PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)

CONTRACT AWARD PROFORMA - I

(As per Rule 47 of PP Rules, 2004)

(To Be Filled And Uploaded On PPRA Website in Respect of All Public Contracts of Works, Services and Goods)

Name of the organization/deptt.	State Bank of Pakistan
Federal / provincial govt/other	Other
Title of contract	Maintenance and Technical Support Services for Cisco Network
	Devices
Tender number	GSD (PROC-I)/042930/SLA/NW Devices /2022
Brief description of contract	Maintenance of in-use of Network Devices (switches ,routers
	etc) with OEM Support for 05 Years.
Tender value	PKR 45,000,000/-
Engineer's estimate	N/A
(for civil works only)	0.7.7.
Estimated completion period	05 Years
Whether the procurement was included in annual	Yes
procurement plan? (yes/no)	
Advertisement:	Yes
PPRA website (yes/no) ((if yes give date and	TS485993E dated 21-07-2022
ppra's tender number)	15483993E dated 21-07-2022
,	
Newspapers (yes/no) (if yes give names of	Yes
newspapers and dates)	i. The News dated 23-07-2022
	ii. 92 News dated 23-07-2022
Tender opened on (date & time)	10-08-2022 at 11:30 am
Nature of purchase (local / international)	Local
Extension in due date (if any) (yes/no)	No
Number of tender documents sold	Two (02)
(attach list of buyers)	
	i. M/s Commtel
	ii. M/s DWP Technologies
Whether qualification criteria was included in	Yes
bidding/tender documents (yes/no)	
(if yes enclose a copy)	
Whether Bid Evaluation Criteria was included in	Yes
bidding/tender documents?	103
(if yes enclose a copy)	



Which method of procurement was used:	Single Stage – two envelope procedure.
A) single stage – one envelope procedure B) single stage - two envelope procedure C) two stage bidding procedure D) two stage – two envelope bidding procedure	
Please specify if any other method of procurement was adopted with brief reasons (i.e. emergency, direct contracting, negotiated tendering etc.)	
Who is the approving authority?	IT Steering Committee, State Bank of Pakistan
Whether approval of competent authority was obtained for using a method other than open competitive bidding.	N/A (open competitive bidding procedure was used)
Number of bids received	Two (02)
	i. M/s Commtelii. M/s DWP Technologies
Whether the successful bidder was lowest bidder (yes/no)	Yes
Whether integrity pact was signed (yes/no)	Yes



PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)

CONTRACT AWARD PROFORMA – II

(As per Rule 47 of PP Rules, 2004)

(To Be Filled And Uploaded On PPRA Website in Respect of All Public Contracts of Works, Services and Goods)

Number of bidders present at the time of opening of bids	Two (02)
Name and address of the successful bidder	M/s DWP Technologies Pvt. Ltd, 11- Mandviwalla Chambers, Talpur Road, Karachi - Pakistan
Ranking of successful bidder in evaluation report (i.e. 1 st , 2 nd , 3 rd evaluated bid).	1 st (Lowest Evaluated Bidder)
Need analysis (why the procurement was necessary?)	Renewal of maintenance and technical support services of in-use network devices (switches, firewalls, routers and network security appliance) to ensure continuity of operations.
In case extension was made in response time, what were the reasons (briefly describe)	N/A
Whether names of the bidders and their prices were read out at the time of opening of bids	Yes
Date of contract signing (attach a copy of agreement)	17-March-2023
Contract award price	PKR 62,984,313/-
Whether copy of evaluation report given to all bidders (yes/no) (attach copy of the bid evaluation report)	Yes (Uploaded on PPRA & SBP websites) PPRA Reference: EV44925
Any complaints received (if yes result thereof)	No
Any deviation from specifications given in the tender notice/documents (yes/no) (if yes give details)	No
Deviation from qualification criteria (yes/no) (if yes give details)	No
Special conditions, if any (give brief description)	N/A



Qualification Criteria of Maintenance and Technical Support Services for Cisco Network Devices

- a) Bidder must be OEM or OEM's Authorized Partner having valid Partnership for last 03 (three) consecutive years;
- b) Bidder must be authorized by their OEM specifically for this procurement;
- c) Bidder must have experience of at least 03 (three) similar assignments of providing Cisco Smart net based OEM support for Cisco Firewalls and Routers during last 05 (five) years;
- d) Bidder must have at least 03 (three) OEM Certified Resources;
- e) Bidder must have point of presence in Karachi;
- f) Bidder must have Annual Sales volume/Gross Turnover of at least Rs150 million (Rupees hundred fifty million) in any of last 03 (three) years;
- g) Bidder must be registered with Income Tax and Sales Tax Department and must appear on active taxpayer list of FBR.
- h) Bidder must not have been blacklisted or be in breach of performance with SBP or any Organization(s).

Bid Evaluation Criteria for Maintenance and Technical Support Services for Cisco Network Devices

Technical Requirements and Specifications

Cisco Network Devices (Cisco Smart net Support)

- A. Cisco SMARTNET 8 x 5 x NBD (Next Business Day)
- B. Logistics Support for Onsite Delivery, replacement and Pick up of equipment
- C. Provision of Backup Equipment if needed by the bank in case the replacement is delayed within Four (04) Hours.
- D. Vendor need to provide the onsite Engineering support on top of OEM support to resolve the issues as per SLA matrix.

#	Davias	Description/(Deut#)	Device Serial	04	Service	Period
#	Device	Description/(Part#)	Number's	Qty	Start Date	End Date
1	Cisco Router (ISR4351/K9)	1. ISR4351/K9 2. SL-4350-IPB-K9 3.PWR-4450-AC 4.POE-COVER-4450 5.SM-S-BLANK (Qty=6) 6.MEM-4300-4G 7.MEM-FLSH-4G 8.SL-4350-APP-K9 9.SL-4350SEC-K9 10.CAB-ACU= 11. ISRWAAS-RTU-750 12.VWAAS-RTU-1300 13. SISR4300UK9-3165 14.NM-BLANK (QTY=9)	FDO2039A0FS FDO2143A171 FDO2143A16Z	03	15-JUNE-2023	13-JUNE- 2027
2	Cisco Firepower (FPR2110- NGFW-K9)	1. FPR2110-NGFW-K9 2.CAB-ACU= 3.SF-F2K-TD6.2.1-K9 4.FPR2K-SSD100 5.FPR2K-SSD-BBLKD 6.FPR2110-BUN (QTY=6) Required Licenses Threat + Malware	JMX2148Y05L JMX2139Y0E7 JMX2201Y00P JMX2351Z08A JMX2201Y00T JMX2150Y076	06	15-JUNE- 2023	13-JUNE- 2027
3	Cisco (Firepower Management Center 1000)	1.FMC1000-K9 2.FMC-PWR-AC-770W (QTY=2) 3.CAB-9K10A-UK (QTY=2) 4.SF-FMC-6.2-K9 5.FMC-SD-32G-S 6.FMC-SD-32G-S 7.FMC-MEM-8GB (QTY=4) 8.FMC1K-HDD-900G (QTY=2) 9.FMC-CPU-E52620E	FCH2133V0TH	01	15-JUNE- 2023	31-JULY- 2024

		10. R2XX-RAID1 11.FMC-MRAID12G				
4	Cisco Switch (layer-2) (2960X)	1.WS-C2960X-24TS-L 2.CAB-ACU=	FCW2145B1Q1 FCW2145B0W6 FCW2145B1RK FCW2145B1QG FCW2145B0W3 FCW2145B1RY FCW2145B1QQ FCW2145B0R9 FCW2145B0W D FCW2145B1RT	10	15-JUNE- 2023	30-OCT-2025
5	Cisco L2 Switch WS-C2960X- 24TD-L with Stack wise Module and Cable	1.WS-C2960X-24TD-L 2.CON-SNT-WSC24TDL 3.C2960X-STACK 4.CAB-STK-1M	FCW2050B1GN FCW2050B7J6 FCW2050B7JG FCW2049A5C8 FOC2049V62J FCW2050B7JJ FCW2050B7JD FCW2049A5D2 FCW2050B1HX FCW2050B7HC FCW2049A5AP FCW2049A5AP FCW2049A5BK FCW2050B7J7 FCW2049A5BK FCW2049A5BK FCW2049A5BH FCW2049A5BT FCW2049A5BS FOC2049V62X FCW2049A5BS FOC2049V62X FCW2049A5BS FOC2049V62X FCW2049A5BA FOC2025V5B1 FCW2049A5DV FCW2049A5DV FCW2049A5DV FCW2049A5DL FCW2049A5DS FCW2049A5DS	100	23-AUG-2022	30-OCT-2025

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FCW2049A5C5	
FCW2049A5DN	
FCW2049A5BZ	
FCW2050B7HH	
FCW2049A55M	
FCW2049A5BX	
FCW2049A5CE	
FCW2049A5AK	
FCW2049A5BN	
FCW2049A5C6	
FCW2050B7JH FCW2049A5C7	
FOC2049V62W	
FOC2413L99Y FCW2049A57D	
FCW2049A57D FCW2049A5D1	
FOC1924S6DD	
FCW2050B7J4	
FOC1825S0CJ	
FCW2240A0HL	
FCW2240A0HL FCW2050B7HP	
FOC2049S1H5	
FCW2049A5BF	
FCW1903B37T	
FCW2049A5B	
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FCW1950A4Z3	
FOC1919S3WF	
FCW2049A5DR	
FCW2049A5CU	
FCW2049A5CA	
FCW2049A5CL	
FCW2049A557	
FCW2050B1H6	
FCW2050B7HX	
FCW2049A5CS	
FCW2050B7HT	
FCW2050B1H0	
FCW2050B7HL	
FCW2050B7HE	
FCW2129A0UB	
FCW2050B7J3	
FCW2049A5DZ	
FCW2049A5DS	
FCW2049A5BV	
FCW2050B7JB	
FOC2049V62P	
FCW2049A5B3	

			FCW2050B7G5 FCW2050B1HD FCW2049A5DU FCW2049A5B5 FCW2049A5CF FCW2049A5CZ FCW2049A5CJ FCW2049A5CJ FOC2245T6NQ FOC2317T1R3 FCW2049A5D4 FOC2234S1R3 FOC2109Z2NC FOC2245T6MT FCW2049A5DH FCW2049A5DH FCW2049A5DE FCW2049A5DE FCW20416L9NV			
6	Cisco L3 switch WS-C3650-48TS- E	1.WS-C3650-48TS-E 2.CON-SNT-WS5048SE 3.S3650UK9-36E 4.PWR-C2-250WAC 5. PWR-C2-250WAC/2 6.STACK-T2-BLANK	FDO2035Q0JY FDO2047E0WD FDO2050Q0RD FDO2033E1F4	04	23-AUG-2022	30-OCT-2024
7	Cisco Threat Grid (TG5004-K9)	1.TG5004-K9 2.TG-PWR-AC-770W (QTY=2) 3.TG5004-SW-K9 4.TG-CPU- ES2697E(QTY=2) 5.TG-MEM-32GB-M4 (QTY=16) 6.TG-RAID-1GB-FBWC 7.TG-RAID-CISCO12G 8.TG-HDD-1.2TB (QTY=6) 9.TG-SSD-120GB3510 (QTY=2) 10.TG-10G-NIC 11.GLC-TE	FCH2151V0AM	01	15-JUNE- 2023	14-JUNE- 2024



Contract

for

Maintenance and Technical Support Services for Cisco Network Devices

Between

State Bank of Pakistan

and

M/s DWP Technologies Pvt. Ltd.

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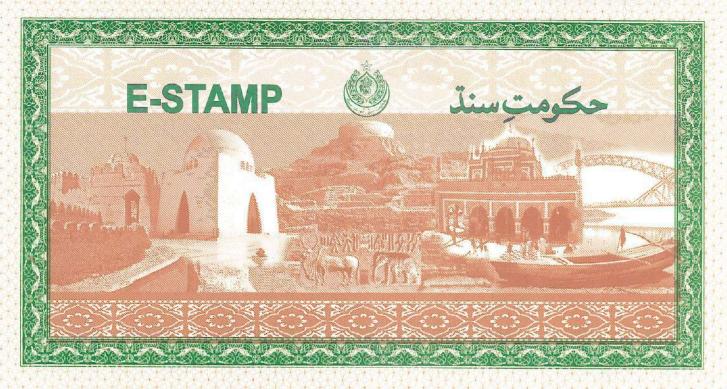


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NBP-0007-2302210001914451

GoS-KHI-2A3A32EA330DC7C5

Non-Judicial

Rs 220,446/-

Description : Contract - 15(a)

Principal : State Bank of Pakistan [00000000]

Contractor : D.W.P Technologies Pvt. Ltd [15474178]

Applicant : YASIR ALI [42201-1029360-7]

Stamp Duty Paid by : D.W.P Technologies Pvt. Ltd [15474178]

Issue Date : 21-Feb-2023, 12:43:09 PM Paid Through Challan : 202374B0352A8412

Amount in Words : Two Lac Twenty Thousand Four Hundred and Forty Six Rupees Only

Please Write Below This Line

Form of Contract

THIS CONTRACT made the 17th day of 2022 between State Bank of Pakistan (hereinafter called "the Purchaser") of the one part and M/s DWP Technologies Pvt. Ltd. of Karachi, Pakistan (hereinafter called "the Service Provider") of the other part:

WHEREAS the Purchaser invited bids to provide certain Services viz., "Maintenance and Technical Support Services for Cisco Network Devices" (hereinafter called the "Services");

The Service Provider, having represented to the Purchaser that they have the required professional skills, personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of Rs.62,984,313/- (Rupees sixty two million nine hundred eighty four thousand three hundred thirteen only) (hereinafter called "the Contract Price").

NOW THIS CONTRACT WITNESSETH AS FOLLOWS:

- 1. In this CONTRACT words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
- 2. The following documents shall be deemed to form and be read and construed as part of this CONTRACT, viz.:
 - i. General Conditions of Contract;
 - ii. Special Conditions of Contract;

iii. Appendices;

Appendix -1 Notification of Award





Appendix -2 Acceptance Letter

Appendix-3 Service Provider's Representative

Appendix-4 Technical Requirements

Appendix-5 Schedule of Activity

Appendix-6 Price Schedule

Appendix-7 Payment Schedule

Appendix-8 Service Provider Account Form (S2)

Appendix -9 Performance Guarantee (Bank Guarantee)

Appendix -10 Integrity Pact

Appendix - 11. The Service Provider's Bid

- 3. The mutual rights and obligations of the Purchaser and the Service Provider shall be as set forth in the Contract, in particular:
 - (a) The Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) the Purchaser shall make payments to the Service Provider in accordance with the provisions of the Contract.
- 4. This CONTRACT can only be amended or extended in writing and upon mutual agreement of both the parties.

IN WITNESS whereof the parties hereto have caused this CONTRACT to be executed in accordance with their respective laws the day and year first above written

Sign and seal, (for the Purchaser):

Name:

Designation:

Witness 1:

Fahad Socod

Name:

Designation:

Joint Director

Witness 2:

Name:

Designation:

Hibesh Kumar

CONTINUATION SHEET

Government of Sindh

Sign and seal, (for the Service Provider):

Name: JAMIDAD KHAN

Designation: Senier Corrodofic Account

MANAGER

Witness 1:

Name: FAHAD TOBBE

Designation: PRODUCT MANAGER

Witness 2:

Name: NUHAMIMAD SHBAR QAYYUM

Designation: SR. MANAGER PROJECTS



General Conditions of Contract (GCC)

1. Definitions

- 1.1. "Actual (Adjusted) Contract Price" means the price payable to the Supplier under the Contract after all the adjustments of quantities, lengths and extent of deliveries after installation and or Acceptance for the full and proper performance of its contractual obligations.
- 1.2. "Applicable Law" means the laws and any other instruments having the force of law in the Islamic Republic of Pakistan
- 1.3. "Bid" means a tender, or an offer, in response to an invitation, by a person, consultant, firm, company or an organization expressing his or its willingness to undertake a specified task at a price;
- 1.4. "Bidder" means a person who submits a bid;
- 1.5. "Bid Data Sheet (BDS)" means such part of the Instructions to Bidders used to reflect specific assignment conditions.
- 1.6. "Blacklisted" means a bidder that is declared by the Authority untrustworthy after establishing the fact that the bidder was found involved in any corrupt and fraudulent practice or practices; or if the bidder is declared incapable by the Competent Authority due to its established performance failure during the execution of the contract; or if the bidder deviates from its prior commitment or declaration made regarding the bid or proposal submitted by the bidder.
- 1.7. "Comparable Experience" means the experience in providing goods comparable to the ones being solicited through this procurement
- 1.8. "Contract" means the Contract entered into between the Purchaser and the Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.9. "Contractor" means a person, consultant, firm, company or an organization who undertakes to supply the goods, services or works;
- 1.10. "Contract Price" means the total price agreed at the time of signing the contract payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.
- 1.11. "Corrupt and Fraudulent practices" in respect of procurement process, shall be either one or any combination of the practices including,-
 - 1.11.1. "Coercive Practices" which means any impairing or harming or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;
 - 1.11.2. "Collusive Practices" which means any arrangement between two or more parties to the procurement process designed to stifle open competition for any wrongful gain, and to establish prices at artificial, non-competitive levels;

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- 1.11.3. "Corrupt Practices" which means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;
- 1.11.4. "Fraudulent Practices" which means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation; and
- 1.11.5. "Obstructive Practices" which means harming or threatening to harm, directly or indirectly, persons to influence their participation in a procurement process, or affect the execution of a contract;
- 1.12. "Cross Debarred" means a bidder debarred by any procuring agency shall be considered as debarred by all the procuring agencies.
- 1.13. "Day" means a calendar day.
- 1.14. "Documentary Evidence" means copies of Notification of Award/Contract /Audited Financial Statements Authorization Certificate/Curriculum Vitae and or any other documents required to evaluate bid.
- 1.15. "GCC" means the General Conditions of Contract contained in this section.
- 1.16. "Goods" means all of the equipment, machinery, software and/or other materials, which the Supplier is required to supply to the Purchaser under the Contract.
- 1.17. "Government" means the Federal Government of Islamic Republic of Pakistan.
- 1.18. "In writing" means communicated in written form with proof of receipt and also means communication through electronic mail (email) with proof of delivery receipt.
- 1.19. "Installation and Operational Acceptance" where applicable means the Installation and Acceptance of a product defined as in SCC.
- 1.20. "Intellectual Property Rights" means all current and future copyright, patents, trademarks (whether or not registered) or rights in databases, inventions or trade secrets, know-how, rights in designs, topographies, trade and business names, domain names, and all other intellectual and property rights and applications for any of those rights (where such applications can be made) capable of protection in any relevant country of the world.
- 1.21. "Islamic Republic of Pakistan" is the country named in SCC.
- 1.22. "ITB" means Instructions to Bidders (Section III of the Bidding Documents) the document which contains all information and instructions for bidders, which bidders need to prepare their bids.
- 1.23. "Method of Procurement" means bidding method adopted for this procurement under PPR- 2004. [stated in BDS]
- 1.24. "OEM" means Original Equipment Manufacturer.
- 1.25. "Project Site" where applicable, means the place or places named in SCC.





- "Purchaser" means the State Bank of Pakistan, purchasing Goods and Services, as named in SCC.
- 1.27. "SCC" means the Special Conditions of Contract.
- 1.28. "Services" means those services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other obligations of the Supplier covered under the Contract.
- "State Bank" means the State Bank of Pakistan established under SBP Act 1956.
- 1.30. "Subsystem" is a subset of the components of the project grouped for a project site(s) or for a particular category/type of supplies.
- 1.31. "Service Provider" means the individual, entity or firm supplying the Goods and Services under this Contract.
- 1.32. "System" is the set of all the components of the project.
- 2. Independent Contractor Status
- 2.1 The parties agree that this Contract creates an independent contractor relationship, not an employment relationship.
- 2.2 The Supplier acknowledges and agrees that the Purchaser will not provide the Supplier or its personnel with any remuneration, employee benefits, health insurance and that income tax / withholding tax Supplier's responsibility. The Supplier shall ensure all applicable laws are strictly followed.
- 3. Country of Origin
- 3.1 All Goods and Services supplied under the Contract shall have their origin in the countries, territories and eligible source countries as defined under the rules, laws statutes or relevant instructions of the Federal Government
- 3.2 For purposes of this Clause, "origin" means the place where the Goods were mined, grown, or produced, or from which the Services are supplied. Goods are produced when, through manufacturing, processing, or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 3.3 The origin of Goods and Services is distinct from the nationality of the Supplier.
- 4. Standards
- 4.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Goods' country of origin. Such standards shall be the latest issued by the concerned institution.
- 5. Use of Contract Documents and Information; Inspection and Audit by the Purchaser
- 5.1 The Supplier shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 All documents, other than the Contract itself, enumerated in GCC Clause 5.1 shall remain the property of the Purchaser and shall be returned (all copies) to

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the Purchaser on completion of the Supplier's performance under the Contract if so required by the Purchaser.

- 5.3 The Supplier shall permit the Purchaser to inspect the Bidders accounts and records relating to the performance of the Bidders and to have them audited by auditors appointed by the Bidder, if so required.
- 6. Patent Rights
- 6.1 The Supplier shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof in the Islamic Republic of Pakistan.
- 7. Performance Guarantee
- 7.1 Within twenty one (21) days, or any other duration as specified in SCC, of receipt of the notification of Contract award, the successful Bidder shall furnish to the Purchaser the Performance Guarantee in the amount specified in SCC.
- 7.2 The proceeds of the Performance Guarantee shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.
- 7.3 The Performance Guarantee shall be denominated in the currency of the Contract acceptable to the Purchaser and shall be an unconditional bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the Islamic Republic of Pakistan, in the form provided in the bidding documents or another form acceptable to the Purchaser;
- 7.4 The Performance Guarantee will be discharged by the Purchaser and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in SCC.
- 7.5 No payment shall be made in case of the expiry of Performance Guarantee
- 8. Inspections and Tests
- 8.1 The Purchaser or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Purchaser. The Purchaser shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.
- 8.2 Should any inspected or tested Goods fail to conform to the Specifications, the Purchaser may reject the Goods, and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Purchaser.
- 8.4 The Purchaser's right to inspect, test and, where necessary, reject the Goods after the Goods' arrival in the Islamic Republic of Pakistan shall in no way be limited or waived by reason of the Goods having previously been inspected, tested, and passed by the Purchaser or its representative prior to the Goods' shipment from the country of origin.
- 8.5 Nothing in GCC Clause 8 shall in any way release the Supplier from any warranty or other obligations under this Contract.
- 8.6 Appropriate tests and verifications may be carried out by the Purchaser to ensure the consistency of product with conditions laid down in bidding documents.
- 9. Packing
- 9.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open

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g ⁷	storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.
10. Delivery and Documents	10.1 Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in the Schedule of Requirements. The details of shipping and/or other documents to be furnished by the Supplier are specified in SCC.
11. Insurance	The Goods supplied under the Contract shall be delivered duty paid (DDP) under which risk is transferred to the Purchaser after having been delivered; hence insurance coverage is Supplier's responsibility.
12. Transportation	12.1 The Supplier is required under the Contact to transport the Goods to a specified place of destination within the Islamic Republic of Pakistan, including insurance and storage, as shall be specified in the Contract, shall be arranged by the Supplier, and related costs shall be deemed to have been included in the Contract Price.
13. Incidental Services	13.1 The Supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
	(a) performance or supervision of on-site assembly and/or start-up of the supplied Goods;
	(b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
	(c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
	(d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
	(e) training of the Purchaser's personnel, at the Supplier's plant and/or on- site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.
	13.2 Prices charged by the Supplier for incidental services, if not included in the Contract Price for the Goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged for other parties by the Supplier for similar services.
14. Spare Parts (if required)	 14.1 The Supplier should provide any or all of the notifications, and information pertaining to spare parts manufactured or distributed by the Supplier: (a) such spare parts / accessories as the Purchaser may elect to purchase from the Supplier, provided that this election shall not relieve the Supplier of any warranty obligations under the Contract; and
	(b) in the event of termination of production of the spare parts:
	 (i) advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and





(ii) Following such termination, furnishing at no cost to the Purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

- 15. Warranty
- 15.1 The Supplier warrants that the Goods supplied under the Contract are new, unused, of desired models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the Purchaser's specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for period stated in SCC after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the Contract
- 15.3 If the Supplier determines that the standard warranty as provided by the manufacturer on certain products under this project is beyond 01 year (e.g. 2, 3 or unlimited years), then the supplier will clearly identify the respective warranty periods against all such products in its proposal.
- 15.4 However, if the Supplier determines that the standard warranty as provided by the manufacturer on certain products under this project is less than 01 year (e.g. 3 months), then supplier will clearly identify the options, services and cost associated in purchasing the extended warranty/maintenance service for up to 01 year on all such products in its proposal.
- 15.5 If the Supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, within a reasonable period, the Purchaser may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.
- 16. Payment
- 16.1 The method and conditions of payment to be made to the Supplier under this Contract shall be specified in SCC.
- 16.2 The Supplier's request(s) for payment shall be made to the Purchaser in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and Services performed, and by documents submitted pursuant to GCC Clause 10, and upon fulfillment of other obligations stipulated in the Contract.
- 16.3 Payments shall be made promptly by the Purchaser, but in no case later than sixty (60) days after submission of an invoice or claim by the Supplier.
- 16.4 The currency of payment is Pak. Rupees.
- 17. Prices

Contract Prices charged by the Supplier for Goods delivered and Services performed under the Contract are not subject to any adjustment during performance of the contract. However, any subsequent legislation enacted, changes in the rates of all indirect taxes / duties and levies during the currency of contract that impacts the contract price would be duly accounted for by both the parties i.e. in case of increase or decrease in the rates of the said taxes and duties or levy of any new tax or duty, the contract price would be adjusted accordingly.

- 18. Change Orders
- 18.1 The Purchaser may at any time, by a written order given to the Supplier, make changes within the general scope of the Contract in any one or more of the following:

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	 (a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured, customized for the Purchaser; (b) the method of shipment or packing; (c) quantities of goods (d) the place of delivery; and/or (e) the Services to be provided by the Supplier. 18.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this clause must be asserted within thirty (30) days from the date of the Supplier's receipt of the Purchaser's change order.
19. Contract Amendments	Subject to GCC Clause 18, no variation in or modification in the terms of the Contract shall be made except by written amendment signed by the parties.
20. Assignment	The Supplier shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Purchaser's prior written consent.
21. Subcontracts	21.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under this Contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the Supplier from any liability or obligation under the Contract.
	21.2 Subcontracts must comply with the provisions of GCC Clause 3.
22. Delays in the Supplier's Performance	22.1 Delivery of the Goods and performance of Services shall be made by the Supplier in accordance with the time schedule prescribed by the Purchaser in the Schedule of Requirements. 22.2 If at any time during performance of the Contract, the Supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may at its discretion extend the Supplier's time for performance, with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Contract.
	22.3 Except as provided under GCC Clause 25, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 23, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of liquidated damages.
23. Liquidated Damages	Subject to GCC Clause 24, if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in SCC of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in SCC. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to GCC Clause 24.





24. Termination for Default

- 24.1 The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate this Contract in whole or in part:
 - (a) if the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 22; or
 - (b) if the Supplier fails to perform any other obligation(s) under the Contract.
 - (c) if the Supplier, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- 24.2 In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 24.1, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22, 23, and 24, the Supplier shall not be liable for forfeiture of its Performance Guarantee, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 25.2 For purposes of this clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 25.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

26. Termination for Convenience

- 26.1 The Purchaser, by written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.
- 26.2 The Goods that are complete and ready for shipment within thirty (30) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:
 - (a) to have any portion completed and delivered at the Contract terms and prices; and/or
 - (b) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Services and for materials and parts previously procured by the Supplier.

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27. Dispute Resolution	In case of a dispute arising between the Parties regarding the terms of or rights and obligations of the Parties under this Contract, if not resolved amicably, shall be settled by arbitration in accordance with the Pakistan Arbitration Act, 1940.
28. Governing Language	The Contract shall be written in the English language, therefore all correspondence and other documents pertaining to the Contract which are exchanged between the parties shall be written in the same language.
29. Indemnity	The Supplier agrees to indemnify the Purchaser and hold it harmless against all liabilities, including cost of litigation, for anything done or omitted to be done by the Supplier in the execution of this Contract.
30. Relationship of Parties	Nothing in this Contract is intended or shall be deemed to constitute a partnership agency, employer-employee or joint venture relationship between the Parties. No Party shall incur any debts or make any commitments for the other except to the extent, if at all specifically provided herein.
31. Applicable Law	The Contract shall be interpreted in accordance with the laws of the Islamic Republic of Pakistan
32. Notices	 32.1 Any notice given by one party to the other pursuant to this Contract shall be sent to the other party in writing, email or registered post and confirmed in writing at the other party's address specified in SCC. 32.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.
33. Taxes and Duties	Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.
34. Overriding effect of Public Procurement Rules 2004	In case of conflict, the provisions of PPR 2004 shall have an overriding effect notwithstanding anything to the contrary contained in the bidding documents.
35. Effectiveness of Contract and Commencement of Services	35.1 This Contract shall come into effect on the date it is signed by both the parties or such other date as may be stated in the SCC. 35.2 The Supplier shall start carrying out the Services from the date the Contract becomes effective, or on such other date as may be specified in the SCC. 35.3 Unless terminated earlier, the Supplier shall complete the activities by the Intended Completion Date, as is specified in the SCC. If the Supplier does not complete the activities on the Intended Completion Date, it shall be liable to pay liquidated damage as per GCC Clause 23. In this case, the Completion Date will be the date of completion of all activities.





Special Conditions of Contract (SCC)

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

SCC 1. Definitions

GCC Clause 1

- 1.1. "The Contract" is "Maintenance and Technical Support Services for Cisco Network Devices"
- 1.2. "The Contract Price" is Rs.62,984,313/- (Rupees sixty two million nine hundred eighty four thousand three hundred thirteen only)
- 1.7. "The Purchaser" is the State Bank of Pakistan
- 1.9. "The Service Provider" is M/s DWP Technologies Pvt. Ltd.

SCC 2. Performance Guarantee

GCC Clause 7.1

5% Performance Guarantee is required against the total contract amount for the entire contract period.

SCC 3. Effectiveness of Contract

GCC Clause 33.1

The date on which this Contract shall come into effect is 17-March-2023

SCC 4. Commencement of Services

GCC Clause 33.2

The Starting Date for the commencement of Services is 23-Avg-2022

SCC 5. Intended Completion Date

GCC Clause 33.3

The Intended Completion Date of Services is 13-June-2027

SCC 6. Payment

GCC 16

The method and conditions of payment to be made to the Service Provider under this Contract shall be as follows:

Maintenance and Support Services /SLA Payments:

- 45 percent (45%) of the total contract amount shall be paid after activation of OEM support of Switches by providing evidence and confirmation from the Purchaser's Technical Team.
- 45 percent (45%) of the total contract amount shall be paid after activation and subscription of OEM support for security devices and Routers by providing evidence and confirmation from the Purchaser's Technical Team.
- 10 percent (10%) of the total contract amount shall be paid at the end of the Contract

SCC 7. Prices GCC 17





Prices payable to the Service Provider as stated in the Contract are not subject to any adjustment during performance of the contract. However, any subsequent legislation enacted, changes in the rates of all indirect taxes / duties and levies during the currency of contract that impacts the contract price would be duly accounted for by both the parties of the contract i.e. in case of increase or decrease in the rates of the said taxes and duties or levy of any new tax or duty, the contract price would be adjusted accordingly.

SCC 8. Liquidated Damages

GCC Clause 23

If the Service Provider fails to provide services as per the required terms & conditions and service level agreement, the purchaser may deduct the Liquidated Damages at the rate of 0.03 percent of the total Contract Price per day after elapsing of applicable timelines mentioned in the SLA.

The maximum amount of liquidated damages for the whole contract is 10 percent of the final Contract Price. After which the purchaser may consider termination of the contract pursuant to GCC 2.6.

SCC 9. Resolution of Disputes

GCC Clause 27

In the case of a dispute between the Purchaser and the Service Provider, the dispute shall be referred to arbitration in accordance with Applicable Arbitration Act.

SCC 10. Notices

GCC Clause 30

Purchaser's address for notice purposes:

Director ITD
Information and Technology Department
6th Floor, Main Building
State Bank of Pakistan
I.I. Chundrigar Road, Karachi





Appendices (Contract)

Appendix -1 Notification of Award

Appendix -2 Acceptance Letter

Appendix-3 Service Provider's Representative

Appendix-4 Technical Requirements

Appendix-5 Schedule of Activity

Appendix-6 Price Schedule

Appendix-7 Payment Schedule

Appendix-8 Service Provider Account Form (S2)

Appendix -9 Performance Guarantee (Bank Guarantee)

Appendix -10 Integrity Pact

Appendix - 11. The Service Provider's Bid





Notification of Award



STATE BANK OF PAKISTAN

SBP Banking Services Corporation General Services Department Head Office

GSD (PROC-I)/082970/SLA/NW Devices /2022

19-Oct-22

IFB No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Title: Maintenance and Technical Support Services for Cisco Network Devices

Mr. Jawwad Khan, Sr. Corporate Account Manager, DWP Technologies (Pvt.) Ltd., 11- Mandviwalla Chambers, Talpur Road, Karachi.

Notification of Award for "Maintenance and Technical Support Services for Cisco Network Devices"

Dear Sir,

It is hereby informed that M/s DWP Technologies Pvt. Ltd.'s bid for "Maintenance and Technical Support Services for Cisco Network Devices" has been accepted for a sum of Rs.62,984,313/- (Rupees sixty two million nine hundred eighty four thousand three hundred thirteen only).

Please acknowledge with your Letter of Acceptance.

Yours Sincerely

Owais Mirza

Procurement Officer

GSD

SBPBSC

Appendix -1 Notification of Award



STATE BANK OF PAKISTAN

SBP Banking Services Corporation General Services Department Head Office

[Ref. No.]

[Date]

IFB No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Title: Maintenance and Technical Support Services for Cisco Network Devices

To:

[insert: name and address of Service Provider]

Notification of Award for "Maintenance and Technical Support Services for Cisco Network Devices"

Dear Sir or Madam,

It is hereby informed that M/s DWP Technologies Pvt. Ltd.'s bid for "Maintenance and Technical Support Services for Cisco Network Devices" has been accepted for a sum of Rs.62,984,313/- (Rupees sixty two million nine hundred eighty four thousand three hundred thirteen only).

Please acknowledge with your Letter of Acceptance.

Yours Sincerely

[Procurement Officer]







DWP TECHNOLOGIES (PVT) LTD.

11 First Floor, Mandviwalla Chambers, Talpur Road, Karachi UAN: 021-111-005-006 Fax: 021-32444249 E-mail: info.khi@dwp.com.pk Web: www.dwp.com.pk

Appendix -2 Acceptance Letter

GSD (PROC-I)/082970/SLA/NW Devices /2022

19-Oct-2022

IFB No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Maintenance and Technical Support Services for Cisco Network Devices

To:

Director General Services Department SBP Banking Services Corporation (HOK) 4th Floor BSC House, I.I Chundrigar Road, Karachi -Pakistan

Letter of Acceptance for "Maintenance and Technical Support Services for Cisco Network Devices"

Dear Sir,

We hereby Confirm and Accept the Notification of Award (GSD (PROC-I)/082970/SLA/NW Devices /2022) for "Maintenance and Technical Support Services for Cisco Network Devices" for a sum of Rs. 62,984,313/- (Rupees sixty two million nine hundred eighty four thousand three hundred thirteen only).

We will submit requisite Performance Guarantees within twenty one (21) days and sign & return the Contract within twenty four (24) days from receipt of the Contract Form as per the terms of the Bidding Documents.

Yours Sincerely

Name: Jawwad Khan

Designation: Senior Corporate Account Manager

M/s DWP Technologies Pvt. Ltd.

Date: 25-10-2022















Appendix -2 Acceptance Letter

[Ref. No.]

[Date]

IFB No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Title: Maintenance and Technical Support Services for Cisco Network Devices

To:

Director

General Services Department SBP Banking Services Corporation (HOK) 4th Floor BSC House, I.I Chundrigar Road, Karachi -Pakistan

Letter of Acceptance for "Maintenance and Technical Support Services for Cisco Network Devices"

Dear Sir,

We hereby Confirm and Accept the Notification of Award (Insert Ref. No. of NoA) for "Maintenance and Technical Support Services for Cisco Network Devices" for a sum of Rs.62,984,313/- (Rupees sixty two million nine hundred eighty four thousand three hundred thirteen only).

We will submit requisite Performance Guarantees within twenty one (21) days and sign & return the Contract within twenty four (24) days from receipt of the Contract Form as per the terms of the Bidding Documents.

Yours Sincerely

Name	
Designation	
M/s DWP Technologies Pvt. Ltd.	
Date:	





Appendix-3 Service Provider's Representative

No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Title: Maintenance and Technical Support Services for Cisco Network Devices

Service Provider: M/s DWP Technologies Pvt. Ltd.

Service Provider's appointed Representatives are:

Name:	WASEEM SHER
Designation:	REGIONAL MANAGER (SOUTH)
Contact Details	
Land line:	021-111-005-006
Cell:	0302-8289219
Email:	waseem. Sher @dwp.com.pk
Address:	11, FIRST FLOOR, MANDULWALLA CHAMBERS
	TALPUR ROAD, KARACHI.

Name:	MUHAMMAD ZAKAULLAH		
Designation:	MANAGER CONSULTING SERVICES		
Contact Details			
Land line:	021-111-005-006		
Cell:	muhammad, zaka @dwp. com.pk		
Email:			
Address:	11 - FIRST FLOOR, MANDVIWALLA CHAMBERS		
	TALPUR ROAD, KARACHI.		
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Appendix-4 Technical Requirements

No:	GSD (PROC-I)/042930/SLA/NW Devices /2022
Title:	Maintenance and Technical Support Services for Cisco Network Devices
Service Provider:	M/s DWP Technologies Pvt. Ltd.

Cisco Network Devices (Cisco Smartnet Support)

- A. Cisco SMARTNET 8 x 5 x NBD (Next Business Day)
- B. Logistics Support for Onsite Delivery, replacement and Pick up of equipment
- C. Provision of Backup Equipment if needed by the bank in case the replacement is delayed within Four (04) Hours.
- D. Vendor need to provide the onsite Engineering support on top of OEM support to resolve the issues as per SLA matrix.

#	Device	Description/(Part#)	Device Serial	Qty	Mark College Brown State of the College Brown St	Period
	DO. ICO		Number's	40	Start Date	End Date
1	Cisco Router (ISR4351/K9)	1. ISR4351/K9 2. SL-4350-IPB-K9 3.PWR-4450-AC 4.POE-COVER-4450 5.SM-S-BLANK (Qty=6) 6.MEM-4300-4G 7.MEM-FLSH-4G 8.SL-4350-APP-K9 9.SL-4350SEC-K9 10.CAB-ACU= 11. ISRWAAS-RTU-750 12.VWAAS-RTU-1300 13. SISR4300UK9-3165 14.NM-BLANK (QTY=9)	FDO2039A0FS FDO2143A171 FDO2143A16Z	03	15-JUNE-2023	13-JUNE-2027
2	Cisco Firepower (FPR2110-NGFW- K9)	1. FPR2110-NGFW-K9 2.CAB-ACU= 3.SF-F2K-TD6.2.1-K9 4.FPR2K-SSD100 5.FPR2K-SSD-BBLKD 6.FPR2110-BUN (QTY=6) Required Licenses Threat + Malware	JMX2148Y05L JMX2139Y0E7 JMX2201Y00P JMX2351Z08A JMX2201Y00T JMX2150Y076	06	15-JUNE-2023	13-JUNE-2027
3	Cisco (Firepower Management Center 1000)	1.FMC1000-K9 2.FMC-PWR-AC-770W (QTY=2) 3.CAB-9K10A-UK (QTY=2) 4.SF-FMC-6.2-K9 5.FMC-SD-32G-S 6.FMC-SD-32G-S 7.FMC-MEM-8GB (QTY=4) 8.FMC1K-HDD-900G (QTY=2) 9.FMC-CPU-E52620E 10. R2XX-RAID1 11.FMC-MRAID12G	FCH2133V0TH	01	15-JUNE-2023	31-JULY-2024





4	Cisco Switch (layer-2) (2960X)	1.WS-C2960X-24TS-L 2.CAB-ACU=	FCW2145B1Q1 FCW2145B0W6 FCW2145B1RK FCW2145B1QG FCW2145B0W3 FCW2145B1RY FCW2145B1QQ FCW2145B0R9 FCW2145B0WD FCW2145B0WD	10	15-JUNE-2023	30-OCT-2025
5	Cisco L2 Switch WS-C2960X- 24TD-L with Stack wise Module and Cable	1.WS-C2960X-24TD-L 2.CON-SNT-WSC24TDL 3.C2960X-STACK 4.CAB-STK-1M	FCW2050B1GN FCW2050B7J6 FCW2050B7JG FCW2049A5C8 FOC2049V62J FCW2050B7JJ FCW2050B7JD FCW2049A5D2 FCW2050B7HC FCW2050B7HC FCW2049A5AP FCW2049A5CN FCW2050B7J7 FCW2049A5BK FCW2050B7JF FCW2049A5BH FCW2049A5BH FCW2049A5BH FCW2049A5BT FOC2049V62F FCW2049A5B1 FCW2049A5B1 FCW2049A5B1 FCW2049A5B1 FCW2049A5B1 FCW2049A5B5 FCW2049A5B5 FCW2049A5B5 FCW2049A5DV	100	23-AUG-2022	30-OCT-2025





FOC2049V62W	-
FOC2413L99Y	
FCW2049A57D	
FCW2049A5D1	
FOC1924S6DD	
FCW2050B7J4	0 1
FOC1825S0CJ	
CW2240A0HL	
CW2050B7HP	
FOC2049S1H5	
CW2049A5BF	
CW1903B37T	
CW2049A5BW	
CW1950A4Z3	
OC1919S3WF	
CW2049A5DR	
W2049A5CU	
W2049A5CA	
CW2049A5CL	
CW2049A557	
CW2050B1H6	
CW2050B7HX	
CW2049A5CS	
W2050B7HT	, ,
W2050B1H0	
W2050B7HL	
W2050B7HE W2050B7HE	
W2129A0UB	
CW2050B7J3	
W2049A5DZ	
W2049A5DS	
W2049A5BV	
CW2050B7JB	
OC2049V62P	
CW2049A5B3	
CW2050B7G5	
CW2050B1HD	
CW2049A5DU	
CW2049A5B5	
CW2049A5CF	
CW2049A5CZ	
W2049A5DG	
CW2049A5CJ	
OC2245T6NQ	
OC2317T1R3	
CW2049A5D4	
OC2234S1R3	
OC2109Z2NC	
OC2245T6MT	
CW2049A5DH	
CW2049A5C0	
CW2049A5DE	
CW2031A5SV	
OC2416L9NV	





6	Cisco L3 switch WS-C3650-48TS- E	1.WS-C3650-48TS-E 2.CON-SNT-WS5048SE 3.S3650UK9-36E 4.PWR-C2-250WAC 5. PWR-C2-250WAC/2 6.STACK-T2-BLANK	FDO2035Q0JY FDO2047E0WD FDO2050Q0RD FDO2033E1F4	04	23-AUG-2022	30-OCT-2024
7	Cisco Threat Grid (TG5004-K9)	1.TG5004-K9 2.TG-PWR-AC-770W (QTY=2) 3.TG5004-SW-K9 4.TG-CPU-ES2697E(QTY=2) 5.TG-MEM-32GB-M4 (QTY=16) 6.TG-RAID-1GB-FBWC 7.TG-RAID-CISCO12G 8.TG-HDD-1.2TB (QTY=6) 9.TG-SSD-120GB3510 (QTY=2) 10.TG-10G-NIC 11.GLC-TE	FCH2151V0AM	01	15-JUNE-2023	14-JUNE-2024

Note:

- 1. The serial numbers are mentioned as of today; which may change during the procurement process until the contract is awarded and signed. The same will be reconciled at the time of signing of contract.
- 2. All the replacements if occurred there will be no additional charges paid during the entire contract period and the replaced part/equipment will be the property of the SBP.
- 3. Any reinstatement issue due to break in service therein to ensure continuity of OEM support Package; the bidder has to bear that cost.





Service Level Agreement (SLA)

	Red Level (24hoursX7Days)	Orange Level (8 HoursX5 Days)	Yellow Level(8 HoursX5 Days)		
Site	SBP Karachi and SBP Hyderabad				
Reporting time:	01 Hours	02 Hours	24 hours		
Provision of Backup Equipment and Recovery Time (Applicable in Local Support)	04 Hours	06 Hours	48 hours		
	Analyze, troubleshoot, repair, replace and provide backup device/module In case of failure of full	Analyze, troubleshoot, repair, replace and provide backup hardware component.	Analyze, troubleshoot, provide technical help on phone or visit the site within 24 hour.		
	equipment replacement or provide backup unit by on site certified engineer. 24-hour a day support from	In case of full equipment failure replacement or provide backup unit by certified	If diagnosed a component or the unit as faulty repair, replace and/or provision of backup hardware		
	Advance Hardware replacements for Type A equipment under OEM support	Advance Hardware replacements for Type A equipment under OEM support Technical assistance via manufacturer website or	component All firmware/software updates and upgrades within 3 weeks to fix this issue or on SBP request, wherever		
	Technical assistance via manufacturer website or phone for type A equipment	phone for type A equipment	applicable.		

Training and Documentation

Formal OEM based online Technical training for six courses of CCNP level certification including Virtual Lab Access. The supplier will provide all necessary installation, technical, troubleshooting, maintenance and preventive maintenance manuals and documentation, CDs etc. and keep on update SBP for all related technical updates.





Appendix-5 Schedule of Activity

No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Title: Maintenance and Technical Support Services for Cisco Network Devices

Service Provider: M/s DWP Technologies Pvt. Ltd.

The period/week will be counted from the date of from the signing of contract.

#	Activity	Schedule		
1.	The Service Provider shall provide support services during working hours	9AM – 6 PM (Mon – Fri) 9AM – 5 PM (Saturday and Sunday)		
2.	The Service Provider will provide a detail plan availability of manpower, spares and backup equipment as well as service methodology to meet the Purchaser's requirements in a prompt and most efficient manner	Within two (02) weeks of signing the contract		
3.	Service Activity Commencement	As specified in Section V: Technical Requirements		
4.	Preventive Maintenance of Hardware (to ensure the condition for efficient and trouble free operations)	After every 06 Months during 4 years maintenance period		
5.	The Service Provider shall ensure that all the Products and Software shall be maintained and keep in good working condition	During the entire contract period		
6	Completion date	As specified in Section V: Technical Requirements		





1,162,100

4,324291

28,982,685

62,984,313

Appendix-6 Price Schedule

No: GSD (PROC-I)/042930/SLA/NW Devices /2022

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03

Title: Maintenance and Technical Support Services for Cisco Network Devices

Service Provider: M/s DWP Technologies Pvt. Ltd.

SLA Total **SLA Period** Tax Charges Amount # **Equipment and Associated Licenses** Qty Amount From To (C) % (C + T)(T) Cisco L3 Switch (WS-C3650-48TS-E) 04 23-08-2022 30-10-2024 13% 2,462,313 320,101 2,782,414 Cisco L2 Switch WS-C2960X-24TD-L 100 23-08-2022 30-10-2025 19,558,434 13% 2,542,596 22,101,031 Cisco Threat Grid (TG5004-K9) 01 15-06-2023 14-06-2024 2,187,086 13% 284,321 2,471,407 Cisco Firepower Management Center-1000 01 15-06-2023 31-07-2024 1,026,889 13% 133,496 1,160,385

30-10-2025

13-06-2027

13-06-2027

1,028,407

3,826,807

25,648,394

Total SLA Charges with applicable tax in PKR

13%

13%

13%

133,693

497,485

3,334,291

15-06-2023

15-06-2023

15-06-2023



Cisco L2 Switch WS-C2960X-24TS-L

Cisco Firepower FPR2110-NGFW-K9

Cisco Router ISR4351/K9

5.



Appendix-7 Payment Schedule

No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Title: Maintenance and Technical Support Services for Cisco Network Devices

Service Provider: M/s DWP Technologies Pvt. Ltd.

- 83		Description	Amount	
#	Maintenance and Support Services / SLA Payments			
1	45%	After activation of OEM support of Switches	28,342,941	
2	45%	After activation and subscription of OEM support for security devices and Routers	28,342,941	
3			6,298,431	
		Total Amount in PKR	62,984,313	

SCC 6. Payment

The method and conditions of payment to be made to the Service Provider under this Contract shall be as follows:

Maintenance and Support Services /SLA Payments:

- 45 percent (45%) of the total contract amount shall be paid after activation of OEM support of Switches by providing evidence and confirmation from the Purchaser's Technical Team.
- 45 percent (45%) of the total contract amount shall be paid after activation and subscription of OEM support for security devices and Routers by providing evidence and confirmation from the Purchaser's Technical Team.
- 10 percent (10%) of the total contract amount shall be paid at the end of the Contract





Appendix-8 Service Provider Account Form (S2)



STATE BANK OF PAKISTAN Finance Department Service Provider Bank Account Details Form

S-2

1. For OFFICE use:	(Please Check)					
Office: SBP	BSC 🗖	Department: Gener	al Services D	epartment		
Create New Service Pro-	vider: 🗖	Create New Site:				
Update Service Provider	Info: 🗖	Service Pro	vider Number	:		
2. Service Provider Information						
Service Provider Name	MIS DWP TECHNOLOGIES (PUL) LIMITED					
Service Provider NTN	1547417-5	(9 digits)				
CNIC No.			(15 digit) If N	JTN Not available		
Service Provider Address	11-15 FLOOR MANDVIWALLA CHAMBERS TALPUR			RS TALPUR ROAD		
	KARACHI.					
Service Provider City	KARACHI		9			
Contact No.	111-005-006		Mobile No.			
E-mail Address			Fax No.			
3. Bank Account Inf	formation					
Bank Name	JS BANK LTD					
Branch Name	MM. ALAM ROM	40				
Branch Address	5-ZAFAR ALI	ROAD, GULBER	G-V LAF	HORE		
Branch Code		Branch Type	e Comme	rcial 🛮 Íslamic 🗖		
Branch License No.	BRL20655					
Account No. (17 digits)	000000340	1498	Acc	count Type:		
Title of Account	DWP TECHNOLOG	IES (PUT) LTD	3	Service of the servic		
(Signature & Stamp of Service Provider)						
Forwarded By:	Verified By:	Entered By:		Approved By:		
		Date (Creation / Upo	lation Date		
Note:		200 - 200 -				

- Information without complete Bank Account Details & NTN/ CNIC will not be accepted.
- All Payments will be made to Service Provider through Bank Account.





 Any change in Bank Account should be conveyed immediately to SBP. Otherwise SBP will not be responsible for credit into wrong account of Service Provider due to change in bank account details.

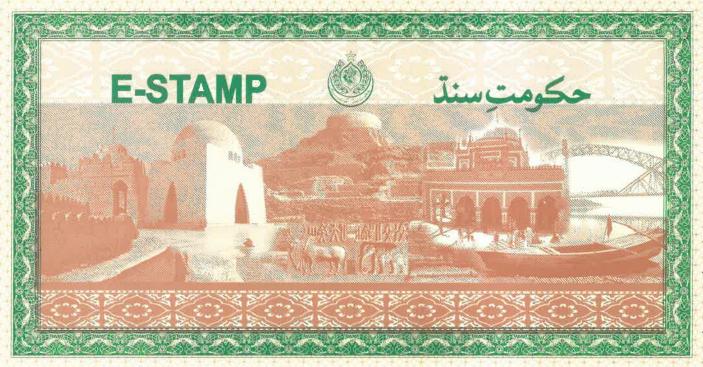


SBP Banking Services Corporation Service Provider Management Module Service Provider Creation Form

1.	Service Provider Name	MIS. DWP.	M/S. DWP TECHNOLOGIES (PUT) LIMITED		
2.	Service Provider Number				
3.	Complete address of the Service Provider	11, 1ST FLOOR, MANDYIWALLA CHAMBERS TALPUR, ROAD, KARACHI.			
4.	Service Provider NTN (9 digits)	1547417	- 8		
	CNIC No. (15 digit)		(If NTN Not available)		
5.	Service Provider Type				
6.	With Holding Tax Rate		(a)		
7.	Contact Number	Telephone:	111-005-006		
	Contact Transcer	Fax Number:			
8.	E-mail address				
		Bank Name	JS BANK LTD		
9.	Bank Details	Branch Name	M.M ALAM ROAD		
۶.	Bank Details	Address	5-ZAFAR ALIROAD, GULBERGN LAHORE		
10.	Branch License Number	BRL20655			
11.	Bank Account Number	PK84JSBL9516000000349498			
12.	Title of Account	DWP TECHNOLOGIES (PUT) LTD.			
13.	Account Type	PKR			
14.	Branch Code No.	9516			







NBP-0002-2302070001837738

GoS-KHI-6251DCDA185F3524

Non-Judicial

Rs 3,200/-

Description : Bank Guarantee - 6

Bank STATE BANK OF PAKISTAN (00000000)

Borrower : DWP Technologies Pvt. Ltd [15474178]

Applicant : YAS1R ALI [42201-1029350-7]

Stamp Duty Paid by : DWP Technologies Pvt, Ltd [15474178]

Issue Date : 07-Feb-2023, 12:34:21 PM Paid Through Challan : 20231A66DFA34512

Amount in Words : Three Thousand Two Hundred Rupees Only

Performance Guarantee (Bank Guarantee)

No: GSD (PROC-I)/042930/SLA/NW Devices/2022-

Title: Maintenance and Technical Support Services for Cisco Network Devices

Supplier: M/s DWP Technologies (Pvt.) Ltd

BG REF NO. : LG23900100037869 DATE OF ISSUE : 03-FEB-2023 DATE OF EXPIRY : 02-SEP-2027 AMOUNT : PKR 3,149,216/-

To:
Director
General Services Department
SBP Banking Services Corporation (HOK)
4th Floor BSC House, I.I Chundrigar Road,
Karachi –Pakistan

WHEREAS M/s DWP Technologies (Pvt.) Ltd (hereinafter called "the Supplier") has undertaken, in pursuance of Contract No. GSD (PROC-I)/042930/SLA/NW Devices/2022- Maintenance and Technical Support Services for Cisco Network Devices (hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract

AND WHEREAS we have agreed to give the Supplier a guarantee:

SHALLE HUSSAIN
Assistant Vice President
Bank Guarantees P.A.# A-1248
JS Bank Limited (HQ)
Trade Services (CPU) Karashi

Karachi &

MAHMOOD ANMED MALIK Assistant Vice President

Assistant Vice President
Bank Guarantees P.A. # 1248
JS Bank Limited (HO)
Trade Services CPU, Karachi





(2)

BG REF NO. : LG23900100037869
DATE OF ISSUE : 03-FEB-2023
DATE OF EXPIRY : 02-SEP-2027
AMOUNT : PKR 3,149,216/-

THEREFORE WE JS Bank Limited, having registered office at 1st Floor, Shaheen Commercial Complex, Dr. Ziauddin Ahmed Road, Karachi, do hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of [Rupees Two Million Four Hundred Thirty Eight Thousand Two Hundred Thirty Five Only], and we undertake to pay you within seven working days, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limits of [Rs.3,149,216/-] as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

Notwithstanding, this [guarantee] shall remain valid until [5:30pm]/[end of business hours] on [02-SEPT-2027] ("Expiry Date") after which it shall be null and void, irrespective of whether the original instrument is returned or not to us for cancellation purpose.

This guarantee is not transferable or assignable.

This guarantee shall be governed and construed in accordance with the Laws of Islamic Republic of Pakistan.

This guarantee is valid until 02-SEPT-2027.

ON BEHALF OF JS BANK LIMITED.

For guarantee verification, please send your request in the attention,

Head Trade Services, JS Bank Limited, 8th Floor, Shaheen Complex, Dr. Ziauddin Ahmed Road, Karachi.

SHANID HUSSAIN
Assistant Vice President
Bank Guarantees P.A # A-1246
JS Bank Limited (HQ)
Frade Services (CPU) Karach:

MAHMOOD AHMED MALIK Assistant Vice President Bank Guarantees P.A. # 1248 JS Bank Limited (HO) Trade Services CPU, Karachi

Llug

Appendix -9 Performance Guarantee (Bank Guarantee)

No Title	GSD (PROC-I)/042930/SLA/NW Devices /2022 Maintenance and Technical Support Services for Cisco Network Devices M/s DWP Technologies Pvt. Ltd.							
Servic Provider								
		Date:						
		No.						
		Amount:						
To:	*	Validity:						
Directo	or							
	al Services Department							
	anking Services Corporation (HOK)							
	oor BSC House, I.I Chundrigar Road,							
	ni -Pakistan							
Raraci	ii -i akistaii							
Devices" (here AND WHERI furnish you w compliance w AND WHERI THEREFORE Service Provid to pay you, up	einafter called "the Contract"). EAS it has been stipulated by you in the saith a bank guarantee by a reputable bank fith the Service Provider's performance obligates. EAS we have agreed to give the Service Provider, up to a total of <i>[amount of the guarant pon your first written demand declaring the con your first written demand declaring the con your first written demand declaring the</i>							
	vithout your needing to prove or to show gro	ounds or reasons for your demand or the sum						
This guarantee	e is valid until the day of	_202						
Signature and	seal of the Guarantors							
Iname of bank	or financial institution]							
Literate of contra	, o, j.n.a							
[address]								



Appendix -10 Integrity Pact



STATE BANK OF PAKISTAN

Declaration of Fees, Commissions and Brokerage etc Payable by the Suppliers of Goods, Services & Works Integrity Pact pursuant to Rule 7 Public Procurement Rules 2004

No: GSD (PROC-I)/042930/SLA/NW Devices /2022

Title: Maintenance and Technical Support Services for Cisco Network Devices

Service Provider: M/s DWP Technologies Pvt. Ltd.

M/s DWP Technologies Pvt. Ltd. hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan (GoP) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s DWP Technologies Pvt. Ltd. represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP, except that which has been expressly declared pursuant hereto.

M/s DWP Technologies Pvt. Ltd. certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/s DWP Technologies Pvt. Ltd. accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoP under any law, contract or other instrument, be voidable at the option of GoP.

Notwithstanding any rights and remedies exercised by GoP in this regard, M/s DWP Technologies Pvt. Ltd. agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by M/s DWP Technologies Pvt. Ltd. as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.





Appendix - 11. The Service Provider's Bid



W



ANIL RAJPUT STAMP VENDOR
Lic # 05, Shop # 113, New Ruby Centre,
Talpur Road, Squitan ex No. 12 1581
Market, Karachi ex No. 12 1581

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Market, Karachi ex No. 12 1581

OFFICE SUPERIMIENUS
Stamp Office, City Com
Karachi

F 6 JAN 2023

Declaration of Ultimate Beneficial Owners Information

1 3 JAN 2023

STATE BANK OF PAKISTAN BANKING SERVICE CORPORATION

Declaration of Ultimate Beneficial Owners Information for Public Procurement Contracts

- 1. Name M/S DWP Technologies
- 2. Father's Name/Spouse's Name
- 3. CNIC/NICOP/Passport no.
- 4. Nationality
- 5. Residential address
- 6. Email address
- 7. Date on which shareholding, control or interest acquired in the business.
- 8. In case of indirect shareholding, control or interest being exercised through intermediary companies, entities or other legal persons or legal arrangements in the chain of ownership or control, following additional particulars to be provided:

1	2	3	4	5	6	7	8	9	10
Nam	Legal form						Percentage of	Percentage of	Identity of Natural
e	(Company/Limited Liability	ation	ity				shareholding,	shareholding,	Person who
	Partnership/Association of	egistr	Date of Incorporation/Registration Name of registration authority	Address	ŕ	Email Address	control or	control or	ultimately owns or
	Persons/Single Member	ion/R					interest of BO	interest of	controls the legal
	Company/ Partnership Firm/	porat	Name of registration	Business A	Country		in the legal	legal person or	person or
	Trust/Any other individual,	Incor	of re	Busi	275.0	Em	person or legal	legal	arrangement
	body corporate (to be	te of	Name				arrangement	arrangement	and the second section of the
	specified))	ä	3					in the	CHOLOGI
								Company	(KARACHI
									1/00 + 00

9. Information about the Board of Directors (details shall be provided regarding number of shares in the capital of the company as set opposite respective names).

1	2	3	4	5	6	7	8
Name and surname (In Block Letters)	CNIC No. (in case of foreigner Passport No)	Fahter's / Husband Name in full	Current Nationality	Any other Nationality (ies)	Occupation	Residential address in full or the registered/ principal office address for a subscriber other than natural person	Number of shares taken by each subscriber (in figures and words)
ROOHI FAROOQ NASEEM	3520113340482		PAKISTAN		er	45-B Phase-I, DHA, Lahore	8172290 (eight million one hundred seventy-two thousand two hundred ninety)
MURTAZA YOUSUF MANDVIWALA	4230194040515		PAKISTAN			Nelson Chamber, I.I Chundrigar Road, Karachi	952565 (nine hundred fifty-two thousand five hundred sixty- five)
TALIB HUSSAIN HALAI	4230106986849		PAKISTAN			H No 7 Bath Eyeland Marry Road, Karachi	1270000 (one million two hundred seventy thousand)
ASIM GHAYOOR SIDDIQUI	4210163443767		PAKISTAN			P.O Box 5762, Dubai, U.A.E	1270000 (one million two hundred seventy thousand)
AFTAB F. TAPAL	4230111064901	52	PAKISTAN		ē.	D/51, Block-07, Kehkashan Clifton, Karachi	1805700 (one million eight hundred five thousand seven hundred)
TAHA MUHAMMAD NASEEM	3520151409633		PAKISTAN			45-B, Phase-I, DHA, Lahore	1216064 (one million two hundred sixteen thousand sixty- four)
ZAKA MUHAMMAD NASEEM	3520132851675		PAKISTAN			45-B, Phase-I, DHA, Lahore	1220000 (one million two hundred sixteen thousand sixty- four)
MUHAMMAD FAROOQ NASEEM	3520169511739		PAKISTAN			45-B, Phase-I, DHA, Lahore	14484536 (fourteen million four hundred eighty-four thousand five hundred thirty- six)
4		Total numb	30391155 (thirty million three hundred ninety-one thousand one hundred fifty- five)				

10. Any other information incidental to or relevant to Beneficial Owner(s).

Name & Signature

SAFAL QUEET

(Person authorized to issue notice on behalf of the company)

EVALUATION REPORT (As Per Rule 35 of PP Rules, 2004)

Date: 03-OCT-2022

1. Name of Procuring Agency: State Bank of Pakistan 2. Method of Procurement: Rule 36 (b) of PPR 2004

3. Title of Procurement: Maintenance and Technical Support Services for Cisco Network Devices

4. Tender Inquiry No.: GSD (PROC-I)/042930/SLA/NW DEVICES /2022

5. PPRA Ref. No. (TSE): TS485993E

6. Date & Time of Bid Closing: 10-08-2022 – 11:00 AM 7. Date & Time of Bid Opening: 10-08-2022 - 11:30 AM

8. No of Bids Received: 02 (Two)

9. Criteria for Bid Evaluation: **Compliance Based**

10. Details of Bid(s) Evaluation:

#	Bidder	Minimum Eligibility / Qualification	Technical Requirement	Bid Price in PKR	Evaluated Bid Amount (PKR)	Remarks
1	M/s DWP Technologies	Eligible	Compliant	62,984,313	62,984,313	Eligible & Compliant
2	M/s Commtel	Eligible	Compliant	66,067,461	66,067,461	Eligible & Compliant

Most Advantageous Bidder: M/s DWP Technologies

11. Any other additional / supporting information, the procuring agency may like to share.

.....

Official Stamp:

Signature: