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## Extension in Opening Date Request for Proposal

### CALL CENTER ESTABLISHMENT & OPERATIONS

Reference IESCO Advertisement regarding Request for Proposal published in Daily Dawn (Combined), Daily Nawa-e-Waqt (Isb/Lhr/Khi) & Daily Al-Akbhar (Isb) on 15/07/2017 and was to be opened on 17/08/2017.

Now Request for Proposal will be received till 18/09/2017 and opened at 11-00 Hours on the same date. All other terms & Condition of the subject RFP (Request for Proposal) will remain the same.

**Chief Engineer / (Operation Director)**

IESCO, Headquarter, Street No.40, Sector G-7/4, Islamabad.

Ph: 051-9252907, Fax: 051-9252897

**IESCO - A Customer Friendly Company**



PID(1) /17

Information/complain txt ROSHNI Send on 8398 or Call IESCO Helpline 118

# REQUEST FOR PROPOSAL

IESCO seeks to invite sealed tenders/proposals from reputable service providers/firms for the following services on the basis of Single **Stage-Two Envelope** method.

## CALL CENTER ESTABLISHMENT & OPERATIONS

### TERMS & CONDITIONS:

1. The amount of bid security is Rs.500,000/-
2. Firms can purchase tender/RFP documents from the office of undersigned upon payment of Rs.1,000/-(Non-refundable) w.e.f **18 July 2017** during office hours on any working day till a day earlier from the opening of the proposals.
3. The bids will be received upto **17 August 2017** at 1030 hours.
4. Technical part of the bid will be opened on the same date at 1100hours in the presence of authorized representatives of firms, whereas the financial part of the bids of only qualified bidders will be opened in the presence of bidders or their authorized representatives after post qualification process.
5. IESCO will not be responsible for any cost or expenses incurred by the bidders in connection with the preparation or delivery of bids.
6. Successful firm shall submit 10% of total quoted bid value as performance security.
7. The pre bid conference will held on **07-08-2017 (Monday)** 1100Hrs at IESCO Head office.
8. Electronic bids shall not be acceptable.
9. IESCO reserves the right to cancel or amend entire bidding process or reject any or all bids at any stage (before acceptance of bid) as per PPRA rules.
10. The EOI is also available at IESCO website [www.iesco.com.pk](http://www.iesco.com.pk) and PPRA website [www.ppra.org.pk](http://www.ppra.org.pk).

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