

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)

CONTRACT AWARD PROFORMA – I

(To Be Filled And Uploaded On PPRA Website in Respect of All Public Contracts of Works, Services and Goods worth Fifty Million Rupees or More)

Name of the organization/deptt.	State Bank of Pakistan
Federal / provincial govt/ other	Other
Title of contract	Supply, Installation, Maintenance & Support of Desktop IT Equipment– Pkg I-Computers
Tender number	GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020
Brief description of contract	Contract is attached
Tender value	PKR 52,548,722
Engineer's estimate (for civil works only)	N/A
Estimated completion period	05 Years
Whether the procurement was included in annual procurement plan? (yes/no)	Yes
Advertisement:	Yes
PPRA website (yes/no) (if yes give date and pprra's tender number)	TS416047E dated 25-02-2020
Newspapers (yes/no) (if yes give names of newspapers and dates)	Yes- i. Daily Nation ii. Daily Khabrain iii. Daily Eagle Dated: 29-02-2020
Tender opened on (date & time)	19-03-2020 at 11:30 am
Nature of purchase (local / international)	Local
Extension in due date (if any) (yes/no)	No
Number of tender documents sold (attach list of buyers)	Twenty Six (26) 1. M/s. M.R Enterprises 2. M/s. Pakland Corporation Pvt. Ltd. 3. M/s. CNS Engineering 4. M/s. Silicon Technologies 5. M/s. Megaplus Pakistan 6. M/s..SI Global 7. M/s..SG Technical 8. M/s. Shirazi Trading Co. Pvt. Ltd. 9. M/s. Seesam Solutions. 10. M/s. CMC 11. M/s. Faiz Scientific Company 12. M/s. Gemco 13. M/s. NDS Computer Systems 14. M/s. Rayyanco Business Systems 15. M/s. Al- Madina Enterprises. 16. M/s. Texitech 17. M/s. Grapho Scan Supplies 18. M/s. ABM Data Systems Pvt. Ltd.



	19. M/s. DWP Technologies Pvt. Ltd. 20. M/s Pros Link 21. M/s Astrontech Distributions 22. M/s AlphaXero Tech 23. M/s Kontinental Establishment 24. M/s Premier System 25. M/s Jamal Brothers 26. M/s SY Office Automation
Whether qualification criteria was included in bidding/tender documents (yes/no) (if yes enclose a copy)	Yes (Copy Attached)
Whether Bid Evaluation Criteria was included in bidding/tender documents? (if yes enclose a copy)	Yes (Copy Attached)
Which method of procurement was used: A) single stage – one envelope procedure B) single stage - two envelope procedure C) two stage bidding procedure D) two stage – two envelope bidding procedure Please specify if any other method of procurement was adopted with brief reasons (i.e. emergency, direct contracting, negotiated tendering etc.)	Single stage - two envelope procedure
Who is the approving authority?	Management Committee on Information Technology
Whether approval of competent authority was obtained for using a method other than open competitive bidding.	N/A
Number of bids received	03
Whether the successful bidder was lowest bidder (yes/no)	Yes
Whether integrity pact was signed (yes/no)	Yes



CONTRACT AWARD PROFORMA – II

(To Be Filled And Uploaded On PPRA Website in Respect of All Public Contracts of Works, Services and Goods worth Fifty Million Rupees or More)

Number of bidders present at the time of opening of bids	03
Name and address of the successful bidder	M/s DWP Technologies 11-1 st Floor Mandiwala Chamber, Talpur Road, Karachi
Ranking of successful bidder in evaluation report (i.e. 1 st , 2 nd , 3 rd evaluated bid).	1 st (Lowest Evaluated Bidder)
Need analysis (why the procurement was necessary?)	To fulfil the annual corporate EDP IT needs of SBP and its subsidiaries for FY 2019-20.
In case extension was made in response time, what were the reasons (briefly describe)	N/A
Whether names of the bidders and their prices were read out at the time of opening of bids	Yes
Date of contract signing (attach a copy of agreement)	30-Jul-2020 (Contract copy Attached)
Contract award price	PKR 52,548,722
Whether copy of evaluation report given to all bidders (yes/no) (attach copy of the bid evaluation report)	Yes (Uploaded on PPRA & SBP websites) (Evaluation Report Attached)
Any complaints received (if yes result thereof)	No
Any deviation from specifications given in the tender notice/documents (yes/no) (if yes give details)	No
Deviation from qualification criteria (yes/no) (if yes give details)	No
Special conditions, if any (give brief description)	N/A



Bid Evaluation Criteria for Supply, Installation, Maintenance and Support of Desktop IT Equipment Pkg I-Computers

a. Desktop PCs –Type A (Quantity: 26)

#	Description	Technical Requirement		
1.	Processor	9 th Generation Intel® Core™ i7 Processor or Higher		
2.	Chipset	Intel Q370 Chipset or Higher		
3.	System Memory	32GB (4 x 8GB) DDR4 or Higher		
4.	Max Memory Slots	04 DIMM or Higher		
5.	Hard disk Drive	1 TB SATA 7200 rpm or Higher		
6.	Monitor	18.5"LED Screen or Higher		
7.	Graphics	HD Graphics or Higher		
8.	Network Interface	Gigabit LAN		
9.	Keyboard	Standard USB Keyboard (Original from OEM)		
10.	Mouse	USB Scroll Optical Mouse (Original from OEM) with Mouse Pad		
11.	Casing	Tower Casing		
12.	I/O Ports	04 USB 3.1 or Higher		
13.		02 USB 2.0 or Higher		
14.		01 Microphone-in Jack	OR	Combo / Universal Audio Jack
15.		01 Head Phone-out Jack		
16.		01 VGA port		
17.		02 Display port		
18.		01 RJ 45		
19.		Power Supply (in Watts)	250 W or Higher	
20.	Security	Trusted Platform Module TPM (Version 2.0 or Higher)		
21.		Built-in Physical Casing Lock		
22.	Power Cords	Flat Pins Power Cords		
23.	Operating System	Windows 10 Pro 64-bit or Higher (OEM License only)		
24.	Quoted model / product is not on the End of support notice including spare parts availability for the next 5 (five) years from the time of Bid submission.			

b. Desktop PCs –Type B (Quantity: 243)

#	Description	Technical Requirement		
1.	Processor	9 th Generation Intel® Core™ i5 Processor or Higher		
2.	Chipset	Intel Q370 Chipset or Higher		
3.	System Memory	16GB (2 x 8GB) DDR4 or Higher		
4.	Max Memory Slots	04 DIMM or Higher		
5.	Hard disk Drive	1 TB SATA 7200 rpm or Higher		
6.	Monitor	18.5”LED Screen or Higher		
7.	Graphics	HD Graphics or Higher		
8.	Network Interface	Gigabit LAN		
9.	Keyboard	Standard USB Keyboard (Original from OEM)		
10.	Mouse	USB Scroll Optical Mouse (Original from OEM) with Mouse Pad		
11.	Casing	Tower Casing		
12.	I/O Ports	04 USB 3.1 or Higher		
13.		02 USB 2.0 or Higher		
14.		01 Microphone-in Jack	OR	Combo / Universal Audio Jack
15.		01 Head Phone-out Jack		
16.		01 VGA port		
17.		02 Display port		
18.		01 RJ 45		
19.		Power Supply (in Watts)	250W or Higher	
20.	Security	Trusted Platform Module TPM (Version 2.0 or Higher)		
21.		Built-in Physical Casing Lock		
22.	Power Cords	Flat Pins Power Cords		
23.	Operating System	Windows 10 Pro 64-bit or Higher (OEM License only)		
24.	Quoted model / product is not on the End of support notice including spare parts availability for the next 5 (five) years from the time of Bid submission.			

c. Laptop Computers – (Quantity: 43)

#	Description	Technical Requirement
1.	Processor	8th Generation Intel® Core™ i5 U Series Mobile Processor or Higher
2.	Chipset	Integrated with Processor
3.	System Memory	16GB RAM (2 x 8GB) DDR4 or Higher
4.	Internal Storage	512 GB Solid State Drive or Higher
5.	Graphics	UHD Graphics
6.	Screen Size	14.0 inches
7.	Display	HD Screen or Higher
8.	Sound	On board Audio with integrated speakers & microphone
9.	Camera	Built-in HD Webcam
10.	Communications	Wireless Adapter with support for Protocol (802.11 a/b/g/n) or Higher
11.		10/100/1000 Mbps Ethernet LAN
12.		Bluetooth Wireless capability
13.	I/O ports	03 USB port (at least one USB 3.1 port or Higher) or Higher
14.		01 Head phone/ Microphone Combo jack or equivalent
15.		01 HDMI
16.		01 RJ-45
17.		01 Docking Connector or equivalent
18.	Security	Trusted Platform Module TPM (Version 2.0 or higher)
19.	Input Devices	Keyboard with Touch-pad device
20.	Battery	42Whr Battery or Higher
21.	Weight (with Batteries)	1.6 Kg or Less
22.	Power Adapter	AC Adapter
23.	Operating System	Windows 10 Pro 64-bit or Higher (OEM License Only)
24.	Carrying Case	Original High Quality from OEM
25.	Quoted model / product is not on the End of support notice including spare parts availability for the next 5 (five) years from the time of Bid submission.	

d. All in One (AIO) PC – Touch Screen (Quantity: 07)

#	Description		Technical Requirement		
1.	Type		All-in-One (AIO) PC		
2.	Processor		9 th Generation Intel® Core™ i5 Processor or Higher		
3.	Chipset		Intel Q370 Chipset or Higher		
4.	System Memory		16GB DDR4 RAM (2 x 8GB) or Higher		
5.	Max Memory Capability		32 GB or Higher		
6.	Hard disk Drive		500GB SATA 7200 rpm or Higher		
7.	AIO PC Display Panel	Screen Size	23 inches or Higher		
8.		Touch Display	Full HD (1920x1080) LED or Higher		
9.		Stand Type	Basic Stand (removable)		
10.		VESA compliant	VESA support for Wall Mount		
11.	Graphics		HD Graphics or Higher		
12.	Connectivity		Gigabit LAN		
13.			Wireless Adapter with support for Protocol (802.11 a/b /g/n) or Higher		
14.	Sound		Built-in Speakers		
15.	I/O Ports		06 USB Ports or Higher		
16.			01 Microphone-in Jack	OR	Combo/Universal Headphone Jack
17.			01 Head phone - out Jack		
18.			01 Display port		
19.			01 RJ 45		
20.	Security		Trusted Platform Module TPM (Version 2.0 or Higher)		
21.	Power Cords		Flat Pins Power Cords		
22.	Operating System		Windows 10 Pro 64-bit or Higher (OEM License only)		
23.	Quoted model / product is not on the End of support notice including spare parts availability for the next 5 (five) years from the time of Bid submission.				

e. All in One PC – Non-Touch Screen (Quantity: 05)

#	Description		Technical Requirement	
1.	Type		All-in-One (AIO) PC	
2.	Processor		9 th Generation Intel® Core™ i5 Processor or Higher	
3.	Chipset		Intel Q 370 Chipset or Higher	
4.	System Memory		16GB DDR4 RAM (2 x 8GB) or Higher	
5.	Max Memory Capability		32GB or Higher	
6.	Hard disk Drive		500GB SATA 7200 rpm or Higher	
7.	AIO PC Display Panel	Screen Size	23 inches or Higher	
8.		Non Touch Display	HD LED or Higher	
9.		Stand Type	Basic Stand (removable)	
10.		VESA compliant	VESA support for Wall Mount	
11.	Graphics		HD Graphics or Higher	
12.	Connectivity		Gigabit LAN	
13.			Wireless Adapter with support for Protocol (802.11 a/b /g/n) or Higher	
14.	Input Devices	Keyboard	Standard USB Keyboard	
15.		Mouse	USB Scroll Optical Mouse with Mouse Pad	
16.	I/O Ports		06 USB Ports or Higher	
17.			01 Microphone-in Jack	OR Combo/Universal Headphone Jack
18.			01 Head phone -out Jack	
19.			01 Display port	
20.			01 RJ 45	
21.	Security		Trusted Platform Module TPM (Version 2.0 or Higher)	
22.	Power Cords		Flat Pins Power Cords	
23.	Operating System		Windows 10 Pro 64-bit or Higher (OEM License only)	
24.	Quoted model / product is not on the End of support notice including spare parts availability for the next 5 (five) years from the time of Bid submission.			



CONTRACT
For

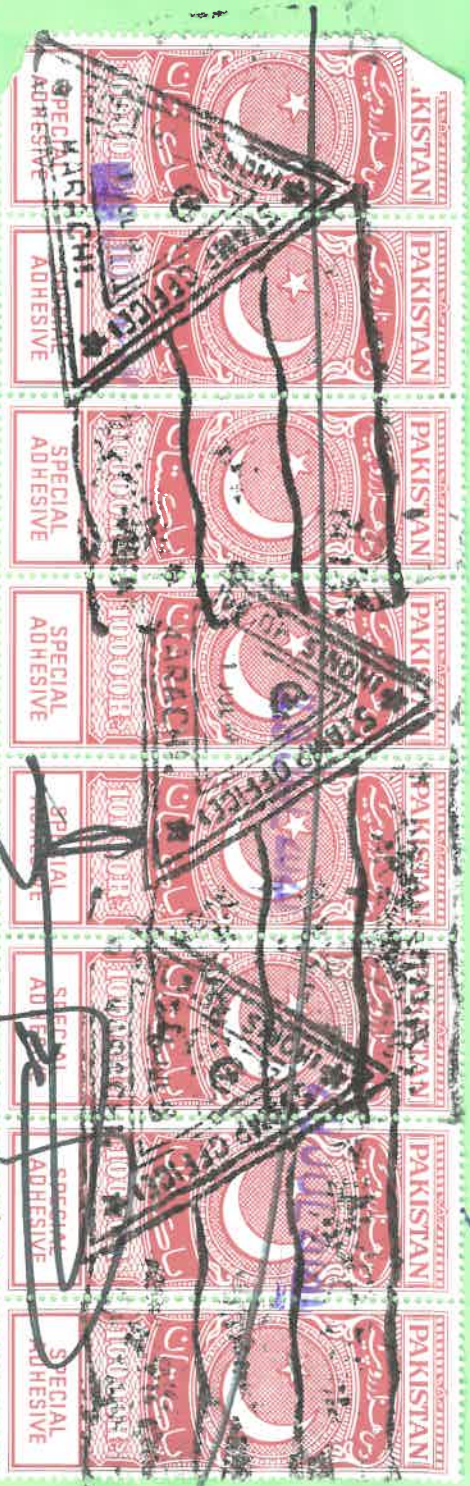
**Supply, Installation, Maintenance &
Support of Desktop IT Equipment 2020-
Package I Computers**

Package	Description	Quantity	
I	(a) Desktop PC Type A	26	324
	(b) Desktop PC Type B	243	
	(c) Laptops	43	
	(d) AIO PC - Touch	07	
	(e) AIO PC - Non-Touch	05	

Between
M/s DWP Technologies
and
State Bank of Pakistan

July 2020





221
2917

Rs. 183920/-

29.9.22

Form of Contract Agreement

(To be submitted along with applicable stamp duty as per Stamp Act)

THIS AGREEMENT made the 30th day of July 2020 between State Bank of Pakistan (hereinafter called "the Purchaser") of the one part and M/s DWP Technologies of Karachi, Pakistan (hereinafter called "the Supplier") of the other part:

WHEREAS the Purchaser invited bids for certain goods and ancillary services, viz., "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers" and has accepted a bid by the Supplier for the supply of those goods and services in the sum of Rs52,548,722/- (Rupees fifty two million five hundred forty eight thousand seven hundred twenty two only) (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - i. General Conditions of Contract;
 - ii. Special Conditions of Contract;
 - iii. Appendices:
 - Appendix-1 Supplier's Representative
 - Appendix-2 Technical Specifications
 - Appendix-3 Service Level Maintenance Agreement
 - Appendix-4 Desired Delivery & Implementation Schedule
 - Appendix-5 Price Schedule
 - Appendix-6 Payment Schedule
 - Appendix-7 Notification of Award
 - Appendix-8 Supplier Account Form (S2)
 - Appendix-9 Performance Security (Bank Guarantee)
 - Appendix-10 Integrity Pact
 - Appendix-11 Sample Forms of the Contract Agreement
 - Appendix-12 The Supplier's Bid

(Signature)



3. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract
 4. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.
 5. This agreement can only be amended or extended in writing and upon mutual agreement of both the parties.
- IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written

Sign and seal, (for the Purchaser):

MUMTAZ AHMED KHAN
Senior Joint Director
Information Technology Deptt.
State Bank of Pakistan
Karachi

Witness 1: Fahad Saood
Name: Fahad Saood
Designation: Deputy Director - ITD

Witness 2: _____
Name: _____
Designation: Senior Director - ITD

Sign and seal, (for the Service Provider/Supplier):

M. Nadeem Qureshi
Name: _____
Designation: “RSM”



Witness 1: _____
Name: M. Khuram
Designation: SR. MANAGER - SECURITY & RISK

Witness 2: _____
Name: Faizul Khan Qureshi
Designation: Team Lead, Services



28.7.2024
29 JUL 2024

10000/10000
28/8/24

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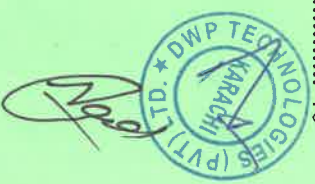
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Handwritten signature



General Conditions of Contract (GCC)

1. Definitions

1.1 In this Contract, the following terms shall be interpreted as indicated:

- a. "The Contract" means the agreement entered into between the Purchaser and the Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- b. "The Original Contract Price" means the total price agreed at the time of signing the contract payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.
- c. "The Goods" means all of the equipment, machinery, software and/or other materials, which the Supplier is required to supply to the Purchaser under the Contract.
- d. "The Services" means those services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other obligations of the Supplier covered under the Contract.
- e. "GCC" means the General Conditions of Contract contained in this section.
- f. "SCC" means the Special Conditions of Contract.
- g. "The Purchaser" means the State Bank of Pakistan interchangeably referred to as Bank, purchasing Goods, as named in SCC.
- h. "The Islamic Republic of Pakistan" is the country named in SCC.
- i. "The Supplier" means the individual or firm supplying the Goods and Services under this Contract.
- j. "The State Bank" means the State Bank of Pakistan established under SBP Act 1956
- k. "The Project Site," where applicable, means the place or places named in SCC.
- l. "Day" means calendar day.
- m. "Installation and Operational Acceptance" where applicable means the Installation and Acceptance of a product defined as in SCC.
- n. "The Actual (Adjusted) Contract Price" means the price payable to the Supplier under the Contract after all the adjustments of quantities, lengths and extent of deliveries after installation and or Acceptance for the full and proper performance of its contractual obligations.
- o. "System" – is the set of all the components of the project.
- p. "Subsystem" – is a subset of the components of the project grouped for a site or for a particular category/type of supplies.

2. Application

These General Conditions shall apply to the extent that they are not superseded by provisions of other parts of the Contract.

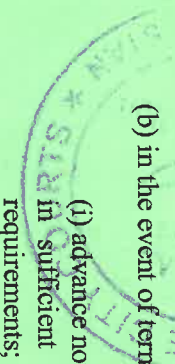
3. Country of Origin

3.1 All Goods and Services supplied under the Contract shall have their origin in the countries and territories eligible source countries as defined under the rules, laws statutes of relevant instructions of Federal Government

3.2 For purposes of this Clause, "origin" means the place where the Goods were mined, grown, or produced, or from which the Services are supplied. Goods are produced when, through manufacturing, processing, or substantial and major assembly of components, a commercially recognized new product results that is

	<p>substantially different in basic characteristics or in purpose or utility from its components.</p> <p>3.3 The origin of Goods and Services is distinct from the nationality of the Supplier.</p>
4. Standards	<p>4.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Goods' country of origin. Such standards shall be the latest issued by the concerned institution.</p>
5. Use of Contract Documents and Information; Inspection and Audit by the Bank	<p>5.1 The Supplier shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.</p> <p>5.2 Any document, other than the Contract itself, enumerated in GCC Clause 5.1 shall remain the property of the Purchaser and shall be returned (all copies) to the Purchaser on completion of the Supplier's performance under the Contract if so required by the Purchaser.</p> <p>5.3 The Bidder shall permit the Bank to inspect the Bidders accounts and records relating to the performance of the Bidders and to have them audited by auditors appointed by the Bidder, if so required.</p>
6. Patent Rights	<p>6.1 The Supplier shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof in the Islamic Republic of Pakistan.</p>
7. Performance Security	<p>7.1 Within twenty (20) days, or any other duration as specified in SCC, of receipt of the notification of Contract award, the successful Bidder shall furnish to the Purchaser the performance security in the amount specified in SCC.</p> <p>7.2 The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.</p> <p>7.3 The performance security shall be denominated in the currency of the Contract acceptable to the Purchaser and shall be an unconditional bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the Islamic Republic of Pakistan, in the form provided in the bidding documents or another form acceptable to the Purchaser; or</p> <p>7.4 The performance security will be discharged by the Purchaser and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in SCC.</p> <p>7.5 No payment shall be made in case of the expiry of performance security.</p>
8. Inspections and Tests	<p>8.1 The Purchaser or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Purchaser. The Purchaser shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.</p> <p>8.2 Should any inspected or tested Goods fail to conform to the Specifications, the Purchaser may reject the Goods, and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Purchaser.</p> <p>8.4 The Purchaser's right to inspect, test and, where necessary, reject the Goods after the Goods' arrival in the Islamic Republic of Pakistan shall in no way be limited or waived by reason of the Goods having previously been inspected, tested, and</p>

	<p>passed by the Purchaser or its representative prior to the Goods' shipment from the country of origin.</p> <p>8.5 Nothing in GCC Clause 8 shall in any way release the Supplier from any warranty or other obligations under this Contract.</p> <p>8.6 - Appropriate tests and verifications to ensure the consistency of product with conditions laid down in bidding documents.</p>
9. Packing	<p>9.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.</p>
10. Delivery and Documents	<p>10.1 Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in the Schedule of Requirements. The details of shipping and/or other documents to be furnished by the Supplier are specified in SCC.</p>
11. Insurance	<p>11.1 The Goods supplied under the Contract shall be delivered duty paid (DDP) under which risk is transferred to the Purchaser after having been delivered; hence insurance coverage is Supplier's responsibility.</p>
12. Transportation	<p>12.1 The Supplier is required under the Contract to transport the Goods to a specified place of destination within the Islamic Republic of Pakistan, transport to such place of destination in the Islamic Republic of Pakistan, including insurance and storage, as shall be specified in the Contract, shall be arranged by the Supplier, and related costs shall be deemed to have been included in the Contract Price.</p>
13. Incidental Services	<p>13.1 The Supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:</p> <ul style="list-style-type: none"> (a) performance or supervision of on-site assembly and/or start-up of the supplied Goods; (b) furnishing of tools required for assembly and/or maintenance of the supplied Goods; (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods; (d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and (e) training of the Purchaser's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods. <p>13.2 Prices charged by the Supplier for incidental services, if not included in the Contract Price for the Goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged for other parties by the Supplier for similar services.</p>
14. Spare Parts	<p>14.1 The Supplier should provide any or all of the notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:</p> <ul style="list-style-type: none"> (a) such spare parts as the Purchaser may elect to purchase from the Supplier, provided that this election shall not relieve the Supplier of any warranty obligations under the Contract; and (b) in the event of termination of production of the spare parts: <ul style="list-style-type: none"> (i) advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and

(i) advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and

	<p>(ii) Following such termination, furnishing at no cost to the Purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.</p>
15. Warranty	<p>15.1 The Supplier warrants that the Goods supplied under the Contract are new, unused, of desired models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the Purchaser's specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.</p> <p>15.2 This warranty shall remain valid for period stated in Special Conditions after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the Contract</p> <p>15.3 If the Supplier determines that the standard warranty as provided by the manufacturer on certain products under this project is beyond 01 year (e.g. 2, 3 or unlimited years), then the supplier will clearly identify the respective warranty periods against all such product in its proposal.</p> <p>15.4 However, if the Supplier determines that the standard warranty as provided by the manufacturer on certain products under this project is less than 01 year (e.g. 3 months), then supplier will clearly identify the options, services and cost associated in purchasing the extended warranty/maintenance service for up to 01 year on all such products in its proposal.</p> <p>15.5 If the Supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, within a reasonable period, the Purchaser may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.</p>
16. Payment	<p>16.1 The method and conditions of payment to be made to the Supplier under this Contract shall be specified in SCC.</p> <p>16.2 The Supplier's request(s) for payment shall be made to the Purchaser in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and Services performed, and by documents submitted pursuant to GCC Clause 10, and upon fulfillment of other obligations stipulated in the Contract.</p> <p>16.3 Payments shall be made promptly by the Purchaser, but in no case later than sixty (60) days after submission of an invoice or claim by the Supplier.</p> <p>16.4 The currency of payment is Pak. Rupees.</p>
17. Prices	<p>Prices charged by the Supplier for Goods delivered and Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid, with the exception of any price adjustments authorized in SCC or in the Purchaser's request for bid validity extension, as the case may be.</p>
18. Change Orders	<p>18.1 The Purchaser may at any time, by a written order given to the Supplier, make changes within the general scope of the Contract in any one or more of the following:</p> <p>(a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured, customized for the Purchaser;</p> <p>(b) the method of shipment or packing;</p> <p>(c) quantities of goods</p> <p>(d) the place of delivery; and/or</p> <p>(e) the Services to be provided by the Supplier.</p> <p>18.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier</p>

	for adjustment under this clause must be asserted within thirty (30) days from the date of the Supplier's receipt of the Purchaser's change order.
19. Contract Amendments	Subject to GCC Clause 18, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.
20. Assignment	The Supplier shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Purchaser's prior written consent.
21. Subcontracts	<p>21.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under this Contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the Supplier from any liability or obligation under the Contract.</p> <p>21.2 Subcontracts must comply with the provisions of GCC Clause 3.</p>
22. Delays in the Supplier's Performance	<p>22.1 Delivery of the Goods and performance of Services shall be made by the Supplier in accordance with the time schedule prescribed by the Purchaser in the Schedule of Requirements.</p> <p>22.2 If at any time during performance of the Contract, the Supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may at its discretion extend the Supplier's time for performance, with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of Contract.</p> <p>22.3 Except as provided under GCC Clause 25, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 23, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of liquidated damages.</p>
23. Liquidated Damages	Subject to GCC Clause 24, if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in SCC of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in SCC. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to GCC Clause 24.
24. Termination for Default	<p>24.1 The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate this Contract in whole or in part:</p> <p>(a) if the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 22; or</p> <p>(b) if the Supplier fails to perform any other obligation(s) under the Contract.</p> <p>(c) if the Supplier, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.</p> <p>24.2 In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 24.1, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.</p>
25. Force Majeure	25.1 Notwithstanding the provisions of GCC Clauses 22, 23, and 24, the Supplier shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that its delay in performance or other

	<p>failure to perform its obligations under the Contract is the result of an event of Force Majeure.</p> <p>25.2 For purposes of this clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.</p> <p>25.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.</p>
<p>26. Termination for Convenience</p>	<p>26.1 The Purchaser, by written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.</p> <p>26.2 The Goods that are complete and ready for shipment within thirty (30) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:</p> <p>(a) to have any portion completed and delivered at the Contract terms and prices; and/or</p> <p>(b) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Services and for materials and parts previously procured by the Supplier.</p>
<p>27. Resolution of Disputes</p>	<p>27.1 Amicable Settlement</p> <p>The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.</p> <p>27.2 Dispute Settlement</p> <p>27.2.1 If any dispute arises between the Client and the Service Provider in connection with, or arising out of, the Contract or the provision of the Services, whether during carrying out the Services or after their completion, the matter shall be referred to the Adjudicator within 28 days of the notification of disagreement of one party to the other.</p> <p>27.2.2 The Adjudicator shall give a decision in writing within 28 days of receipt of a notification of a dispute.</p> <p>27.2.3 The arbitration shall be conducted in accordance with the Arbitration Act of 1940.</p>
<p>28. Governing Language</p>	<p>The Contract shall be written in English language all correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.</p>
<p>29. Applicable Law</p>	<p>The Contract shall be interpreted in accordance with the laws of the Islamic Republic of Pakistan</p>
<p>30. Notices</p>	<p>30.1 Any notice given by one party to the other pursuant to this Contract shall be sent to the other party in writing or by cable, telex, or facsimile and confirmed in writing to the other party's address specified in SCC.</p> <p>30.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.</p>

31. Taxes and Duties	Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.
32. Overriding effect of Public Procurement Rules 2004	In case of conflict or primacy of interpretation the provisions of PPR 2004 shall have an overriding effect notwithstanding anything to the contrary contained in these bidding documents
33. Effectiveness of Contract and Commencement of Services	<p>33.1 This Contract shall come into effect on the date the Contract is signed by both the parties or such other date as may be stated in the SCC.</p> <p>33.2 The Supplier shall start carrying out the Services from the date the Contract becomes effective, or at such other date as may be specified in the SCC.</p> <p>33.3 Unless terminated earlier, the Supplier shall complete the activities by the Intended Completion Date, as is specified in the SCC. If the Supplier does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per GCC Clause 23. In this case, the Completion Date will be the date of completion of all activities.</p>
34. Independent Contractor Status	<p>The parties agree that this Agreement creates an independent contractor relationship, not an employment relationship.</p> <p>The service provider acknowledges and agrees that the Purchaser will not provide the service provider or its personnel with any remuneration, employee benefits, health insurance and that income tax / withholding tax is service provider's responsibility. The service provider shall ensure all applicable laws are strictly followed.</p>



Special Conditions of Contract (SCC)

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

SCC 1.	Definitions	GCC Clause 1
	<p>a. "The Contract" is "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers"</p> <p>b. "The Contract Price" is RSS2,548,722/- (Rupees fifty two million five hundred forty eight thousand seven hundred twenty two only)</p> <p>g. "The Purchaser" is the State Bank of Pakistan</p> <p>i. "The Supplier" is M/s DWP Technologies</p>	
SCC 2.	Performance Security	GCC Clause 7
	<p>10% performance security is required against the entire contract amount for the entire contract period.</p> <p>(Performance Security is required at the time of signing of contract).</p>	
SCC 3.	Inspections and Tests	GCC Clause 8.6
	<p>Appropriate tests and verifications to sign off Operational Acceptance as per the criteria mentioned in the Technical Specifications to ensure the consistency of product with the specifications laid down in the bidding documents.</p>	
SCC 4.	Delivery and Documents	GCC Clause 10
	<p>If applicable upon shipment, the Supplier shall notify the Purchaser the full details of the shipment, including Contract number, description of Goods, quantity and usual transport document. The delivery will be signed off by the concerned Technical Department of the Bank after due verification of Item supplies, Country of Origin and Quantity.</p> <p>The transportation for the delivery of all supplies up to the Bank's Premises is the responsibility of Supplier. The Supplier shall transport and deliver the consignment at State Bank of Pakistan –Karachi or such other site across the country as decided by the Purchaser in terms of item GCC 1.1(k).</p> <p>The Supplier shall mail the following documents to the Purchaser:</p>	
	<ol style="list-style-type: none"> i. Supplier's invoice showing Goods' description, quantity, unit price, and total amount; ii. Packing List identifying the contents of each package; iii. Delivery note, railway receipt, or truck receipt (if required); iv. Insurance certificate when Supplier is responsible for transportation; v. Warranty and guarantee certificate; vi. Certificate from the Supplier that the supplied Goods are exactly in accordance with the specifications those have been provided. vii. Certificate of origin (if required) 	
SCC 5.	Insurance	GCC Clause 11.1
	<p>Without limiting his obligations and responsibilities, insofar as practicable, the Supplier shall insure in the joint names of the Purchaser and the Supplier to an amount equal to 110% of the delivered duty paid (DDP) value of the goods from "warehouse to warehouse" on "All Risk" basis including War Risks and Strikes.</p>	
SCC 6.	Warranty	GCC Clause 15



Warranty:

03 (three) years onsite comprehensive OEM warranty (with free parts and labor) will commence from the date of Delivery Completion Certificate.

Service Level Agreement (SLA) during and after Warranty

SLA is required as per following:

03 Years SLA with 03 Years OEM Warranty	SLA Will commence from Delivery Completion Certificate
05 Years SLA	02 Years SLA (with parts) without Warranty

SCC 7.**Payment**

GCC Clause 16

Payment for Equipment :

- 1. Payment after Supply/Delivery:** 50% (Fifty percent) of One Time Cost (OTC) of supplies shall be paid after Delivery Completion Certificate by authorized representative of the Bank.
- 2. Payment after Operational Acceptance:** 50% (Fifty percent) of One Time Cost (OTC) of supplies shall be paid after Operational Acceptance Certificate duly signed by authorized representative of the Bank.
- 3. SLA /Payment:**
SLA payments shall be paid in two installments yearly at the end of each six month period subject to satisfactory performance defined in SLA.

SCC 8.**Prices**

GCC Clause 17.1

Prices payable to the Supplier as stated in the Contract are not subject to any adjustment during performance of the contract. However, any subsequent legislation enacted, changes in the rate of any tax, levy of additional tax or duty during the currency of contract that impacts the contract price would be duly accounted for by both the parties of the contract i.e. in case of increase or decrease in the rates of the said taxes and duties or levy of any new tax or duty, the contract price would be adjusted accordingly

SCC 9.**Subcontracts**

GCC Clause 21

The supplier will be essentially required to provide necessary CNIC of the Contract Manager, Engineers, Technicians, labors, subcontractors and other logistic resources etc.

The supplier will be responsible for the supervision, safety and discipline of their own staff and the subcontractors working within the Purchaser's premises during the course of the project.

The staff and labors of the supplier and its subcontractors should be well equipped with the safety gears while working in SBP during the period of the contract.

The supplier must adhere to the rules, discipline and practices of SBP, during the entire course of project

SCC 10.**Liquidated Damages**

GCC Clause 23

GCCC23 Subject to Clause 25 herein:

if the Supplier fails to complete the delivery on the agreed timelines the Purchaser may deduct from the invoice payables for the One-time cost of the equipment as liquidated damages, a sum equivalent to 0.5 percent of the Contract Price for each week of delay until actual delivery is made, up to a maximum deduction of 10% of the Contract Price. After which the purchaser may consider termination of the contract pursuant to GCC 24.



If the supplier fails to meet the maintenance and support SLA requirements the Purchaser may deduct from the invoice payables for SLA charges as liquidated damages, a sum equivalent to 0.01 percent per day of the Contract Price.

SCC 11. Resolution of Disputes GCC Clause 27.1

The dispute resolution mechanism to be applied pursuant to GCC Clause 27.2 shall be as follows:

In the case of a dispute between the Purchaser and the Supplier, the dispute shall be referred to arbitration in accordance with Applicable Arbitration Act.

SCC 12. Applicable Law GCC Clause 29.1

Contract shall be interpreted in accordance with the laws of Islamic Republic of Pakistan

SCC 13. Notices GCC Clause 30.1

Purchaser's address for notice purposes:

Director ITD
Information Technology Department
6th Floor, Main Building
State Bank of Pakistan
I.I. Chundrigar Road, Karachi



Appendices (Contract)

- Appendix -1 Notification of Award
- Appendix -2 Acceptance Letter
- Appendix-3 Supplier's Representative
- Appendix-4 Technical Specifications
- Appendix-5 Delivery & Implementation Schedule
- Appendix-6 Price Schedule
- Appendix-7 Payment Schedule
- Appendix-8 Supplier Account Form (S2)
- Appendix -9 Performance Security (Bank Guarantee)
- Appendix -10 Integrity Pact
- Appendix -11 Sample Forms of the Contract Agreement
 - I. Sample Approval Certificate
 - II. Delivery Confirmation Certificate
 - III. Installation Certificate Form
 - IV. Operational Acceptance Certificate Form
- Appendix-12. The Supplier's Bid

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STATE BANK OF PAKISTAN
SBP Banking Services Corporation
General Services Department
Head Office

PO No. GSD (PROC-I)/ 024655 Supply/IT Equipment 2020 / PKG I Computers Date: 29 June 2020

IFB No: GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG I Computers
Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I
Computers

To:

Muhammad Nadeem Qureshi
Regional Manager Sales - Solutions
DWP Group- Tech Division
11-1st Floor Mandiwala Chamber, Talpur Road
Karachi

**Notification of Award for "Supply, Installation, Maintenance & Support of Desktop IT Equipment
2020- Package I Computers"**

Dear Sir,

It is hereby informed that M/s DWP Technologies' bid for "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers" has been accepted for a sum of Rs52,548,722/- (Rupees fifty two million five hundred forty eight thousand seven hundred twenty two only).

Please acknowledge with your Letter of Acceptance.

Yours Sincerely


Adeli Iqbal
Deputy Director





Procurement Division I (I1), General Services Department, State Bank of Pakistan (SIBP BSC)
4th Floor BSC House, 11 Chundrigar Road, Karachi.
Phone: (92-21) -32455948 & 32455485, Facsimile: (92-21) -99221176
Email: gsd.proc@sbp.org.pk, Website: www.sbp.org.pk

Appendix -1 Notification of Award



STATE BANK OF PAKISTAN
SBP Banking Services Corporation
General Services Department
Head Office

PO No. GSD (PROC-J)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers Date: 29 June 2020

IFB No: GSD (PROC-J)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers

Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I
Computers

To:

Muhammad Nadeem Qureshi
Regional Manager Sales - Solutions
DWP Group- Tech Division
11-1st Floor Mandiwala Chamber, Talpur Road
Karachi

**Notification of Award for "Supply, Installation, Maintenance & Support of Desktop IT Equipment
2020- Package I Computers"**

Dear Sir,

It is hereby informed that M/s DWP Technologies' bid for "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers" has been accepted for a sum of Rs52,548,722/- (Rupees fifty two million five hundred forty eight thousand seven hundred twenty two only).

Please acknowledge with your Letter of Acceptance.

Yours Sincerely

[Procurement Officer]





DWP TECHNOLOGIES (PVT) LTD.
11 First Floor, Mandiwalla Chambers,
Talpur Road, Karachi
UAN: 02-1-111-005-006
Fax: 021-32444249
E-mail: info.khi@dwp.com.pk
Web: www.dwp.com.pk

Appendix -2 Acceptance Letter

IGSD (PROC-1)/ 024655 /Supply/IT Equipment/2020 / PKG 1
Computers/

[29th June 2020]

IFB No: GSD (PROC-1)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers
Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers

To:

Director

General Services Department

State Bank of Pakistan – BSC (HOK)

4th Floor BSC House, 1,1 Chundrigar Road,

Karachi -Pakistan

Letter of Acceptance for "Supply, Installation, Maintenance & Support of Desktop IT
Equipment 2020- Package 1 Computers"

Dear Sir,

We hereby Confirm and Accept the Notification of Award (GSD (PROC-1)/ 024655 /Supply/IT
Equipment/2020 / PKG 1 Computers) for "Supply, Installation, Maintenance & Support of Desktop IT
Equipment 2020- Package 1 Computers" for a sum of **Rs52,548,722/- (Rupees fifty two million five
hundred forty eight thousand seven hundred twenty two only)..**

We will submit requisite Performance Guarantees within twenty one (21) days and sign & return
the Contract Agreement within twenty four (24) days from receipt of the Contract Form as per
the terms of the Bidding Documents.

Yours Sincerely

Name: Muhammad Rizwan

Designation: Sr. Manager – Corporate Sales
Solutions

M/s DWP Technologies Pvt Ltd

Date: 7th July 2020



Lenovo



Appendix -2 Acceptance Letter

/DWP-Computers200728/

[28th July 2020]

IFB No: GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers

Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers

To:

Director
General Services Department
State Bank of Pakistan – BSC (HOK)
4th Floor BSC House, I.I Chundrigar Road,
Karachi -Pakistan

Letter of Acceptance for "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers"

Dear Sir,

We hereby Confirm and Accept the Notification of Award (GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers) for "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers" for a sum of Rs52,548,722/- (Rupees fifty two million five hundred forty eight thousand seven hundred twenty two only).

We will submit requisite Performance Guarantees within twenty one (21) days and sign & return the Contract Agreement within twenty four (24) days from receipt of the Contract Form as per the terms of the Bidding Documents.

Yours Sincerely

Name




Reviewer







Designation *M. Mansoor - Corporate Sales Division*

M/s DWP Technologies

Date: *07th July 2020.*



Appendix-3 Supplier's Representative

No: GSD (PROC-D)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers
 Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I
 Computers
 Supplier: *M/s DWP Technologies*

Supplier's appointed Representatives are:

Name:	Mr. Muhammad Rizwan
Designation:	Sr. Manager – Corporate Sales Solutions
Contact Details	
Land line:	111-005-006
Cell:	0345-6135111
Email:	m.rizwan@dwp.com.pk
Address:	Suite # 11, First Floor, Mandiwilla Chambers, Talpur Road, Karachi

Name:	Al Furrakh Riaz Khan Durrani
Designation:	Team Lead
Contact Details	
Land line:	111-005-006
Cell:	0308-2762427
Email:	Alfurrakh.Durrani@dwp.com.pk
Address:	Suite # 11, First Floor, Mandiwilla Chambers, Talpur Road, Karachi



B



Appendix-4 Technical Specifications

No: GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers
 Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers
 Supplier: *M/s DWP Technologies*

Package	Description	Quantity	
I Computers	(a) Desktop PC Type A	26	324
	(b) Desktop PC Type B	243	
	(c) Laptops	43	
	(d) AIO PC- Touch	07	
	(e) AIO PC – Non-Touch	05	

a. Desktop PCs –Type A (Quantity: 26)

#	Description	Technical Requirement
1.	Processor	9 th Generation Intel® Core™ i7 Processor or Higher
2.	Chipset	Intel Q370 Chipset or Higher
3.	System Memory	32GB (4 x 8GB) DDR4 or Higher
4.	Max Memory Slots	04 DIMM or Higher
5.	Hard disk Drive	1 TB SATA 7200 rpm or Higher
6.	Monitor	18.5"LED Screen or Higher
7.	Graphics	HD Graphics or Higher
8.	Network Interface	Gigabit LAN
9.	Keyboard	Standard USB Keyboard (Original from OEM)
10.	Mouse	USB Scroll Optical Mouse (Original from OEM) with Mouse Pad
11.	Casing	Tower Casing
12.		04 USB 3.1 or Higher
13.		02 USB 2.0 or Higher
14.		01 Microphone-in Jack
15.	I/O Ports	OR 01 Head Phone-out OR Combo / Universal Audio Jack
16.		01 VGA port
17.		02 Display port
18.		01 RJ 45
19.	Power Supply (in Watts)	250 W or Higher
20.	Security	Trusted Platform Module TPM (Version 2.0 or Higher)
21.		Built-in Physical Casing Lock
22.	Power Cords	Flat Pins Power Cords
23.	Operating System	Windows 10 Pro 64-bit or Higher (OEM License only)



b. Desktop PCs –Type B (Quantity: 243)

#	Description	Technical Requirement
1.	Processor	9 th Generation Intel® Core™ i5 Processor or Higher
2.	Chipset	Intel Q370 Chipset or Higher
3.	System Memory	16GB (2 x 8GB) DDR4 or Higher
4.	Max Memory Slots	04 DIMM or Higher
5.	Hard disk Drive	1 TB SATA 7200 rpm or Higher
6.	Monitor	18.5"LED Screen or Higher
7.	Graphics	HD Graphics or Higher
8.	Network Interface	Gigabit LAN
9.	Keyboard	Standard USB Keyboard (Original from OEM)
10.	Mouse	USB Scroll Optical Mouse (Original from OEM) with Mouse Pad
11.	Casing	Tower Casing
12.		04 USB 3.1 or Higher
13.		02 USB 2.0 or Higher
14.		01 Microphone-in Jack
15.	I/O Ports	01 Head Phone-out OR Combo / Universal Audio Jack
16.		01 VGA port
17.		02 Display port
18.		01 RJ 45
19.	Power Supply (in Watts)	250W or Higher
20.	Security	Trusted Platform Module TPM (Version 2.0 or Higher)
21.		Built-in Physical Casing Lock
22.	Power Cords	Flat Pins Power Cords
23.	Operating System	Windows 10 Pro 64-bit or Higher (OEM License only)



c. Laptop Computers (Quantity: 43)

#	Description	Technical Requirement
1.	Processor	8th Generation Intel® Core™ i5 U Series Mobile Processor or Higher
2.	Chipset	Integrated with Processor
3.	System Memory	16 GB RAM (2 x 8GB) DDR4 or Higher
4.	Internal Storage	512 GB Solid State Drive or Higher
5.	Graphics	UHD Graphics
6.	Screen Size	14.0 inches
7.	Display	HD Screen or Higher
8.	Sound	On board Audio with integrated speakers & microphone
9.	Camera	Built-in HD Webcam
10.		Wireless Adapter with support for Protocol (802.11 a/b/g/n) or Higher
11.	Communications	10/100/1000 Mbps Ethernet LAN
12.		Bluetooth Wireless capability
13.		03 USB port (at least one USB 3.1 port or Higher) or Higher
14.		01 Head phone/ Microphone Combo jack or equivalent
15.	I/O ports	01 HDMI
16.		01 RJ-45
17.		01 Docking Connector or equivalent
18.	Security	Trusted Platform Module TPM (Version 2.0 or higher)
19.	Input Devices	Keyboard with Touch-pad device
20.	Battery	42Whr Battery or Higher
21.	Weight (with Batteries)	1.6 Kg or Less
22.	Power Adapter	AC Adapter
23.	Operating System	Windows 10 Pro 64-bit or Higher (OEM License Only)
24.	Carrying Case	Original High Quality from OEM



d. All in One (AIO) PC – Touch Screen (Quantity: 07)

#	Description	Technical Requirement
1.	Type	All-in-One (AIO) PC
2.	Processor	9 th Generation Intel® Core™ i5 Processor or Higher
3.	Chipset	Intel Q370 Chipset or Higher
4.	System Memory	16GB DDR4 RAM (2 x 8GB) or Higher
5.	Max Memory Capability	32 GB or Higher
6.	Hard disk Drive	500GB SATA 7200 rpm or Higher
7.	Screen Size	23 inches or Higher
8.	AIO PC Display	Full HD (1920x1080) LED or Higher
9.	Stand Type	Basic Stand (removable)
10	Panel	VESA support for Wall Mount
11	Graphics	HD Graphics or Higher
12		Gigabit LAN
13	Connectivity	Wireless Adapter with support for Protocol (802.11 a/b /g/n) or Higher
14	Sound	Built-in Speakers
15		06 USB Ports or Higher
16		01 Microphone-in Jack
17	I/O Ports	01 Head phone -out Jack
18		01 Display port
19		01 RJ 45
20	Security	Trusted Platform Module TPM (Version 2.0 or Higher)
21	Power Cords	Flat Pins Power Cords
22	Operating System	Windows 10 Pro 64-bit or Higher (OEM License only)






e. All in One PC – Non-Touch Screen (Quantity: 05)

#	Description	Technical Requirement
1.	Type	All-in-One (AIO) PC
2.	Processor	9 th Generation Intel® Core™ i5 Processor or Higher
3.	Chipset	Intel Q 370 Chipset or Higher
4.	System Memory	16GB DDR4 RAM (2 x 8GB) or Higher
5.	Max Memory Capability	32 GB or Higher
6.	Hard disk Drive	500GB SATA 7200 rpm or Higher
7.		23 inches or Higher
8.	AIO PC	HD LED or Higher
9.	Display Panel	Non Touch Display Stand Type VES A compliant
10.		Basic Stand (removable) VES A support for Wall Mount
11.	Graphics	HD Graphics or Higher
12.		Gigabit LAN
13.	Connectivity	Wireless Adapter with support for Protocol (802.11 a/b /g/n) or Higher
14.	Input Devices	Standard USB Keyboard
15.		Keyboard Mouse
16.		USB Scroll Optical Mouse with Mouse Pad
17.		06 USB Ports or Higher
18.	I/O Ports	01 Microphone-in Jack
19.		01 Head phone -out Jack
20.		01 Display port
21.	Security	01 RJ 45
22.	Power Cords	Trusted Platform Module TPM (Version 2.0 or Higher) Flat Pins Power Cords
23.	Operating System	Windows 10 Pro 64-bit or Higher (OEM License only)

[Handwritten signature]



1. Scope and Requirements:

1.1. Delivery:

Country wide delivery of equipment within the timelines is given in Schedule of Supplies.

1.2. Installation:

The Supplier shall, with due care, diligence and attention, provide the equipment, installation, cable connection, configuration, software imaging of Operating System, warranty and technical support services to the full satisfaction of the Purchaser by assigning properly qualified and competent personnel having related product maintenance experience and exercising all reasonable means required in ensuring quality services.

1.3. Tests & Inspections

Before delivery of the whole lot supplier will provide two Type A, two Type B Desktop PCs and two Laptops only, of same quoted brand and model for testing, inspection and software imaging purpose. However complete test and inspection of the whole lot for confirmation of specification and software implementation will be done after the complete delivery at purchaser's site(s).

1.4. Operational Acceptance:

The Operational Acceptance Certificate will be issued by the concerned technical team after the complete delivery of required equipment (as per the required technical specifications in bidding documents) and proper testing of equipment at the purchaser site(s).

Any component or equipment identified non-genuine, copy or refurbished during inspection or performance, will be rejected instantly for acceptance and it will be supplier's responsibility to replace that component or equipment or the entire lot. Purchaser may terminate the contract in case of failure or required deliverables.

1.5. Documentation:

The supplier will provide all necessary installation, technical, troubleshooting, maintenance and preventive maintenance manuals and documentation, CDs etc. and keep on update SBP for all related technical updates.

1.6. Warranty:

03 (three) years onsite comprehensive OEM warranty (with free parts and labor) will commence from the date of Delivery Completion Certificate.



2. Service Level Agreement (SLA) during and after Warranty

SLA is required as per following:

05 Years SLA	03 Years SLA with 03 Years OEM Warranty 02 Years SLA (with parts) without Warranty	SLA Will commence from Delivery Completion Certificate
--------------	---	---

Any component or equipment identified non-genuine, copy or refurbished during entire SLA will be rejected instantly and it will be supplier's responsibility to replace that component or equipment with original branded part(s).

2.1. Reporting and Resolution time

Supplier will follow above mentioned Report & Resolution time limits table during the currency of the entire contract period of 05 Years.

	RED category For prime locations	GREEN category For prime location's vicinity	Blue category For remote locations
Reporting time	Within 30 minutes of Reported Incident	within 6 - 8 Hours of Reported Incident	within 24 Hours of Reported Incident
Resolution Time	Within 4 Hours of Reporting	Within 36 Hours of Reporting	Within 48 Hours of Reporting

Major Scope of Work during Resolution Time

Phase I	Inspect, Analyze, Diagnose and Troubleshoot problem including relevant hardware firmware, software, device drivers, BIOS and patch updates with deployment of SBP authorized OS image etc.
Phase II	Replace Faulty Component /Part Onsite at *specified area provided by purchaser, from local inventory or if required arrange Advance Hardware Replacement from OEM.
Phase III	Prescribed time (i.e. 9.00 am to 8.00 PM for Monday to Friday & 9.00am to 3.00PM for Saturday) support from expert technicians via internet, phone or fax till the problem completely resolved.
Backup Replacement	If supplier failed to meet any of the above mentioned reporting and resolution time, immediate backup replacement of their relevant equipment of similar specification or higher must be delivered at **incident site whose logistics/freight charges will be borne by the supplier.

*specified Area defined as the designated area /location provided to supplier for such activities without violating the user environment
**Incident Site defined by any SBP/SBP BSC/NIBAF users.

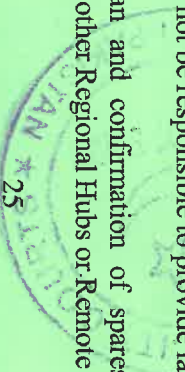
2.2.

Service Level Agreement (SLA)

Maintenance and Support SLA will be enforced (during & after warranty period) for 5 year period from date of Delivery Completion Certificate.

2.2.1. Service Scope

- After delivery of equipment the Supplier with due care and diligence, shall install and configure the equipment (Operating System software imaging included) time to time according to business need. Onsite Comprehensive warranty (with free parts and labor) and technical support services as per require SLA will be provided by the supplier up to the full satisfaction of the Purchaser and will also maintain Log Book.
- Supplier will assign depute qualified and competent personals having related product maintenance experience, to ensure quality services during the entire contract period.
- The Supplier will make all reasonable endeavors to provide the above mentioned services within the "Reporting & Time" stated below and will provide the onsite replacement services within the below mentioned "Reporting & Resolution Time Limits Table". Installation, relocation, dismantling and reinstallation (from city to city if required or within the city or premises) of equipment shall be done, monitored and supervised by the Supplier at their own expense. Purchaser will not be responsible to provide labor, logistics, packing material etc.
- Supplier will provide a detail plan and confirmation of spares parts availability at their own prime location/Office (i.e. Karachi,) and at other Regional Hubs or Remote Locations (if available). Supplier will also



share their service methodology to meet the Purchaser's requirements/SLA in a prompt and most efficient manner within two weeks of signing the contract.

5. The Supplier must mention brand name, model and country of origin of the product which would be replaced. Supplier must produce documentary evidences showing genuineness of brand names, model and country of origin of the product.
6. In case of any hardware part/component failure, the assigned resident engineer/technician will extensively troubleshoot it at purchaser's specified location and will deliver it back to incident site after replacement, within specified resolution time.
7. Undertake corrective actions and repairs to rectify such aberration (i.e. hardware failure, software installations, operating system reinstallation, remedies in case of virus attacks/disasters).
8. The Supplier shall replace the hardware i.e. keyboard and mouse onsite if it malfunctions.
9. Supplier will perform preventive maintenance to the supplied hardware (to ensure the condition for efficient and trouble free operations) after every 06 (six) months during 02 years SLA period (with parts) after warranty.
10. Upgrade and patch fixing
11. The Supplier will provide latest version of firmware/software on Purchaser's request for up gradation purpose free of cost. In case of Bug in Software/firmware patch will be provided by the Supplier or the Supplier will inform Purchaser to get the bug-fix or patch and Supplier shall be responsible for applying, testing and verifying the changes on test / production with the coordination of the Supplier if requested. Upgrade to Latest Version or and patch fixing shall be free for the Purchaser.
12. The Supplier will provide complete spare parts inventory at Purchaser's prime location i.e. SBP, Karachi along with backup Desktop PC, Laptop, All-in-One PC (Touch & Non-Touch Screen) of same make and model during warranty period with SLA whereas same or equivalent make and model Desktop PC, Laptop, All-in-One PC (Touch & Non-Touch Screen) backup will be provided during two years SLA (with parts) after warranty period and will also maintain Log Book and submit monthly incidents report.

2.2.2. Supplier's Helpdesk at SBP

1. The Supplier will assign a Contact Manager for SBP, who would be endowed enough financial and administrative authority to take decisions on time as and when required basis. The Supplier shall provide support services during working hours from 9.00 AM to 8.00 PM (Monday to Friday) in case Saturday as a working day, following working hours will be followed.
 - i. 9.00AM to 8.00 PM (Monday to Friday)
 - ii. 10.00 AM to 3.00 PM (Saturday if required)
2. Supplier will provide total 02 (two) Resident Engineers/Technicians, at SBP Karachi to establish Helpdesk for 05 (five) years period (during 3 Years OEM Warranty +SLA & 2 Years SLA with parts after Warranty Period).
3. Supplier will be responsible to provide qualification and experience details of Resident Engineer / technicians to Purchaser and get prior approval from Purchaser before deputing at SBP.
4. Supplier will maintain backup inventory of 03(three) Desktop PCs, 02(two) Laptops, All- in- One (Touch Screen) PC of same quoted make and model at SBP Head Office Karachi.

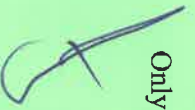
2.2.3. Resident Engineer/Technician

Two (02) Resident Engineer/Technician for Karachi are required.

Services of Resident Engineers/Technicians mentioned above will commence from the date of issuance of Delivery Completion Certificate.

Consumable Items

Only Laptop Batteries after the completion of warranty period will be considered as consumable item.



2.2.4. Country Wide Locations of Offices:

#	Office	Address	
SBP & SBP BSC Prime Locations (Red):			
1.	SBP & SBP BSC Head Office	I. I. Chandigarh Road	Karachi
2.	SBP BSC North Nazimabad Office/NIBAF Karachi	North Nazimabad	Karachi
3.	SBP BSC Boulton Market Office	M.A. Jinnah Road	Karachi
4.	SBP BSC Lahore Office/ NIBAF	Shahrah-e-Quaid-e-Azam	Lahore
5.	SBP BSC Rawalpindi Office	The Mall, Rawalpindi Cantt; Near Hotel PC	Rawalpindi
6.	SBP BSC Islamabad Office	G 5/2, Ata-Turk Avenue	Islamabad
7.	SBP NIBAF Islamabad Office	Pitras Bukhari Road, Sector H-8/1	Islamabad
8.	Deposit Protection Corporation (DPC)	M.A. Jinnah Road	Karachi
Prime Location's Vicinity (Green):			
9.	SBP BSC Faisalabad Office	82- Civil Lines, Jinnah Road	Faisalabad
10.	SBP BSC Multan Office	LMQ road, Kalma Chowk,	Multan
11.	SBP BSC Gujranwala Office	Chamber of Commerce & Industry Plaza, GT Road	Gujranwala
12.	SBP BSC Bahawalpur Office	25-C, Shabbir Shaheed Road, Model Town 'A'	Bahawalpur
13.	SBP BSC Sukkur Office	Eidgah Road	Sukkur
14.	SBP BSC Hyderabad Office	Shahrah-e-Fatima Jinnah (ThandiSarak)	Hyderabad
15.	SBP BSC Sialkot Office	Kutchery Road	Sialkot
SBP BSC Remote Locations (Blue):			
16.	SBP BSC Peshawar Office/ NIBAF	Saddar road, Peshawar Cantt	Peshawar
17.	SBP BSC Quetta Office/ NIBAF	Shara-e- Abbas Ali, Quetta Cantt	Quetta
18.	SBP BSC Muzaffarabad Office	Upper Chatter Housing Sch; Near Special Communication Organization	Muzaffarabad
19.	SBP BSC D. I. Khan Office	Bungalow no. 43/1, Sharni Road	D. I. Khan

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Appendix-5 Delivery & Implementation Schedule

No:	GSD (PROC-D)/024655 /Supply/IT Equipment/2020 / PKG 1 Computers
Title:	Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers
Supplier:	M/s DWP Technologies

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery required.

The 08 week period for delivery will be started from the **Date of Signing of Contract**.

Package	Description	Quantity	
		(a) Desktop PC Type A	(b) Desktop PC Type B
I Computers	(a) Desktop PC Type A	26	
	(b) Desktop PC Type B	243	
	(c) Laptops	43	324
	(d) AIO PC- Touch	07	
	(e) AIO PC – Non-Touch	05	

Region wise Distribution:

Equipment Detail	Federal	Sindh	Punjab	KPK	Baluchistan	AJK	Total
(a) Desktop PC Type A	-	26	-	-	-	-	26
(b) Desktop PC Type B	35	145	63	-	-	-	243
(c) Laptops	19	14	4	3	2	1	43
(d) AIO PC- Touch	-	7	-	-	-	-	07
(e) AIO PC – Non-Touch	5	-	-	-	-	-	05
Total							324

Entity-wise Distribution:

Equipment Detail	SBP	SBP BSC	NIBAF	Total
Desktop PC Type A	26	-	-	26
Desktop PC Type B	95	113	35	243
Laptops	-	25	18	43
AIO PC- Touch	07	-	-	07
AIO PC – Non-Touch	-	-	05	05
Total	128	138	58	324

f






Appendix-6Price Schedule

No: GSD (PROC-D)/024655 /Supply/IT Equipment/2020 / PKG 1 Computers

Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1

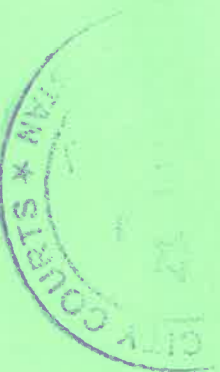
Computers

Supplier: M/s DWP Technologies

A	Cost of Supplies	Brand & Model	Qty	Unit Cost	Tax	T Amount	Amount			
1	Type A PCs	Lenovo TC-M920T	26	184,550	0%	-	4,798,300			
2	Type B PCs	Lenovo TC-M920T	243	135,007	0%	-	32,806,701			
3	Laptops	Lenovo ThinkPad T490	43	202,923	0%	-	8,725,689			
4	AIO PCs (Touch Screen)	Lenovo TC M920z	7	177,532	0%	-	1,242,724			
5	AIO PCs (Non-Touch Screen)	Lenovo TC M920z	5	167,210	0%	-	836,050			
Total Cost of Supplies							48,409,464			
B	5 Years SLA Charges	Year1	Year2	Year3	Year4	Year5	5 Yr Charges	Tax	T Amount	Amount
1	Federal	-	-	-	-	-	-	5%	-	-
2	Sindh	-	-	-	-	-	-	13%	-	-
3	Punjab	-	-	-	-	-	-	16%	-	-
4	KPK	-	-	-	-	-	-	15%	-	-
5	Baluchistan	-	-	-	-	-	-	15%	-	-
6	AJK	-	-	-	-	-	-	5%	-	-
Total Cost of SLA							-			
C	Two (02) Resident Engineers/Technician Charges	Year1	Year2	Year3	Year4	Year5	5 Yr Charges	Tax	T Amount	Amount
1	Sindh	600,000	660,000	726,000	798,600	878,460	3,663,060	13%	476,198	4,139,258
Total Cost of Two (02) Resident Engineers							4,139,258			
Grand Total in PKR							52,548,722			

Entity wise Distribution:

A	Cost of Supplies	Brand & Model	Qty	Unit Cost	T Rate	Tax	Amount
a	SBP						
1	Type A PCs	Lenovo TC-M920T	26	184,550	0%	-	4,798,300
2	Type B PCs	Lenovo TC-M920T	95	135,007	0%	-	12,825,665
3	AIO PCs (Touch Screen)	Lenovo TC M920z	7	177,532	0%	-	1,242,724
SBP Amount							18,866,689
b	SBP BSC						
4	Type B PCs	Lenovo TC-M920T	113	135,007	0%	-	15,255,791
5	Laptops	Lenovo ThinkPad T490	25	202,923	0%	-	5,073,075
SBP BSC Amount							20,328,866
c	NIBAF						
6	Type B PCs	Lenovo TC-M920T	35	135,007	0%	-	4,725,245
7	Laptops	Lenovo ThinkPad T490	18	202,923	0%	-	3,652,614
8	AIO PCs (Non-Touch Screen)	Lenovo TC M920z	5	167,210	0%	-	836,050
NIBAF Amount							9,213,909
Total Cost of Supplies							48,409,464
C	Two (02) Resident Engineers/Technician Charges (Sindh):						
1	Year 1			600,000	13%	78,000	678,000
2	Year 2			660,000	13%	85,800	745,800
3	Year 3			726,000	13%	94,380	820,380
4	Year 4			798,600	13%	103,818	902,418
5	Year 5			878,460	13%	114,200	992,660
Total Cost of Two (02) Resident Engineers							4,139,258
Grand Total in PKR							52,548,722



Appendix-7 Payment Schedule

No: GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers

Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I
Computers

Supplier: M/s DWP Technologies

A	Cost of Supplies	Amount
a	SBP	
1	After Supply/Delivery	9,433,345
2	After Operational Acceptance	9,433,345
	SBP Amount	18,866,689
b	SBP BSC	
3	After Supply/Delivery	10,164,433
4	After Operational Acceptance	10,164,433
	SBP BSC Amount	20,328,866
c	NIBAF	
5	After Supply/Delivery	4,606,955
6	After Operational Acceptance	4,606,955
	NIBAF Amount	9,213,909
	Total Cost of Supplies	48,409,464
C	Two (02) Resident Engineers/Technician Charges (Sindh)	
1	Year 1	339,000
2	Year 1	339,000
3	Year 2	372,900
4	Year 2	372,900
5	Year 3	410,190
6	Year 3	410,190
7	Year 4	451,209
3	Year 4	451,209
4	Year 5	496,330
5	Year 5	496,330
	Total Cost of Two (02) Resident Engineers	4,139,258
	Grand Total in PKR	52,548,722



Appendix-8 Supplier Account Form (S2)



STATE BANK OF PAKISTAN
Finance Department
Supplier Bank Account Details Form

S-2

1. For OFFICE use: (Please Check)		Department: <u>General Services Department</u>	
Office: <input checked="" type="checkbox"/> SBP <input type="checkbox"/> BSC <input type="checkbox"/>	Create New Site: <input type="checkbox"/>		
Create New Supplier: <input type="checkbox"/>	Supplier Number: _____		
Update Supplier Info: <input type="checkbox"/>	Supplier Name: _____		
2. Supplier Information			
Supplier Name	DWP TECHNOLABIES (PVT) LTD .		
Supplier NTN	1847417-8 (9 digits)	(15 digit) If NTN Not available	
CNIC No.	-		
Supplier Address	11, FIRST FLOOR, MANSURVILLA CHANNAYAL, TAPUR ROAD, KARACHI .		
Supplier City	Karachi .		
Contact No.	111-005-006	Mobile No.	
E-mail Address	TWTD.KH@DWP.COM.PK	Fax No.	
3. Bank Account Information			
Bank Name	TS Bank Ltd .		
Branch Name	NAM AINAM ROAD		
Branch Address	S-2 FAR AW ROAD, NUCHEER S, KARACHI .		
Account No. (IBAN)	PK84562958000034498	Branch Type	Commercial <input checked="" type="checkbox"/> Islamic <input type="checkbox"/>
Branch License No.			
Account No. (17 digits)	00951600000034498	Account Type:	CURRENT
Title of Account	DWP TECHNOLABIES (PVT) LTD .		
Signature & Stamp of Supplier			

Note:

- Information without complete Bank Account Details & NTN/ CNIC will not be accepted.
- All Payments will be made to suppliers through Bank Account.
- Any change in Bank Account should be conveyed immediately to SBP. Otherwise SBP will not be responsible for credit into wrong account of supplier due to change in bank account details.



A465563



BANK GUARANTEE
(Performance Security)
BAH/0007/33/2020
27-07-2020 (27th Day of July Two Thousand Twenty)
Rs. 5,254,875/- (Pakistani Rupees Five Million, Two Hundred Fifty Four
Thousand, Eight Hundred Seventy Five Only).
26-10-2025 (26th Day of October Two Thousand Twenty Five)

To,
Director
General Services Department
State Bank of Pakistan – BSC (HOK)
4th Floor BSC House, I.I Chundrigar Road,
Karachi, Pakistan

WHEREAS M/s DWP Technologies Pvt Ltd(hereinafter called "the Supplier") has undertaken, in pursuance of Contract No. GSD (PROC-1)/024655 /Supply/IT Equipment/2020 / PKG 1 Computers to "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers" (hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract
AND WHEREAS we (hereinafter called the Guarantor) have agreed to give the Supplier a guarantee:
THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, unto a total of Rs. 5,254,875/- (Pakistani Rupees Five Million, Two Hundred Fifty Four Thousand, Eight Hundred Seventy Five Only),and we undertake to pay you upon your first written demand to be received by us within the five (5) day period of this guarantee declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limits of Rs. 5,254,875/- (Pakistani Rupees Five Million, Two Hundred Fifty Four Thousand, Eight Hundred Seventy Five Only) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until 26th day of October 2025.

FOR AND ON BEHALF OF BANK AL HABIB LIMITED
NEW GARDEN TOWN BRANCH, AWAMI COMPLEX, 1-4 USMAN BLOCK,
FRONT BLOCK-V, NEW GARDEN TOWN, LAHORE



Appendix -9 Performance Security (Bank Guarantee)

No: GSD (PROC-D)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers
Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1
Computers
Supplier: M/s DWP Technologies

Date: _____

No. _____

Amount: _____

Validity: _____

To:

Director
General Services Department
State Bank of Pakistan – BSC (HOK)
4th Floor BSC House, I1 Chundrigar Road,
Karachi -Pakistan

WHEREAS M/s DWP Technologies(hereinafter called "the Supplier") has undertaken, in pursuance of Contract No. GSD (PROC-D)/024655 /Supply/IT Equipment/2020 / PKG 1 Computers/[reference number of the contract] to "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers" (hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract

AND WHEREAS we have agreed to give the Supplier a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of *amount of the guarantee in words and figures*, and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limits of *amount of guarantee* as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the _____ day of _____ 202__.

Signature and seal of the Guarantors

[name of bank or financial institution]

[address]



Appendix -10 Integrity Pact



STATE BANK OF PAKISTAN

Declaration of Fees, Commissions and Brokerage etc

Payable by the Suppliers of Goods, Services & Works

Integrity Pact pursuant to Rule 7 Public Procurement Rules 2004

No: GSD (PROC-J)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers

Title: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers

Supplier: M/s DWP Technologies

M/s DWP Technologies hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan (GoP) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s DWP Technologies represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP, except that which has been expressly declared pursuant hereto.

M/s DWP Technologies certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/s DWP Technologies accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoP under any law, contract or other instrument, be voidable at the option of GoP.

Notwithstanding any rights and remedies exercised by GoP in this regard, M/s DWP Technologies agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by M/s DWP Technologies as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.



Appendix - 11 Sample Forms of the Contract Agreement

- I. Sample Approval Certificate
- II. Delivery Confirmation Certificate
- III. Installation Certificate Form
- IV. Operational Acceptance Certificate Form



I. Sample Approval Certificate

Date: [insert: date]
IFB: GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers
Contract: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers

To:

[insert: name and address of Supplier]

Dear Sir or Madam:

Pursuant to Contract entered into between *M/s DWP Technologies* and *State Bank of Pakistan* (hereinafter the “Bank”) dated *[insert: date of Contract]*, relating to the “*Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers*”, we hereby notify you that the sample of Goods (or parts) have been approved for delivery and installation on the date specified below.

1. Description of the Sample of Goods (or relevant or parts or major component thereof): “*Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package 1 Computers*”
2. Date of Sample Verification: *[insert: date]*

Notwithstanding the above, you are required to complete the delivery of outstanding items listed in Contract Agreement as per sample approved. This letter shall not relieve you of your obligation to deliver, install, configure, integrate (as applicable) and achieve Operational Acceptance of the entire System (if applicable) in accordance with the Contract nor of your obligations during the Warranty Period.

For and on behalf of the Bank

Signed: _____

Date: _____

in the capacity of: Director ITD or nominee thereof



II. Delivery Confirmation Certificate

Date: [insert: date]

IFB: GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG 1 Computers

Contract: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers

To: [insert: name and address of Supplier]

Dear Sir or Madam:

Pursuant to Contract entered into between *M/s DWP Technologies and State Bank of Pakistan* (hereinafter the “Bank”) dated [insert: date of Contract], relating to the “*Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers*”, we hereby notify you that the Goods (or parts or major component thereof) was deemed to have been delivered as per the technical requirement and specification of the bidding documents/contract on the date specified below.

1. Description of the Goods (or relevant or parts or major component thereof): “*Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers*”
2. Date of Delivery: [insert: date]

Notwithstanding the above, you are required to complete the outstanding items listed in Contract Agreement as soon as practicable. This letter shall not relieve you of your obligation to install, configure, integrate (as applicable) and achieve Operational Acceptance of the entire System (if applicable) in accordance with the Contract nor of your obligations during the Warranty Period.

For and on behalf of the Bank

Signed: _____

Date: _____

in the capacity of: Director ITD or nominee thereof



III. Installation Certificate Form

Date: [insert: date]IFB: GSD /PROC-D/ 024655 /Supply/IT Equipment/2020 / PKG 1 ComputersContract: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers

To:

[insert: name and address of Supplier]

Dear Sir or Madam:

Pursuant to Contract entered into between *M/s DWP Technologies and State Bank of Pakistan*(hereinafter the "Bank") dated [insert: date of Contract], relating to the "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers", we hereby notify you that the System (or a Subsystem or major component thereof) was deemed to have been correctly installed on the date specified below.

1. Description of the System (or relevant Subsystem or major component: "Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers")
2. Date of Installation: [insert: date]

Notwithstanding the above, you are required to complete the outstanding items listed in the attachment to this certificate as soon as practicable. This letter shall not relieve you of your obligation to achieve Operational Acceptance of the System in accordance with the Contract nor of your obligations during the Warranty Period.

For and on behalf of the Bank

Signed: _____

Date: _____

in the capacity of: Director ITD or nominee thereof



A handwritten signature in black ink, appearing to be "Naeem", written over a horizontal line.



IV. Operational Acceptance Certificate FormDate: [insert: date]IFB: GSD (PROC-I/ 024655 /Supply/IT Equipment/2020 / PKG 1 ComputersContract: Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers

To:

[insert: name and address of Supplier]

Dear Sir or Madam:

Pursuant to Contract entered into between *M/s DWP Technologies and State Bank of Pakistan*(hereinafter the "Bank") dated [insert: date of Contract], relating to the "*Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers*", we hereby notify you the System (or the Subsystem or major component identified below) successfully completed the Operational Acceptance Tests specified in the Contract. In accordance with the terms of the Contract, the Bank hereby takes over the System (or the Subsystem or major component identified below), together with the responsibility for care and custody and the risk of loss thereof on the date mentioned below.

1. Description of the System (or Subsystem or major component): "*Supply, Installation, Maintenance & Support of Desktop IT Equipment 2020- Package I Computers*"
2. Date of Operational Acceptance: [insert: date]

This letter shall not relieve you of your remaining performance obligations under the Contract nor of your obligations during the Warranty Period.

For and on behalf of the Bank



Signed: _____

Date: _____

in the capacity of: Director ITD or nominee thereof



Appendix-12. The Supplier's Bid

[Handwritten mark]

[Handwritten signature]


*[Circular stamp: TY COURT * STIR * AN]*

EVALUATION REPORT
(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency: State Bank of Pakistan
2. Method of Procurement: Rule 36(b) of PPR 2004
3. Title of Procurement: Supply, Installation, Maintenance & Support of Desktop IT Equipment - Package I Computers
4. Tender Inquiry No.: IFB No. GSD (PROC-I)/ 024655 /Supply/IT Equipment/2020 / PKG I Computers
5. PPRA Ref. No. (TSE): TS416047E
6. Date & Time of Bid Closing: 19-03-2020 – 11:00AM
7. Date & Time of Bid Opening: 19-03-2020 – 11:30AM
8. No of Bids Received: 03 (three)
9. Criteria for Bid Evaluation: Compliance Based
10. Details of Bid(s) Evaluation:

#	Bidder	Minimum Eligibility / Qualification	Technical Requirement	Bid Price in PKR	Evaluated Bid Amount* (PKR)	Remarks
1	M/s DWP Technologies	Eligible	Compliant	52,548.594	52,548.722	Compliant & Lowest Evaluated Bid
2	M/s Megaplus	Eligible	Compliant	55,195.551	55,195.474	Compliant
3	M/s CNS Engineering	Eligible	Compliant	55,383.864	55,383.939	Compliant

Lowest Evaluated Bidder: M/s DWP Technologies

11. Any other additional / supporting information, the procuring agency may like to share.

Signature:



Official Stamp:



Qualification Criteria for Supply, Installation, Maintenance and Support of Desktop IT Equipment Pkg I-Computers

- a. Bidder must be an original equipment manufacturer (OEM) or an authorized agent/partner/dealer of the OEM of required equipment in Pakistan for last 03 (three) consecutive years;*
- b. Bidder must be authorized by their OEM specifically for this procurement;*
- c. Bidder must have experience of at least 02 (two) similar assignments of comparable scale during last 03 (three) years;*
- d. Bidder must have presence/support/branch offices in at least 03 (three) cities i.e. Karachi, Lahore & Islamabad/Rawalpindi;*
- e. Bidder must have Annual Sales Volume/Gross Turnover of at least Rs300M (Rupees Three hundred million) for Package I in any of last 03 (three) years;*
- f. Bidder must be registered with Income Tax & Sales Tax Department and must appear on Active Taxpayer List of FBR.*