

Attachment-I
(See regulation 2)

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)
CONTRACT AWARD PERFORMA-I

(To be filled and uploaded on PPRA Website In Respect of all Public of Works, Services and Goods Worth Fifty Million or More.


1. Name of the Organization / Department: **Pakistan Post Office Department**
2. Federal / Provincial Government: **Federal Government**
3. Title of Contract:
Maintaining, updating, re-engineering, troubleshooting, upgrading and integrating the already running EMTTS, IPS, Mobile Delivery Update & Complaint Management System with Call Center which are already working individually in a hybrid mode and network administration
4. Tender Number : **EP.8-17/2012**
5. Brief Description of Contract:
Pakistan Post is running Express Mail Track and Trace System (EMTTS) International Postal System (IPS), Mobile Delivery Update System and Complaint Management System. Due to non availability of technical support with Pakistan Post Office Department, maintenance, management and operation of software's of above indicated projects has been outsourced. Due to expiry of term of the agreement period, a tender was called for contracting of Maintenance, Operation and Management of Software of Express Mail Track and Trace System (EMTTS) International Postal System (IPS), Mobile Delivery Update System and Complaint Management System with Call Center
6. Tender Estimated Value: **Not applicable. As this is maintenance, management and operation of software's Contract.**
7. Estimated Completion Period:-
 - **This Agreement is for a period of 03 (three) years from the date of its effectiveness.**
 - **This Agreement may be extended through mutual written consent of the Parties for another term of 02 two years on the same terms & conditions**
8. Whether the procurement was included in annual procurement Plan? :
This is not a new procurement, it is a Software Support and Maintenance Contract of Pakistan Post which is already running and YES maintenance of these systems which are out sourced is very much part of our annual Plans.
9. Advertisement:
 - i) PPRA Website (Federal Agencies):- **Yes**
(If yes, give date and PPRA's tender number) **(TS183879E) (Flag-"A")**
 - (ii) News Papers
(If yes, give names of newspapers and dates): **Yes (Flag-"B")**
Due to Ban imposed by APNS on advertisement of Pakistan Post. It was published on NON APNS news papers i.e. Daily "National Status", Karachi, Daily "Times", Peshawar, Daily "Surat-a-Haal", Lahore, Daily "Ash-Sharq", Islamabad/Rawalpindi, "Shujaat", Quetta and Pakistan Post Office Web site: www.pakpost.gov.pk and www.ep.gov.pk
10. Tender / Bid Opening (Date and Time): **02-07-2013 @ 11:30 a.m.**

11. Nature of Purchase: (Local/International): **Local**
12. Extension in due date (if any) (Yes/No): **Yes (Flag-“C”)**
13. Number of Tender Document Sold:- **08 (Eight)**
14. Whether qualification criteria was included in bidding / tender documents :
(if yes enclose a copy). **Yes (Copy Enclosed as Flag-“D”)**
15. Whether bid evaluation criteria was included in bidding / tender documents:
(if yes enclose a copy). **Yes (Copy Enclosed as Flag-“E”)**
16. Method of procurement used:- **Single stage – two envelope**
- a. Single stage – one envelope
- b. Single stage – two envelope:-
- c. Two stage bidding procedure
- d. Two stage – Two envelop
- Please specify if any other method of procurement was adopted with brief reasons (i.e. Emergency, Direct Contracting, Negotiated Tendering Etc.)
17. Who is Approving authority:
Name: - Syed Ghulam Panjtan Rizvi
Designation: - Director General/Chairman (Head of the Department)
Pakistan Post Office Department
18. Whether approval of competent authority was obtained for using a method other than open competitive bidding?
Not Applicable. As this tender was called on open competitive bidding method.
19. Number of Bid Received:- **05 (Five)**
20. Whether the successful bidder was lowest bidder?: **Yes**
21. Whether integrity pact was signed (if yes enclose a copy)? **No**

Dated:

16/9/2014

Signature & Official Stamp of
Authorized Officer:


(Aftab Rashid)
Asstt. Dy. Director General (QS)
Dte-General, Pakistan Post Office
Department, G-8/4, Islamabad
Ph: 051-9263273

AFTAB RASHID
Asstt. Dy. Director General (QS)
Directorate General Pakistan Post
Islamabad

Attachment-II
(See regulation 2)

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)
CONTRACT AWARD PERFORMA-II

(To be filled and uploaded on PPRA Website In Respect of all Public of Works, Services and Goods Worth Fifty Million or More.

1. Number of Bidders present at the time of Opening of Bid:- **05 (Five)**
2. Name and Address of the successful bidder:- **Mr. Farrukh Bilal Qureshi, Chief Operating Officer, M/S 360 Technologies (Pvt) Ltd, 3rd Floor, Safdar Mension, 16-D, Fazal-e-Hag Road, Blue Area, Islamabad-44000**
3. Ranking of Successful Bidder in Evaluation Report: **1st**
(i.e. 1st, 2nd, 3rd Evaluated Bid).
4. Date of contract signing / bid signing:- **01-12-2013**
5. Need Analysis (Why the procurement was necessary?)
This is not a new procurement; it is a Software Support and Maintenance Contract. Pakistan Post is already running Express Mail Track and Trace System (EMTTS) International Postal System (IPS), Mobile Delivery Update System and Complaint Management System. Due to non availability of technical support with Pakistan Post Office Department, maintenance, management and operation of software's of above indicated projects has been outsourced. Due to expiry of term of the agreement period with the sitting contractors a new tender was called.
6. In Case extension was made in response Time, what were the reasons (Briefly describe)
Before submission of Technical/Financial bids, a briefing session was arranged for the interested parties whereby scope of work, salient details of the project and other relevant aspect of tendering were elaborated. After the briefing session, all bidders written requested for some amendments in the Tender Document (Flag-"A"). The issues/suggestions put-forth by the participating firms were also considered by the Committee on the basis of which, Tender Document was revised accordingly after getting approval from Director General and accordingly a Corrigendum was issued in the Press as well as on PPRA and Pakistan Post Web Sites on 12-06-2013 as the date of opening of bids was also extended on the written request of the interested bidders.
7. Whether names of the bidders and their prices were read out at the time of opening of bids? Yes/No: **YES**
8. **Date of Contract Signing :**
(Attach a copy of agreement) **Agreement is w.e.f. 01-12-2013 Signing date is 20-08-2014 (copy of agreement is attached as Flag-"B")**
9. Contract Award Price: **Attached as Flag-"C "**

10. Whether copy of evaluation report given to all bidders? :

(Attach a copy of the bid evaluation report): YES (Copy enclosed as Flag-"D")

11. ANY COMPLAINTS RECEIVED (YES/NO): YES

(If yes result thereof)

The Grievances Committee was unanimously of the view that the complaint lodged against the technical evaluation by the Tender Committee is not based on solid objections. The Committee did not recommend cancellation of the further tender process as demanded by the complainant. (Copy enclosed as Flag-"E")


12. Any Deviation from specifications given in the tender notice/documents: (Yes/No)
(If yes give details): No

13. Deviation from Qualification Criteria: (Yes/No):- NO
(If yes given details)

14. Special Conditions, if any:- NO
(Give Brief Description)

Dated: 16/9/2014

Signature & Official Stamp of
Authorized Officer:


(Aftab Rashid)
Asstt. Dy. Director General (QS)
Dte-General, Pakistan Post Office
Department, G-8/4, Islamabad
Ph: 051-9263273

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