be confidential and become and remain the absolute property of the Procuring Agency. The Consultant shall, not later than upon termination or expiration of this Contract, deliver all such documents to the Procuring Agency, together with a detailed inventory thereof. The Consultant may retain a copy of such documents, data and/or software but shall not use the same for purposes unrelated to this Contract without prior written approval of the Procuring Agency.
	27.2	If license agreements are necessary or appropriate between the Consultant and third parties for purposes of development of the plans, drawings, specifications, designs, databases, other documents and software, the Consultant shall obtain the Procuring Agency's prior written approval to such agreements, and the Procuring Agency shall be entitled at its discretion to require recovering the expenses related to the development of the program(s) concerned. Other restrictions about the future use of these documents and software, if any, shall be specified in the SCC.
28. Equipment, Vehicles and Materials	28.1	Equipment, vehicles and materials made available to the Consultant by the Procuring Agency, or purchased by the Consultant wholly or partly with funds provided by the Procuring Agency, shall be the property of the Procuring Agency and shall be marked accordingly. Upon termination or expiration of this Contract, the Consultant shall make available to the Procuring Agency an inventory of such equipment, vehicles and materials and shall dispose of such equipment, vehicles and materials in accordance with the Procuring Agency's instructions. While in possession of such equipment, vehicles and materials, the Consultant, unless otherwise instructed by the Procuring Agency in writing, shall insure them at the expense of the Procuring Agency in an amount equal to their full replacement value.
	28.2	Any equipment or materials brought by the Consultant or its Experts into the Procuring Agency's country for the use either for the project or personal use shall remain the property of the Consultant or the Experts concerned, as applicable.

29. Code of Conduct	29.1	The Procuring Agencies and the Consultant are bound to follow the Code of Ethics issued by the Authority.			
Conduct 36. Assistance and Exemptions 36.1		 follow the Code of Ethics issued by the Authority. Unless otherwise specified in the SCC, the Procuring Agency shall use its best efforts to: (a) Assist the Consultant with obtaining work permits and such other documents as shall be necessary to enable the Consultant to perform the Services. (b) Assist the Consultant with promptly obtaining, for the Experts and, if appropriate, their eligible dependents, all necessary entry and exit visas, residence permits, exchange permits and any other documents required for their stay in the Procuring Agency's country while carrying out the Services under the Contract. (c) Facilitate prompt clearance through customs of any property required for the Services and of the personal effects of the Experts and their eligible dependents. (d) Issue to officials, agents and representatives of the Government all such instructions and information as may be necessary or appropriate for the prompt and effective implementation of the Services. (e) Assist the Consultant and the Experts and any Subconsultants employed by the Consultant for the Services with obtaining exemption from any requirement to register or obtain any permit to practice their profession or to establish themselves either individually or as a corporate entity in the Procuring Agency's country according to the applicable law in the Procuring Agency's country. (f) Assist the Consultant, any Sub-consultants and the Experts of either of them with obtaining the privilege, pursuant to the applicable law in the Procuring Agency's country, of bringing into the Procuring Agency's country reasonable amounts of foreign currency for the purposes of the Services or for the personal use of the Experts and of withdrawing any such amounts as may be earned therein by the Experts in the execution of the Services. 			
37. Access to the Project Site	37.1	The Procuring Agency warrants that the Consultant shall have, free of charge, unimpeded access to the project site in respect of which access is required for the performance of the Services. The Procuring Agency will be responsible for any damage to the project site or any property thereon resulting from such access and will indemnify the Consultant and each of the experts in respect of liability for any such damage, unless such damage is caused by the willful default or negligence of the Consultant or any Sub-consultants or the Experts of either of them.			



38. Change in Applicable Law related to Taxes and Duties	38.1	If, after the date of this Contract, there is any change in the applicable law in the Procuring Agency's country with respect to taxes and duties which increases or decreases the cost incurred by the Consultant in performing the Services, then the remuneration and reimbursable expenses otherwise payable to the Consultant under this Contract shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the ceiling amounts specified in Clause GCC 42.2.
39. Services, facilities and Property of the Procuring Agency	39.1	The Procuring Agency shall make available to the Consultant and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference (Section V: Schedule of Requirement/ToR).
	39.2	In case that such services, facilities and property shall not be made available to the Consultant as and when specified in Schedule of Requirements , the Parties shall agree on (i) any time extension that it may be appropriate to grant to the Consultant for the performance of the Services, (ii) the manner in which the Consultant shall procure any such services, facilities and property from other sources, and (iii) the additional payments, if any, to be made to the Consultant as a result thereof pursuant to Clause GCC 42.3.
40. Counterpart Personnel	40.1	The Procuring Agency shall make available to the Consultant free of charge such professional and support counterpart personnel, to be nominated by the Procuring Agency with the Consultant's advice, if specified in notification of award .
	40.2	If counterpart personnel are not provided by the Procuring Agency to the Consultant as and when specified in subclause 5 of Section V: Schedule of Requirement , the Procuring Agency and the Consultant shall agree on (i) how the affected part of the Services shall be carried out, and (ii) the additional payments, if any, to be made by the Procuring Agency to the Consultant as a result thereof pursuant to Clause GCC 42.3.
	40.3	Professional and support counterpart personnel, excluding Procuring Agency's liaison personnel, shall work under the exclusive direction of the Consultant. If any member of the counterpart personnel fails to perform adequately any work assigned to such member by the Consultant that is consistent with the position occupied by such member, the Consultant may request the replacement of such member, and the Procuring Agency shall not unreasonably refuse to act upon such request.

41 D	41.1	Hundred (100) percent payment often auccessful avaluation
41. Payment Obligation	41.1	Hundred (100) percent payment after successful evaluation, submission and acceptance of requisite deliverable as stated in Section V, shall be made within Thirty (30) days of submission of claim supported by a copy of the General Sales Tax (GST) invoice showing the amount of sales tax have been submitted along with the invoice and other document indicated in SCC 15. Incase GST is not applicable on the Goods to be procured, the service provider shall provide the documentary evidence to the said effect.
44. Taxes and Duties	44.1	The Consultant, Sub-consultants and Experts are responsible for meeting any and all tax liabilities arising out of the Contract unless it is stated otherwise in the SCC.
	44.2	As an exception to the above and as stated in the SCC, all local identifiable indirect taxes (itemized and finalized at Contract negotiations) are reimbursed to the Consultant or are paid by the Procuring Agency on behalf of the Consultant.
45. Currency of Payment	45.1	a) Any payment under this Contract shall be made in the currency(ies) specified in the SCC.
46. Mode of Billing and Payment	46.1	Not applicable
47. Interest on Delayed Payment	47.1	If the Procuring Agency had delayed payments beyond fifteen (15) days after the due date stated in Clause GCC 41.1 (c), interest shall be paid to the Consultant on any amount due by, not paid on, such due date for each day of delay at the annual rate stated in the SCC.
48. Good Faith	48.1	The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.
49. Amicable Settlement	49.1	Any dispute of any kind whatsoever shall arise between the Authority and the Service Provider in connection with or arising out of the Contract, including without prejudice to the generality of the foregoing, any question regarding its existence, validity or termination, or the execution of the Project –whether during developing phase or after their completion and whether before or after the termination, abandonment or breach of the Contract – the parties shall seek to resolve any such dispute or difference by mutual consultation. If the parties fail to resolve such a dispute or difference even after negotiations or mediation, then the dispute shall be referred within fourteen (14) days in writing by either party to the Arbitrator, with a copy to the other party.
	49,2	Any dispute in respect of which a notice of intention to commence arbitration has been given, in accordance with GCC sub-clause 45.1, shall be finally settled by arbitration. Arbitration may be commenced prior to or after completion of the Project. Arbitration proceedings shall be conducted in accordance with Arbitration Act 1940.

49.3	Notwithstanding any reference to the arbitration herein, the
	parties shall continue to perform their respective obligations
	under the Contract unless they otherwise agree that the
	Authority shall pay the Service Provider any monies due the
	Service Provider.

SECTION VIII: SPECIAL CONDITIONS OF THE CONTRACT (SCC)

The following Special Conditions of Contract (SCC) shall supplement the GCC. Whenever there is a conflict, the provisions herein shall prevail over those in the GCC. The corresponding clause number of the GCC is indicated in parentheses.

CCC	CCC	A 1 (1 C 1 (C1 '- 11 CCC
SCC	GCC	Amendments of, and Supplements to, Clauses in the GCC
Clause	Clause	
Number	Number	
Definitions	s (GCC 1)	
1.	1.1	The Procuring Agency is: National Disaster Risk Management Fund
2.	1.1(d) (f)	The Service Provider is: [Name and address]
3.	1.1(x)	The title of the subject procurement or The Project is: Hiring a Firm for ISO 27001:2022 Information Security Management System (ISMS) Readiness and Preparation Services
Governing	Language (GC	C 4)
4.	4.1	The Governing Language shall be: English
Applicable	Law (GCC 5)	
5.	5.1	The Applicable Law shall be: Laws of the Government of Pakistan
Country of	Origin (GCC 6	
6.	6.1	Country of Origin is Pakistan
Performan	ce Security (or	guarantee) (GCC 10)
7.	10.1	10% of contract value either in form of Bank Guarantee (Form attached) or Bank Draft/CDR/SDR, which shall be discharged following completion of post certification support or expiration of contract, or whichever is earlier.
Effectivene	ess of Contract	(GCC 11)
8.	11.1	Date of signing of contract
	n of Contract f	or Failure to Become Effective (GCC Clause 12)
9.	12.1	Termination of Contract for Failure to Become Effective: The time period shall be two weeks
10.	13.1	Commencement of Services: Date of Signing of Contract
11.	14.1	Expiration of Contract: One year following date of signing of contract



SCC Clause	GCC Clause	Amendments of, and Supplements to, Clauses in the GCC				
Number	Number					
12.	21.1.3	Conflict of Interest (GCC Clause 21)				
		The Procuring Agency reserves the right to determine on a case-by- case basis whether the Consultant should be disqualified from				
		providing goods, works or non-consulting services due to a conflict				
		of a nature described in Clause GCC 21.1.3: YES				
13.	23.1	Limitation of the Consultant's Liability towards Procuring				
13.	23.1	Agency:				
		a. Except in the case of gross negligence or willful misconduct on				
		the part of the Consultant or on the part of any person or a firm				
		acting on behalf of the Consultant in carrying out the Services,				
		the Consultant, with respect to damage caused by the				
		Consultant to the Procuring Agency's property, shall not be				
		liable to the Procuring Agency:				
		i) for any indirect or consequential loss or damage; and				
		ii) for any direct loss or damage that exceeds two times the total value of the Contract;				
14.	24.1	The insurance coverage against the risks shall be as follows:				
14.	24.1	Where required to be borne by Consultant				
15.	26.	Reporting Obligations.				
15.	20.	As per Section V: Scope of Work				
16.	29.1	The Consultant is required to have a Code of Conduct for Experts				
		as per the policy of the Authority.				
17	36.1	Except sub-clause (a) rest are not applicable.				
18.	41.1	Payment Terms: Milestone based payment after successful				
		submission and acceptance of requisite deliverable(s), as indicated				
		below, shall be made within Thirty (30) days of submission of claim				
		supported by a copy of the General Sales Tax (GST) invoice showing				
		the amount of sales tax have been submitted along with the invoice				
		and other document.				
		Sr.No. Deliverable/Milestone Payment Schedule				
		1. Risk Assessment Report 60% upon submission,				
		GAP Analysis Report acceptance and approval Acceptance of the relevant policies, required deliverables				
		procedures and controls				
		2. Relevant trainings to NDRMF staff 40% upon submission,				
		Final internal audit assessment acceptance and approval				
		Report required milestone/ deliverables				
		In case GST is not applicable on the Goods to be procured, the				
		service provider shall provide the documentary evidence to the said				
		effect.				
19.	44.1	Government of Pakistan prevailing tax tariff applicable.				
20.	45.1	The currency [currencies] of payment shall be the following: Pakistani Rupees				
21.	47.1	Interest Rate: Not applicable				
41,	7/.1	microsi naie. Inui appiicavie				



SECTION IX: CONTRACT FORMS



A. Form 1: Letter of Acceptance / Notification of Award

[Letter head paper of the Procuring Agency or designated official email id]

[date]

To: [name and address of the Service Provider]

This is to notify you that your Bid dated [date] for execution of the [name of the Contract and identification number, as given in the Special Conditions of Contract] for the Contract Price of the equivalent of [amount in numbers and words] [name of currency], as corrected and modified in accordance with the Instructions to Bidders is hereby accepted by us.

In light of the above, *M/s* [*Awardee Name*] is advised to acknowledge the receipt of this letter/email and arrange non-judicial stamp papers duly issued for the purpose of (tender name) to NDRMF, executed between NDRMF (client) & M/s [*Awardee Name*] for a value of Rs. 3000/- (subject to contract price and under Schedule 22-A(a) of Stamp Act 1899), besides, authorize a representative of firm for signing of the contract (as per format already shared via Bid Document) within **seven (07)** days of receipt of this notification of award/Bid's Acceptance.

Authorized Signature: Name

and Title of Signatory: Name of

Agency: Attachment: Contract



B. Form 2: Form o	of Contract			
THIS AGREEMENT number made on				
Management Fund (NDRMF), having its office located at 1				
Mauve Area Near NADRA Office, G 10/4, Islamabad (here	9			
one part and M/s, located at				
Provider") on the other part.	(recentation cannot the contract			
WHEREAS the Procuring Agency invited bids for	and has accepted a Bid by the Service			
Provider for providingfor the total sum) inclusive of all taxes, (hereinafter	of PKR (Pakistani Rupees			
NOW THIS CONTRACT WITNESSETH AS FOLLOWS:				
1. In this Contract words and expressions shall hav	e the same meanings as are respectively			
assigned to them in the Conditions of Contract referred	d to.			
2. The following documents shall be deemed to form Contract, In the event of any ambiguity or conflict bet the order of precedence shall be the order in which (a) This form of Contract;	ween the Contract Documents listed below,			
(b) the Form of Bid and the Price Schedule submitted	l by the Bidder;			
(c)the Schedule of Requirements/ToR;				
(d) the Technical Specifications;				
(e) the Special Conditions of Contract;				
(f) the General Conditions of the Contract;				
(g) the Procuring Agency's Letter of Acceptance; and(h) [add here: any other documents]	1			
3. In consideration of the payments to be made by the as hereinafter mentioned, the Service Provider herein provide the Services and related services and to respects with the provisions of the Contract.	by covenants with the Procuring Agency to			
4. The Procuring Agency hereby covenants to pay the Service Provider in consideration of the provision of the Services and related services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract. IN WITNESS whereof the parties hereto have caused this Contract to be executed in accordance with their respective laws the day and year first above written.				
For and on behalf of 'Procuring Agency/NDRMF'	For and on behalf of 'Service Provider/ M/s			
Name:	Name:			
Designation:	Designation:			
CNIC:	CNIC:			

Name:

Designation: CNIC:



Name:

Designation: CNIC:

WITNESSES

C. Performance Security (or Bank Guarantee) Form

To: National Disaster Risk Management Fund (NDRMF) 5th Floor, EOBI House, G-10/4, Mauve Area, Islamabad

WHEREAS [name of Supplier] (hereinafter called "the Service Provider") has undertaken, in pursuance of Contract No. [reference number of the contract] dated [insert date] to delivery [description of goods and services] (hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Service Provider shall furnish you with a Bank Guarantee by a reputable bank for the sum specified therein as security for compliance with the Service Provider's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Service Provider a guarantee:

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Service Provider, up to a total of [amount of the guarantee in words and figures], and we undertake to pay you, upon your first written demand declaring the Service Provider to be in default under the Contract and without cavil or argument, any sum or sums within the limits of [amount of guarantee] as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the: [insert date]

Signature and seal of the Guarantors

[name of bank]			
[address]			
 [date]			

